



# MÁSTER UNIVERSITARIO EN INGENIERÍA DEL SOFTWARE - EUROPEAN MASTER IN SOFTWARE ENGINEERING

Educational Planning Course 2021-22 First and Second Semester

> Computer Science and Engineering School Universidad Politécnica de Madrid

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# 1 Pre-enrollment Dates

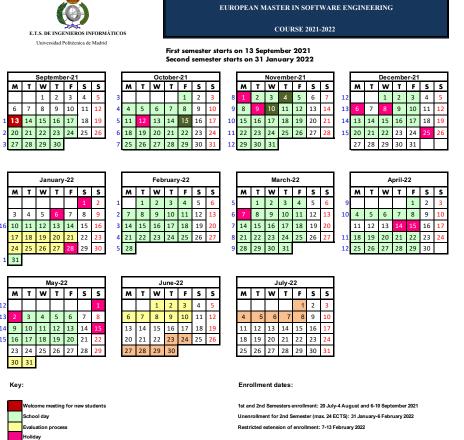
- First period: from 1 February to 30 June 2021
- Second period: from 16 November 2021 to 15 January 2022

2 CALENDAR

#### 2 Calendar

acation

empensation for holidays, change of schedule



On Friday 15th October and Wednesday 10th November 2021, the classes will follow the schedule of a usual Tuesday in all courses and subjects, as a compens On Thursday 4th November 2021, the classes will follow the schedule of a usual Monday in all courses and subjects, as a compensation for holidays Compensation for holidays in the Spring semester to be defined when 2022 holidays are established

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# **EMSE - First Semester (September-January)**

	12:00-13:00	13:00-14:00	15:00-16:00	16:00-17:00	17:00-18:00	18:00-19:00	19:00-20:00	20:00-21:00	
Monday	Compute	r Security	Verification and Validation		Software Project Management				
Tuesday			Challenges for Accessible Computing for People with Functional Diversity		Software Metrics		Requirements Engineering		
Wodpordov			Adaptive Systems		Models and Methods for Process		Assessment Activities		
Wednesday			Data Eng	gineering	Improvement and Assessment		Assessment Activities		
Thursday			Management, Relationships and Communication in Working Groups  Verification and Validation		and Validation	Critical S	Software		
Friday			_	Agile Software Development: Agile Practices and Agile Usability		s Engineering			

Mandatory Subjects Elective Subjects

Special Activities
Mandatory Subjects (weeks 1 to 7)

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SCHEDUI
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	15:00-16:00	16:00-17:00	17:00-18:00	18:00-19:00	19:00-20:00	20:00-21:00
Monday	Software A	rchitecture	Softwar	e Design		
Tuesday	Software Quality Management		Experimental Soft	tware Engineering		
Wednesday	Agent-Based Software Engineering	Corr	ectness by Construc	ction	Assessmer	t Activities
Thursday	Experimental Software Engineering		Agent-Based Soft	ware Engineering		
Friday	Fundamentals of Business Administration					

Elective Subjects (weeks 1 to 12)

Special Activities

Mandatory Subjects

Elective Subjects

**EMSE - Second Semester (February-May)** 

# 1st and 3rd Semester (Fall Term)

JANUARY	2022										
MONDAY		TUESDAY		WEDNESDAY		THURSDAY		FRIDAY		SATURDAY	SUNDAY
17		18		19		20		21		22	23
Verification and Validation	15:00	Software Metrics	15:00	Critical Soft- ware	15:00	Software Project Man- agement	15:00	Agile Software Development: Agile Practices and Agile Usability	15:00		
Adaptive Systems	18:00			Computer Security	18:00						
24		25		26		27		28		29	30
Models and Methods for Process Im- provement and Assess- ment	15:00	Challenges for Accessible Computing for People with Functional Diversity	15:00	Requirements Engineering	15:00	Master Thesis	10:00				
Data Engi- neering	18:00			Management, Relationships and Commu- nication in Working Groups	18:00						

#### 6

# 2nd Semester (Spring Term)

MAY-JUNE 2022						
MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY	SUNDAY
30	31	1	2	3	4	5
	Software 15:00 Architecture	Software Quality Man- 15:00 agement	Fundamentals of Business Administra- tion	Software 15:00 Design		
6	7	8	9	10	11	12
Agent-based Software 15:00 Engineering	Experimental Software 15:00 Engineering	Correctness by Construction		Master Thesis 10:00		

# **Extraordinary period (JUL)**

JUNE-JULY	2021										
MONDA	Y	TUESDA	\Y	WEDNES	DAY	THURSD	AY	FRIDA	Y	SATURDAY	SUNDAY
20		21		22		23		24		25	26
						Software Design	15:00	Models and Methods for Process Im- provement and Assess- ment	15:00		
						Data Engi- neering	18:00				
27		28		29		30		1		2	3
Verification and Validation	15:00	Agile Software Development: Agile Practic- es and Agile Usability	15:00	Software Metrics	15:00	Software Architecture	15:00	Requirements Engineering	15:00		
Adaptive Systems	18:00	Challenges for Accessible Computing for People with Functional Diversity	18:00	Critical Soft- ware	18:00	Management, Relationships and Commu- nication in Working Groups	18:00				
4		5		6		7		8		9	10
Software Quality Man- agement	15:00	Software Project Man- agement	15:00	Fundamentals of Business Administra- tion	15:00	Experimental Software Engineering	15:00	Master Thesis	10:00		
Computer Security	18:00	Agent-based Software Engineering	18:00	Correctness by Construc- tion	18:00						



# 5 Subject Coordinators

# Máster Universitario en Ingeniería de Software European Master in Software Engineering

Subjects for Course 2021/2022

MODULE SOFTWARE DEVELOPMENT				
Course unit name	Coordinator	Type	ECTS	Term
Requirements Engineering	Óscar Dieste	С	6	1, 3
Software Architecture	Jaime Ramírez	С	4	2
Software Design	Nelson Medinilla	С	4	2

MODULE PROJECT MANAGEMENT AND ORGANIZATIONAL PROCESSES									
Course unit name	Coordinator	Type	ECTS	Term					
Models and Methods for Process Improvement and Assessment	José A. Calvo- Manzano	С	4	1, 3					
Software Project Management	Ana M. Moreno	С	4	1, 3					

MODULE SUPPORT PROCESSES				
Course unit name	Coordinator	Type	ECTS	Term
Software Metrics	Tomás San Feliu	С	4	1, 3
Software Quality Management	Angélica de Antonio	С	4	2
Verification and Validation	Sira Vegas	С	6	1, 3

MODULE ADVANCED SOFTWARE ENGINEERING ASPECTS						
Course unit name	Coordinator	Type	ECTS	Term		
Agile Software Development: Agile Practices and Agile Usability	Ana M. Moreno	Е	4	1, 3		
Challenges for Accessible Computing for People with Functional Diversity	José Luis Fuertes	Е	4	1, 3		
Critical Software	Andrés Silva	E	4	1, 3		
Data Engineering	Javier Segovia	Е	4	1, 3		
Experimental Software Engineering	Sira Vegas	Е	6	2		
Fundamentals of Business Administration	Ebru Susur	Е	4	2		
Adaptive Systems	Jaime Ramírez	Е	4	1, 3		
Management, Relationships and Communication in Working Groups	Susana Muñoz	Е	4	1, 3		
Correctness by Construction	Manuel Carro	E	6	2		
Computer Security	Manuel Carro	E	4	1, 3		
Agent-based Software Engineering	Ricardo Imbert	E	6	2		

PRACTICUM				
Course unit name	Coordinator	Type	ECTS	Term
Software Project	Pilar Rodríguez	С	14	3

FINAL MASTER THESIS				
Course unit name	Coordinator	Type	ECTS	Term
Master Thesis	Sira Vegas	С	30	4

Type: C - Compulsory; E - Elective



# 6 Subject Boards Máster Universitario en Ingeniería de Software European Master in Software Engineering

# **Evaluation Boards for Course 2021/2022**

SUBJECT	PRESIDENT	VOCAL	SECRETARY	SUBSTITUTE
Adaptive Systems	Jaime Ramírez	Angélica de Antonio	Ricardo Imbert	Elena Villalba
Agent-based Software Engineering	Ricardo Imbert	Tomás San Feliu	Jaime Ramírez	Angélica de Antonio
Agile Software Development: Agile	Ana María	José A. Calvo-	Tomás San Feliu	Jaime Ramírez
Practices and Agile Usability	Moreno	Manzano		
<b>Challenges for Accessible Computing</b>	José Luis	Loïc Martínez	Angélica de	Jaime Ramírez
for People with Functional Diversity	Fuertes		Antonio	
Computer Security	Manuel Carro	Julio Mariño	Lars-Åke Fredlund	Jaime Ramírez
Correctness by Construction	Manuel Carro	Guillermo Román	Clara Benac	Jaime Ramírez
Critical Software	Andrés Silva	Óscar Dieste	Ricardo Imbert	Jaime Ramírez
Data Engineering	Javier Segovia	Ernestina Menasalvas	Alejandro Rodríguez	Jaime Ramírez
<b>Experimental Software Engineering</b>	Sira Vegas	Pilar Rodríguez	Óscar Dieste	Jaime Ramírez
Fundamentals of Business Administration	Ebru Susur	Pilar Quevedo	Jaime Ramírez	Angélica de Antonio
Management, Relationships and Communication in Working Groups	Susana Muñoz	Julio Mariño	Lars-Åke Fredlund	Jaime Ramírez
Master Thesis	Sira Vegas	Ricardo Imbert	Pilar Rodríguez	Jaime Ramírez
Models and Methods for Process	José A. Calvo-	Tomás San Feliu	Ricardo Imbert	Jaime Ramírez
Improvement and Assessment	Manzano			
Requirements Engineering	Óscar Dieste	Pilar Rodríguez	Sira Vegas	Jaime Ramírez
Seminars	Jaime Ramírez	Ricardo Imbert	Óscar Dieste	Angélica de Antonio
Software Architecture	Jaime Ramírez	Nelson Medinilla	Angélica de Antonio	Tomás San Feliu
Software Design	Nelson Medinilla	Sira Vegas	Ricardo Imbert	Jaime Ramírez
Software Metrics	Tomás San Feliu	José A. Calvo- Manzano	Ricardo Imbert	Jaime Ramírez
Software Project (Practicum)	Pilar Rodríguez	Ricardo Imbert	Ana María Moreno	Jaime Ramírez
Software Project Management	Ana María Moreno	José A. Calvo- Manzano	Tomás San Feliu	Jaime Ramírez
Software Quality Management	Angélica de Antonio	Sira Vegas	Ricardo Imbert	Jaime Ramírez
Verification and Validation	Sira Vegas	Pilar Rodríguez	Óscar Dieste	Jaime Ramírez

# 7 Learning Guides

- 7.1 Software Development Module
- 7.1.1 Requirements Engineering



COORDINATION PROCESS OF LEARNING ACTIVITIES PR/CL/001



# ANX-PR/CL/001-01 LEARNING GUIDE

#### **SUBJECT**

## 103000482 - Requirements Engineering

#### **DEGREE PROGRAMME**

10AM - Master Universitario En Ingenieria Del Software

#### **ACADEMIC YEAR & SEMESTER**

2021/22 - Semester 1



ANX-PR/CL/001-01 LEARNING GUIDE



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ANX-PR/CL/001-01 LEARNING GUIDE



# 1. Description

# 1.1. Subject details

Name of the subject	103000482 - Requirements Engineering		
No of credits	6 ECTS		
Туре	Compulsory		
Academic year ot the programme	First year		
Semester of tuition	Semester 1		
Tuition period	September-January		
Tuition languages	English		
Degree programme	10AM - Master Universitario en Ingenieria del Software		
Centre	10 - Escuela Tecnica Superior De Ingenieros Informaticos		
Academic year	2021-22		

# 2. Faculty

# 2.1. Faculty members with subject teaching role

Name and surname	Office/Room	Email	Tutoring hours *
			Sin horario.
Natalia Juristo Juzgado	D5104		Please check office
		natalia.juristo@upm.es	hours in the
			"Course information
			section" at Moodle.
	D5106		Sin horario.
Occar Digeta Tubio (Subject			Please check office
Oscar Dieste Tubio (Subject		oscar.dieste@upm.es	hours in the
coordinator)			"Course information
			section" at Moodle.



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\* The tutoring schedule is indicative and subject to possible changes. Please check tutoring times with the faculty member in charge.

### 3. Skills and learning outcomes \*

#### 3.1. Skills to be learned

- CE5 Educir, analizar y especificar las necesidades de los clientes, usuarios y otras partes interesadas, teniendo en cuenta los posibles condicionantes que pudieran afectar al sistema a desarrollar
- CG1 Que los estudiantes sepan aplicar los conocimientos adquiridos y su capacidad de resolución de problemas en entornos nuevos o poco conocidos dentro de contextos más amplios (o multidisciplinares) relacionados con su área de estudio (RD)
- CG3 Que los estudiantes sepan comunicar sus conclusiones y los conocimientos y razones últimas que las sustentan a públicos especializados y no especializados de un modo claro y sin ambigüedades (RD)

#### 3.2. Learning outcomes

- RA74 The students will be able to analize, specify and validate software requirements
- RA75 The students will be able to manage and negotiate requirements with project stakeholders
- RA73 The students will be able to elicit and conceptualize customer and user's needs
- \* The Learning Guides should reflect the Skills and Learning Outcomes in the same way as indicated in the Degree Verification Memory. For this reason, they have not been translated into English and appear in Spanish.



ANX-PR/CL/001-01



## 4. Brief description of the subject and syllabus

# 4.1. Brief description of the subject

The requirements engineering course aims to teach or expand students' abilities regarding software requirements: elicitation, analysis, documentation, validation and management. The course will balance lectures and practical activities. Special attention will be paid to tool support. Whenever possible, professional from industry will deliver keynotes about specific requirements engineering topics.

#### 4.2. Syllabus

- 1. Requirements engineering processes
- 2. Requirements elicitation
- 3. Requirements analysis
- 4. Requirements documentation
- 5. Requirements validation
- 6. Requirements management/release planning



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## 5. Schedule

# 5.1. Subject schedule\*

Week	Face-to-face classroom activities	Face-to-face laboratory activities	Distant / On-line	Assessment activities
	Requirements engineering process		Requirements engineering process	Identifying software requirements for a
	(including agile approaches)		(including agile approaches)	existing software application
	Duration: 00:30		Duration: 00:30	Individual work
	Lecture		Lecture	Continuous assessment
				Not Presential
	Course goals and methodology		Course goals and methodology	Duration: 02:00
	Duration: 00:10		Duration: 00:10	
	Lecture		Lecture	
	Software project proposal		Software project proposal	
1	Duration: 00:10		Duration: 00:10	
	Additional activities		Additional activities	
	Term paper proposal		Term paper proposal	
	Duration: 00:10		Duration: 00:10	
	Additional activities		Lecture	
	Requirement types		Requirement types	
	Duration: 02:00		Duration: 02:00	
	Cooperative activities		Cooperative activities	
	Software requirements specification	Tool support for requirements	Software requirements specification	Creation a requirement specification
	Duration: 01:00	specification: Rational Requisite Pro	Duration: 01:00	using Requisite Pro
	Lecture	Duration: 01:30	Lecture	Individual work
		Laboratory assignments		Continuous assessment
	Software requirements attributes (and		Software requirements attributes (and	Not Presential
	relationship with Management)		relationship with Management)	Duration: 03:00
2	Duration: 00:30		Duration: 00:30	
	Lecture		Lecture	
			T1	
			Tool support for requirements	
			specification	
			1 '' '	
			specification	
	Requirements validation		specification Duration: 01:30	Software project proposal
	Requirements validation Duration: 00:30		specification Duration: 01:30 Laboratory assignments	Software project proposal Group work
	1 '		specification Duration: 01:30 Laboratory assignments Requirements validation	
	Duration: 00:30		specification Duration: 01:30 Laboratory assignments  Requirements validation Duration: 00:30	Group work
	Duration: 00:30 Lecture		specification Duration: 01:30 Laboratory assignments Requirements validation Duration: 00:30 Lecture	Group work Continuous assessment
	Duration: 00:30		specification Duration: 01:30 Laboratory assignments  Requirements validation Duration: 00:30	Group work Continuous assessment Not Presential
	Duration: 00:30 Lecture Requirements reviews		specification Duration: 01:30 Laboratory assignments  Requirements validation Duration: 00:30 Lecture  Requirements reviews Duration: 00:30	Group work Continuous assessment Not Presential Duration: 03:00
	Duration: 00:30 Lecture Requirements reviews Duration: 00:30		specification Duration: 01:30 Laboratory assignments Requirements validation Duration: 00:30 Lecture Requirements reviews	Group work Continuous assessment Not Presential Duration: 03:00  Report the validation exercises
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Duration: 00:30 Lecture  Elicitation with interviews Duration: 00:30 Lecture  Elicitation with interviews Duration: 00:30 Lecture  Project: Conduct the elicitation of a software project using interviews Duration: 02:00 Cooperative activities  Duration: 00:30  Continuous assessment Not Presential Duration: 00:30  Elicitation with interviews Duration: 00:30  Lecture  Project: Conduct the elicitation of a software project using interviews Duration: 02:00 Cooperative activities		Damilana di distata	1	D	ha: .l
Lecture Conduct the elicitation of a coffware project is conduct the elicitation of a coffware project using interviews  Duration: 02:00 Lecture Cooperative activities  Duration: 02:00 Durat		Requirements elicitation		Requirements elicitation	Midterm exam
Elicitation with interviews Duration: 00:30 Lecture  Project: Conduct the elicitation of a software project using interviews Duration: 02:00 Cooperative archifeits  Analysis: Coverview Duration: 00:00 Lecture  Analysis: Coverview Duration: 00:00 Lecture Duration: 00:00 Laboratory assignments Analysis: Weak techniques Duration: 00:00 Cooperative archifeits Duration: 00:00 Cooperative archifeits Project: Conduct a prototype evaluation Duration: 00:00 Cooperative archifeits  Project: Conduct a prototype evaluation Duration: 01:00 Cooperative archifeits  Project: Conduct a prototype evaluation Duration: 01:00 Cooperative archifeits  Project: Conduct a prototype evaluation Duration: 01:00 Cooperative archifeits  Elicitation: Other techniques, e.g., brainstorming, quizzes, etc. Duration: 01:00 Lecture  Elicitation: Other techniques, e.g., brainstorming, quizzes, etc. Duration: 01:00 Lecture  Elicitation: Other techniques, e.g., brainstorming, quizzes, etc. Duration: 01:00 Lecture  Elicitation: Requirements workshops and focus groups Cooperative archifeits  Elicitation: Requirements workshops and focus groups Duration: 01:00 Lecture  Project: Conduct the elicitation of a software project using brainstorming, etc. Duration: 01:00 Lecture  Project: Conduct the elicitation of a software project using a requirements workshops and focus groups Duration: 01:00 Lecture  Project: Conduct the elicitation of a software project using a requirements workshops and focus groups Duration: 02:00 Cooperative archifeits  Confirmuous assessment No. Presential Douration: 02:00 Cooperative archifeits  Confirmuous assessment No. Presential Do					
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	Analysis: Conceptual models	Analysis: Conceptual models	Midterm exam
	Duration: 01:00	Duration: 01:00	Written test
	Cooperative activities	Cooperative activities	Continuous assessment
	· .		Not Presential
	Project: Create models for the different	Project: Create models for the different	Duration: 00:30
	product perspectives (and enter them in	product perspectives (and enter them in	Burunon: 66:66
0			Barrant that a comment well are also and the
	DOORS)	DOORS)	Report the conceptual models and the
	Duration: 02:00	Duration: 02:00	cross-checks
	Cooperative activities	Cooperative activities	Group work
			Continuous assessment
			Not Presential
			Duration: 01:00
-	Validation: High-fidelity prototype	Validation: High-fidelity prototype	Report the reverse check
	Duration: 00:20	Duration: 00:20	Group work
	Lecture	Lecture	Continuous assessment
	Lecture	Lecture	
	L	L	Not Presential
	Prepare high-fidelity prototype (each	Prepare high-fidelity prototype (each	Duration: 01:00
	group creates the high fidelity prototype	group creates the high fidelity prototype	
9	for their project proposal)	for their project proposal)	Creation the final version of the
	Duration: 02:00	Duration: 02:00	requirement specification using DOORS
	Cooperative activities	Cooperative activities	Group work
			Continuous assessment
	Perform a reverse-prototype evaluation	Perform a reverse-prototype evaluation	Not Presential
	Duration: 00:40	Duration: 00:40	Duration: 03:00
	Cooperative activities	Cooperative activities	Daration: 00.00
		· ·	
	Early estimation	Early estimation	Term paper submission
	Duration: 01:00	Duration: 01:00	Individual work
	Cooperative activities	Cooperative activities	Continuous assessment
			Not Presential
	Requirements management	Requirements management	Duration: 15:00
	Duration: 00:30	Duration: 00:30	
10	Lecture	Lecture	Report the change management process
			Group work
	Project: Perform A change management	Project: Perform A change management	Continuous assessment
	process	process	Not Presential
	process	process	INOT Presential
	D :: 04.00	D // 04.00	D
	Duration: 01:30	Duration: 01:30	Duration: 01:00
	Duration: 01:30 Cooperative activities	Duration: 01:30 Cooperative activities	Duration: 01:00
			Duration: 01:00  Term paper presentation
	Cooperative activities	Cooperative activities	
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	Cooperative activities  Requirements prioritization  Duration: 00:20  Lecture  Triage and release planning	Cooperative activities  Requirements prioritization  Duration: 00:20  Lecture  Triage and release planning	Term paper presentation Individual presentation Continuous assessment Not Presential Duration: 01:00  Report the triage process
11	Cooperative activities  Requirements prioritization  Duration: 00:20  Lecture  Triage and release planning  Duration: 00:40  Lecture	Cooperative activities  Requirements prioritization  Duration: 00:20  Lecture  Triage and release planning  Duration: 00:40  Lecture	Term paper presentation Individual presentation Continuous assessment Not Presential Duration: 01:00  Report the triage process Group work
11	Cooperative activities  Requirements prioritization  Duration: 00:20  Lecture  Triage and release planning  Duration: 00:40  Lecture  Project: Negotiation (/triage) and release	Cooperative activities  Requirements prioritization  Duration: 00:20  Lecture  Triage and release planning  Duration: 00:40  Lecture  Project: Negotiation (/triage) and release	Term paper presentation Individual presentation Continuous assessment Not Presential Duration: 01:00  Report the triage process Group work Continuous assessment
11	Cooperative activities  Requirements prioritization  Duration: 00:20  Lecture  Triage and release planning  Duration: 00:40  Lecture	Cooperative activities  Requirements prioritization  Duration: 00:20  Lecture  Triage and release planning  Duration: 00:40  Lecture	Term paper presentation Individual presentation Continuous assessment Not Presential Duration: 01:00  Report the triage process Group work
11	Cooperative activities  Requirements prioritization  Duration: 00:20  Lecture  Triage and release planning  Duration: 00:40  Lecture  Project: Negotiation (/triage) and release	Cooperative activities  Requirements prioritization  Duration: 00:20  Lecture  Triage and release planning  Duration: 00:40  Lecture  Project: Negotiation (/triage) and release	Term paper presentation Individual presentation Continuous assessment Not Presential Duration: 01:00  Report the triage process Group work Continuous assessment
11	Cooperative activities  Requirements prioritization  Duration: 00:20  Lecture  Triage and release planning  Duration: 00:40  Lecture  Project: Negotiation (/triage) and release planning	Cooperative activities  Requirements prioritization  Duration: 00:20  Lecture  Triage and release planning  Duration: 00:40  Lecture  Project: Negotiation (/triage) and release planning	Term paper presentation Individual presentation Continuous assessment Not Presential Duration: 01:00  Report the triage process Group work Continuous assessment Not Presential
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11	Cooperative activities  Requirements prioritization  Duration: 00:20  Lecture  Triage and release planning  Duration: 00:40  Lecture  Project: Negotiation (/triage) and release planning  Duration: 01:00  Cooperative activities  Human aspects in Requirements	Cooperative activities  Requirements prioritization Duration: 00:20 Lecture  Triage and release planning Duration: 00:40 Lecture  Project: Negotiation (/triage) and release planning Duration: 01:00 Cooperative activities	Term paper presentation Individual presentation Continuous assessment Not Presential Duration: 01:00  Report the triage process Group work Continuous assessment Not Presential Duration: 01:00  End term exam
11	Cooperative activities  Requirements prioritization Duration: 00:20 Lecture  Triage and release planning Duration: 00:40 Lecture  Project: Negotiation (/triage) and release planning Duration: 01:00 Cooperative activities  Human aspects in Requirements Engineering	Cooperative activities  Requirements prioritization Duration: 00:20 Lecture  Triage and release planning Duration: 00:40 Lecture  Project: Negotiation (/triage) and release planning Duration: 01:00 Cooperative activities  Human aspects in Requirements Engineering	Term paper presentation Individual presentation Continuous assessment Not Presential Duration: 01:00  Report the triage process Group work Continuous assessment Not Presential Duration: 01:00  End term exam Written test
11	Cooperative activities  Requirements prioritization  Duration: 00:20  Lecture  Triage and release planning  Duration: 00:40  Lecture  Project: Negotiation (/triage) and release planning  Duration: 01:00  Cooperative activities  Human aspects in Requirements  Engineering  Duration: 02:00	Cooperative activities  Requirements prioritization Duration: 00:20 Lecture  Triage and release planning Duration: 00:40 Lecture  Project: Negotiation (/triage) and release planning Duration: 01:00 Cooperative activities  Human aspects in Requirements Engineering Duration: 02:00	Term paper presentation Individual presentation Continuous assessment Not Presential Duration: 01:00  Report the triage process Group work Continuous assessment Not Presential Duration: 01:00  End term exam Written test Continuous assessment
11	Cooperative activities  Requirements prioritization Duration: 00:20 Lecture  Triage and release planning Duration: 00:40 Lecture  Project: Negotiation (/triage) and release planning Duration: 01:00 Cooperative activities  Human aspects in Requirements Engineering	Cooperative activities  Requirements prioritization Duration: 00:20 Lecture  Triage and release planning Duration: 00:40 Lecture  Project: Negotiation (/triage) and release planning Duration: 01:00 Cooperative activities  Human aspects in Requirements Engineering	Term paper presentation Individual presentation Continuous assessment Not Presential Duration: 01:00  Report the triage process Group work Continuous assessment Not Presential Duration: 01:00  End term exam Written test Continuous assessment Not Presential
11	Cooperative activities  Requirements prioritization  Duration: 00:20  Lecture  Triage and release planning  Duration: 00:40  Lecture  Project: Negotiation (/triage) and release planning  Duration: 01:00  Cooperative activities  Human aspects in Requirements  Engineering  Duration: 02:00	Cooperative activities  Requirements prioritization Duration: 00:20 Lecture  Triage and release planning Duration: 00:40 Lecture  Project: Negotiation (/triage) and release planning Duration: 01:00 Cooperative activities  Human aspects in Requirements Engineering Duration: 02:00	Term paper presentation Individual presentation Continuous assessment Not Presential Duration: 01:00  Report the triage process Group work Continuous assessment Not Presential Duration: 01:00  End term exam Written test Continuous assessment
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11	Cooperative activities  Requirements prioritization Duration: 00:20 Lecture  Triage and release planning Duration: 00:40 Lecture  Project: Negotiation (/triage) and release planning Duration: 01:00 Cooperative activities  Human aspects in Requirements Engineering Duration: 02:00 Lecture	Cooperative activities  Requirements prioritization  Duration: 00:20 Lecture  Triage and release planning  Duration: 00:40 Lecture  Project: Negotiation (/triage) and release planning  Duration: 01:00  Cooperative activities  Human aspects in Requirements  Engineering  Duration: 02:00 Lecture	Term paper presentation Individual presentation Continuous assessment Not Presential Duration: 01:00  Report the triage process Group work Continuous assessment Not Presential Duration: 01:00  End term exam Written test Continuous assessment Not Presential Duration: 01:00
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11	Cooperative activities  Requirements prioritization Duration: 00:20 Lecture  Triage and release planning Duration: 00:40 Lecture  Project: Negotiation (/triage) and release planning Duration: 01:00 Cooperative activities  Human aspects in Requirements Engineering Duration: 02:00 Lecture  Keynote: Practical experiences managing requirements	Cooperative activities  Requirements prioritization Duration: 00:20 Lecture  Triage and release planning Duration: 00:40 Lecture  Project: Negotiation (/triage) and release planning Duration: 01:00 Cooperative activities  Human aspects in Requirements Engineering Duration: 02:00 Lecture  Keynote: Practical experiences managing requirements	Term paper presentation Individual presentation Continuous assessment Not Presential Duration: 01:00  Report the triage process Group work Continuous assessment Not Presential Duration: 01:00  End term exam Written test Continuous assessment Not Presential Duration: 01:00  Term paper presentation Individual presentation Continuous assessment Not Presential
11 12 13	Cooperative activities  Requirements prioritization Duration: 00:20 Lecture  Triage and release planning Duration: 00:40 Lecture  Project: Negotiation (/triage) and release planning Duration: 01:00 Cooperative activities  Human aspects in Requirements Engineering Duration: 02:00 Lecture  Keynote: Practical experiences managing requirements Duration: 01:00 Additional activities	Cooperative activities  Requirements prioritization Duration: 00:20 Lecture  Triage and release planning Duration: 00:40 Lecture  Project: Negotiation (/triage) and release planning Duration: 01:00 Cooperative activities  Human aspects in Requirements Engineering Duration: 02:00 Lecture  Keynote: Practical experiences managing requirements Duration: 01:00 Additional activities	Term paper presentation Individual presentation Continuous assessment Not Presential Duration: 01:00  Report the triage process Group work Continuous assessment Not Presential Duration: 01:00  End term exam Written test Continuous assessment Not Presential Duration: 01:00  Term paper presentation Individual presentation Continuous assessment
11 12 13	Cooperative activities  Requirements prioritization Duration: 00:20 Lecture  Triage and release planning Duration: 00:40 Lecture  Project: Negotiation (/triage) and release planning Duration: 01:00 Cooperative activities  Human aspects in Requirements Engineering Duration: 02:00 Lecture  Keynote: Practical experiences managing requirements Duration: 01:00 Additional activities  Project: Retrospective	Cooperative activities  Requirements prioritization Duration: 00:20 Lecture  Triage and release planning Duration: 00:40 Lecture  Project: Negotiation (/triage) and release planning Duration: 01:00 Cooperative activities  Human aspects in Requirements Engineering Duration: 02:00 Lecture  Keynote: Practical experiences managing requirements Duration: 01:00 Additional activities  Project: Retrospective	Term paper presentation Individual presentation Continuous assessment Not Presential Duration: 01:00  Report the triage process Group work Continuous assessment Not Presential Duration: 01:00  End term exam Written test Continuous assessment Not Presential Duration: 01:00  Term paper presentation Individual presentation Continuous assessment Not Presential
11 12 13	Cooperative activities  Requirements prioritization Duration: 00:20 Lecture  Triage and release planning Duration: 00:40 Lecture  Project: Negotiation (/triage) and release planning Duration: 01:00 Cooperative activities  Human aspects in Requirements Engineering Duration: 02:00 Lecture  Keynote: Practical experiences managing requirements Duration: 01:00 Additional activities	Cooperative activities  Requirements prioritization Duration: 00:20 Lecture  Triage and release planning Duration: 00:40 Lecture  Project: Negotiation (/triage) and release planning Duration: 01:00 Cooperative activities  Human aspects in Requirements Engineering Duration: 02:00 Lecture  Keynote: Practical experiences managing requirements Duration: 01:00 Additional activities	Term paper presentation Individual presentation Continuous assessment Not Presential Duration: 01:00  Report the triage process Group work Continuous assessment Not Presential Duration: 01:00  End term exam Written test Continuous assessment Not Presential Duration: 01:00  Term paper presentation Individual presentation Continuous assessment Not Presential



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		Seminar: Model-driven engineering	Seminar: Model-driven engineering	Term paper presentation
		(parte 1)	(parte 1)	Individual presentation
14		Duration: 02:00	Duration: 02:00	Continuous assessment
		Laboratory assignments	Laboratory assignments	Not Presential
				Duration: 01:00
		Seminar: Model-driven engineering	Seminar: Model-driven engineering	Term paper presentation
		(parte 2)	(parte 2)	Individual presentation
15		Duration: 02:00	Duration: 02:00	Continuous assessment
		Laboratory assignments	Laboratory assignments	Not Presential
				Duration: 01:00
	Keynote: Artifact-driven Requirements		Keynote: Artifact-driven Requirements	Development of a simple application
	Engineering		Engineering	using MDA
	Duration: 02:00		Duration: 02:00	Group work
	Additional activities		Additional activities	Continuous assessment
				Not Presential
4.0				Duration: 05:00
16				
				Term paper presentation
				Individual presentation
				Continuous assessment
				Not Presential
				Duration: 01:00
				End term exam
				Written test
17				Final examination
				Presential
				Duration: 05:00

Depending on the programme study plan, total values will be calculated according to the ECTS credit unit as 26/27 hours of student face-to-face contact and independent study time.

<sup>\*</sup> The schedule is based on an a priori planning of the subject; it might be modified during the academic year, especially considering the COVID19 evolution.



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## 6. Activities and assessment criteria

#### 6.1. Assessment activities

## 6.1.1. Continuous assessment

Week	Description	Modality	Туре	Duration	Weight	Minimum grade	Evaluated skills
1	Identifying software requirements for an existing software application	Individual work	No Presential	02:00	4%	3/10	CE5
2	Creation a requirement specification using Requisite Pro	Individual work	No Presential	03:00	5%	3/10	CE5
3	Software project proposal	Group work	No Presential	03:00	3%	3/10	CE5 CG1
3	Report the validation exercises	Group work	No Presential	01:00	3%	3 / 10	CE5
4	Midterm exam	Written test	No Presential	00:30	10%	5 / 10	CE5
5	Add elicitation & prototyping information to DOORS	Group work	No Presential	03:00	3%	3/10	CG1 CE5
5	Perform checklist-based analysis using DOORS	Group work	No Presential	01:00	2%	3/10	CG1 CE5
7	Perform checklist-based analysis using DOORS	Group work	No Presential	01:00	2%	3/10	CG1 CE5
7	Creation a requirement specification using DOORS	Group work	No Presential	04:00	6%	3/10	CG1 CE5
8	Midterm exam	Written test	No Presential	00:30	10%	5 / 10	CE5
8	Report the conceptual models and the cross-checks	Group work	No Presential	01:00	3%	3/10	CG1 CE5
9	Report the reverse check	Group work	No Presential	01:00	3%	3/10	CG1 CG3
9	Creation the final version of the requirement specification using DOORS	Group work	No Presential	03:00	6%	3/10	CG1 CE5
10	Term paper submission	Individual work	No Presential	15:00	10%	5 / 10	CG1 CE5 CG3
10	Report the change management process	Group work	No Presential	01:00	5%	3/10	CG1 CE5
11	Term paper presentation	Individual presentation	No Presential	01:00	1%	3/10	CE5 CG3 CG1



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11	Report the triage process	Group work	No Presential	01:00	5%	3/10	CG1 CE5
12	End term exam	Written test	No Presential	01:00	10%	5 / 10	CE5
13	Term paper presentation	Individual presentation	No Presential	01:00	1%	3 / 10	CG1 CE5 CG3
14	Term paper presentation	Individual presentation	No Presential	01:00	1%	3/10	CG1 CE5 CG3
15	Term paper presentation	Individual presentation	No Presential	01:00	1%	3/10	CG1 CE5 CG3
16	Development of a simple application using MDA	Group work	No Presential	05:00	5%	3/10	CE5
16	Term paper presentation	Individual presentation	No Presential	01:00	1%	3/10	CG3 CG1 CE5

#### 6.1.2. Final examination

Week	Description	Modality	Туре	Duration	Weight	Minimum grade	Evaluated skills
17	End term exam	Written test	Face-to-face	05:00	100%	6.5 / 10	CG1 CE5 CG3

## 6.1.3. Referred (re-sit) examination

Description	Modality	Туре	Duration	Weight	Minimum grade	Evaluated skills
						CG1
Final exam (extraordinary session)	Written test	Face-to-face	05:00	100%	6.5 / 10	CE5
						CG3



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#### 6.2. Assessment criteria

#### Continuous evaluation

- The assessment of assignments will depend on (1) the quality of the submissions, e.g., presentation, cleanliness, etc., and (2) the correctness of the results.
- The final grade will be calculated using a weighted average as described before.

#### Final exam (January)

• Students will take a single exam. This exam includes all topics (theoretical and practical) covered in the course. The preparations materials will be available at moodle.

#### Final exam (extraordinary session)

• See Final Exam (January)

## 7. Teaching resources

#### 7.1. Teaching resources for the subject

Name	Туре	Notes
Course meterial	Web resource	All required materials will be available at
Course material	web resource	moodle

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# 7.1.2 Software Architecture



COORDINATION PROCESS OF LEARNING ACTIVITIES PR/CL/001



# ANX-PR/CL/001-01 LEARNING GUIDE

#### **SUBJECT**

#### 103000484 - Software Architecture

#### **DEGREE PROGRAMME**

10AM - Master Universitario En Ingenieria Del Software

#### **ACADEMIC YEAR & SEMESTER**

2021/22 - Semester 2



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	Teaching resources	



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# 1. Description

# 1.1. Subject details

Name of the subject	103000484 - Software Architecture
No of credits	4 ECTS
Туре	Compulsory
Academic year ot the programme	First year
Semester of tuition	Semester 2
Tuition period	February-June
Tuition languages	English
Degree programme	10AM - Master Universitario en Ingenieria del Software
Centre	10 - Escuela Tecnica Superior De Ingenieros Informaticos
Academic year	2021-22

# 2. Faculty

# 2.1. Faculty members with subject teaching role

Name and surname	Office/Room	Email	Tutoring hours *
			Sin horario.
			The tutoring
			timetable is
			available at:
Jaime Ramirez Rodriguez	E110	inima ramiraz@unm an	https://docs.google.
(Subject coordinator)	5112 jaime.ramirez@upm.es	com/spreadsheets/	
			d/151OJcTCG8xaD
			5YqJ2jEigZhFAPSF
			K5b66kMVSOjvaso/
			edit#gid=0



ANX-PR/CL/001-01



Angelica De Antonio Jimenez	5108	angelica.deantonio@upm.es	Sin horario. The tutoring timetable is available at: https://docs.google. com/spreadsheets/ d/151OJcTCG8xaD 5YqJ2jEigZhFAPSF K5b66kMVSOjvaso/ edit#gid=0
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<sup>\*</sup> The tutoring schedule is indicative and subject to possible changes. Please check tutoring times with the faculty member in charge.

## 3. Prior knowledge recommended to take the subject

#### 3.1. Recommended (passed) subjects

The subject - recommended (passed), are not defined.

#### 3.2. Other recommended learning outcomes

- Object oriented design

# 4. Skills and learning outcomes \*

#### 4.1. Skills to be learned

- CE12 Concebir y realizar el diseño de los sistemas software asegurando atributos relevantes de calidad.
- CG1 Que los estudiantes sepan aplicar los conocimientos adquiridos y su capacidad de resolución de problemas en entornos nuevos o poco conocidos dentro de contextos más amplios (o multidisciplinares) relacionados con su área de estudio (RD)
- CG14 Conocimiento y comprensión de la informática necesaria para la creación de modelos de información, y de los sistemas y procesos complejos



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- CG18 Capacidad de trabajar y comunicarse también en contextos internacionales
- CG3 Que los estudiantes sepan comunicar sus conclusiones y los conocimientos y razones últimas que las sustentan a públicos especializados y no especializados de un modo claro y sin ambigüedades (RD)

#### 4.2. Learning outcomes

- RA4 To design the system according to the requirements, constraints, quality norms and organization goals.
- RA6 Ability to document the software architecture
- RA5 To apply the architectural concepts that are relevant in the architectural design
- \* The Learning Guides should reflect the Skills and Learning Outcomes in the same way as indicated in the Degree Verification Memory. For this reason, they have not been translated into English and appear in Spanish.

#### 5. Brief description of the subject and syllabus

#### 5.1. Brief description of the subject

The goal of the subject is to teach the basis of the software architectural design. For that purpose, it will be shown how the quality attribute requirements of the system can be satisfied by applying some tactics. In addition, architectural styles will be addressed and their relationship with quality attributes will be explained. Then, some representative architectural patterns will be explained showing how they can be reused to solve some design problems providing well proven solutions without the need of re-inventing the wheel. Throughout the course, application examples will be briefly described to illustrate the concepts.



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## 5.2. Syllabus

- 1. Previous Concepts on Software Architecture
  - 1.1. What is Software Architecture?
  - 1.2. Architectural Views
  - 1.3. Software Architecture in the Development Process
- 2. Defining a Software Architecture
  - 2.1. Quality Attributes related to Software Architecture
  - 2.2. Achieving Quality Attributes through Tactics
  - 2.3. Architectural Styles
  - 2.4. Architectural Patterns



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## 6. Schedule

# 6.1. Subject schedule\*

Week	Face-to-face classroom activities	Face-to-face laboratory activities	Distant / On-line	Assessment activities
1	Presentación Duration: 01:00 Lecture  Previous concepts on Software Architecture Duration: 01:00 Lecture			
2	2.1 Quality attributes related to software architecture Duration: 01:00 Lecture  Practical exercises on topics that are being explained in classroom Duration: 01:00 Cooperative activities			
3	Practical exercises on topics that are being explained in classroom Duration: 01:00 Cooperative activities  2.2 Achieving quality attributes through tactics Duration: 01:00 Lecture			Practical exercises on topics that are being explained in classroom Group work Continuous assessment Not Presential Duration: 03:00
4	2.2 Achieving quality attributes through tactics Duration: 01:00 Lecture  Practical exercises on topics that are being explained in classroom Duration: 01:00 Cooperative activities			
5	1.2. Architectural views Duration: 01:00 Lecture  Practical exercises on topics that are being explained in classroom Duration: 01:00 Cooperative activities			



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		-	
	Practical exercises on topics that are being explained in classroom Duration: 01:00 Cooperative activities		
	2.3 Architectural styles Duration: 01:00 Lecture		
	2.3 Architectural styles Duration: 01:00 Lecture		Practical exercises on topics that are being explained in classroom Group work Continuous assessment
	Practical exercises on topics that are being explained in classroom Duration: 01:00 Cooperative activities		Ornimuous assessinein Not Presential Duration: 05:00
	2.3 Architectural styles  Duration: 01:00  Lecture		
	Practical exercises on topics that are being explained in classroom Duration: 01:00 Cooperative activities		
	Practical exercises on topics that are being explained in classroom Duration: 01:00 Cooperative activities		Practical exercises on topics that are being explained in classroom Group work Continuous assessment
	2.4 Architectural patterns Duration: 01:00 Lecture		Not Presential Duration: 05:00
	Practical exercises on topics that are being explained in classroom Duration: 01:00 Cooperative activities		
	2.4 Architectural patterns Duration: 01:00 Lecture		
11	Presentations of the project proposals Duration: 01:00 Additional activities	 	Project Group work Continuous assessment Not Presential
	2.4 Architectural patterns Duration: 01:00 Lecture		Duration: 12:00
12	2.4 Architectural patterns Duration: 01:00 Lecture		Project Group work Continuous assessment Not Presential
	Practical exercises on topics that are being explained in classroom Duration: 01:00 Cooperative activities		Duration: 20:00



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	2.4 Architectural patterns		Project
	Duration: 01:00		Group work
	Lecture		Continuous assessment
13			Not Presential
13	Practical exercises on topics that are		Duration: 20:00
	being explained in classroom		
	Duration: 01:00		
	Cooperative activities		
	Oral presentations of the projects		Project
	Duration: 02:00		Group work
14	Additional activities		Continuous assessment
			Not Presential
			Duration: 09:00
			Exam
			Written test
15			Written test Continuous assessment
15			
15			Continuous assessment
15			Continuous assessment Presential
			Continuous assessment Presential
			Continuous assessment Presential Duration: 02:00
			Continuous assessment Presential Duration: 02:00 Final Exam
16			Continuous assessment Presential Duration: 02:00  Final Exam Written test

Depending on the programme study plan, total values will be calculated according to the ECTS credit unit as 26/27 hours of student face-to-face contact and independent study time.

<sup>\*</sup> The schedule is based on an a priori planning of the subject; it might be modified during the academic year, especially considering the COVID19 evolution.



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## 7. Activities and assessment criteria

### 7.1. Assessment activities

### 7.1.1. Continuous assessment

Week	Description	Modality	Туре	Duration	Weight	Minimum grade	Evaluated skills
3	Practical exercises on topics that are being explained in classroom	Group work	No Presential	03:00	5%	0/10	CE12
7	Practical exercises on topics that are being explained in classroom	Group work	No Presential	05:00	10%	0 / 10	CE12
9	Practical exercises on topics that are being explained in classroom	Group work	No Presential	05:00	10%	0/10	CE12
11	Project	Group work	No Presential	12:00	10%	5/10	CE12 CG1 CG3 CG14 CG18
12	Project	Group work	No Presential	20:00	10%	5/10	CE12 CG1 CG3 CG14 CG18
13	Project	Group work	No Presential	20:00	10%	5/10	CE12 CG1 CG3 CG14 CG18
14	Project	Group work	No Presential	09:00	20%	5/10	CG1 CG14 CG18 CE12 CG3
15	Exam	Written test	Face-to-face	02:00	25%	4 / 10	CE12

### 7.1.2. Final examination

Week	Description	Modality	Туре	Duration	Weight	Minimum grade	Evaluated skills
							CE12
17 Fi	Final Exam	Written test	Face-to-face	01:00	100%	5/10	CG1
							CG3
							CG14
							CG18



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### 7.1.3. Referred (re-sit) examination

Description	Modality	Туре	Duration	Weight	Minimum grade	Evaluated skills
Project	Individual work	Face-to-face	00:00	100%	5/10	CE12
						CG1
						CG3
						CG14
						CG18

### 7.2. Assessment criteria

Throughout the semester, in order to pass the course, the student will have to do the following assignments:

- Practical assignments: the student will have to do some practical assignments where he/she will have to
  apply the concepts, techniques and principles explained in the classroom.
- Final exam: the student will have to do a final exam where he/she will show that he/she has acquired the basic concepts explained in the classroom.
- Project: the student will have to propose a project and an architectural solution for it. The result of this work will have to be reflected in a document. In addition, before submitting this document, the student will have to do an oral presentation in classroom where the preliminary results of his/her work will be summarized.

The final grade (FG) will be calculated from the practical assignments grade (PAG), the exam grade (EG) and project grade (PG) by means of the following formula:

FG=0.25\*PAG+0.25\*EG+0.5\*PG if EG>=4 and PG>=5

FG = 0 otherwise

Where all the grades take value between 0 and 10

When failed, in the extra exam period the final grade will be obtained from the grade of a research work or project.



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# 8. Teaching resources

# 8.1. Teaching resources for the subject

Name	Туре	Notes
Moodle site	Web resource	http://moodle.upm.es/titulaciones/oficiales/co
		urse/view.php?id=2835
Bass, L. et al. (2013) Software		
Architecture in Practice. Addison-	Bibliography	
Wesley, Boston, MA, third edition		
Buschmann, F. et al. (1996) Pattern-		
Oriented Software Architecture: A		
System of Patterns, volume 1 de	Bibliography	
Software Design Patterns. John		
Wiley & Sons.		
Taylor, R. N. et al. (2009) Software		
Architecture: Foundations, Theory	Bibliography	
and Practice. John Wiley & Sons.		
Bachmann, F. et al. (2007)		
Modificability Tactics. Inf. Téc.		
CMU/SEI-2007-TR-002, Software	Dibliography	
Engineering Institute - Carnegie	Bibliography	
Mellon University, Pittsburg, PA,		
USA.		
Gorton I. (2006) Essential Software	Dibliography	
Architecture. Springer-Verlag.	Bibliography	

# 7.1.3 Software Design



COORDINATION PROCESS OF LEARNING ACTIVITIES PR/CL/001



# ANX-PR/CL/001-01 LEARNING GUIDE

### **SUBJECT**

### 103000483 - Software Design

### **DEGREE PROGRAMME**

10AM - Master Universitario En Ingenieria Del Software

### **ACADEMIC YEAR & SEMESTER**

2021/22 - Semester 2



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# 1. Description

## 1.1. Subject details

Name of the subject	103000483 - Software Design
No of credits	4 ECTS
Туре	Compulsory
Academic year ot the programme	First year
Semester of tuition	Semester 2
Tuition period	February-June
Tuition languages	English
Degree programme	10AM - Master Universitario en Ingenieria del Software
Centre	10 - Escuela Tecnica Superior De Ingenieros Informaticos
Academic year	2021-22

## 2. Faculty

## 2.1. Faculty members with subject teaching role

Name and surname	Office/Room	Email	Tutoring hours *
Nelson Medinilla Martinez (Subject coordinator)	5109	nelson.medinilla@upm.es	M - 16:00 - 18:00
Natalia Juristo Juzgado	5110	natalia.juristo@upm.es	M - 08:00 - 08:15

<sup>\*</sup> The tutoring schedule is indicative and subject to possible changes. Please check tutoring times with the faculty member in charge.



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# 3. Prior knowledge recommended to take the subject

### 3.1. Recommended (passed) subjects

The subject - recommended (passed), are not defined.

### 3.2. Other recommended learning outcomes

- Object Oriented Programming

# 4. Skills and learning outcomes \*

### 4.1. Skills to be learned

- CE12 Concebir y realizar el diseño de los sistemas software asegurando atributos relevantes de calidad.
- CG1 Que los estudiantes sepan aplicar los conocimientos adquiridos y su capacidad de resolución de problemas en entornos nuevos o poco conocidos dentro de contextos más amplios (o multidisciplinares) relacionados con su área de estudio (RD)
- CG10 Capacidad de pensamiento creativo con el objetivo de desarrollar enfoques y métodos nuevos y originales
- CG11 Integración del conocimiento a partir de disciplinas diferentes, así como el manejo de la complejidad
- CG14 Conocimiento y comprensión de la informática necesaria para la creación de modelos de información, y de los sistemas y procesos complejos



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- CG18 Capacidad de trabajar y comunicarse también en contextos internacionales
- CG3 Que los estudiantes sepan comunicar sus conclusiones y los conocimientos y razones últimas que las sustentan a públicos especializados y no especializados de un modo claro y sin ambigüedades (RD)

### 4.2. Learning outcomes

- RA16 The student will be able to evaluate any software system design.
- RA14 The student will be able to design a software system according to requirements, restrictions, quality standards, and developer criteria
- RA15 The student will be able to document each new design.
- RA23 Time organization capability SC13, SC14 K
- RA22 Observing capability SC13, SC14, CG10 C
- RA27 Negotiation skill SC13, SC14, CG18 C
- RA25 Communication skills in public SC13, SC14, CG3, CG18 S
- RA24 Conflict solving capability SC13, SC14, CG18 C
- RA21 Listening capability SC13, SC14, CG10 A
- RA26 Group work skill SC13, SC14, CG17 A
- \* The Learning Guides should reflect the Skills and Learning Outcomes in the same way as indicated in the Degree Verification Memory. For this reason, they have not been translated into English and appear in Spanish.



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# 5. Brief description of the subject and syllabus

### 5.1. Brief description of the subject

The course Software Design is aimed at enhancing human efficiency in software development. Therefore, the purpose of this course is to develop the skills to design software systems such that meet the following conditions (set by Parnas): Managerial, Flexibility, Comprehension.

These are the skills that will be evaluated in the course.

The course is essentially practical; it relies on a small and intense theoretical core: Near Decomposable Systems, Information Hiding Principle and Bi-dimensional Complexity.

Difficulties (hard):

These skill are creative, no algorithms or recipes for a design that meets the conditions set by Parnas.

Very often we have entrenched ideas that hinder the acquisition of the necessary skills.



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## 5.2. Syllabus

- 1. Software Engineering Two-dimensional Complexity
- 2. System Software Design Features
- 3. Object Oriented Review
- 4. Design and Dominion Patterns



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## 6. Schedule

# 6.1. Subject schedule\*

Week	Face-to-face classroom activities	Face-to-face laboratory activities	Distant / On-line	Assessment activities
1	Software Engineering Two-dimensional Complexity Duration: 02:00 Lecture			
2	Object Oriented Review Duration: 02:00 Lecture			
3	Workshop Duration: 02:00 Cooperative activities			
4	System Software Design Features Duration: 02:00 Lecture			
5	Workshop Duration: 02:00 Cooperative activities			
6	Workshop Duration: 02:00 Cooperative activities			Test Online test Continuous assessment Presential Duration: 00:30
7	Workshop Duration: 02:00 Cooperative activities			
8	Design and Dominion Patterns Duration: 02:00 Lecture			
9	Workshop Duration: 02:00 Cooperative activities			Test Online test Continuous assessment Presential Duration: 00:30
10	Workshop Duration: 02:00 Cooperative activities			
11	Workshop Duration: 02:00 Cooperative activities			
12	Workshop Duration: 02:00 Cooperative activities			



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13	Workshop Duration: 02:00 Cooperative activities		
14	Workshop Duration: 02:00 Cooperative activities		Oral presentation of the final work Group work Continuous assessment Presential Duration: 02:00
15			
16			Final test Individual work Final examination Presential Duration: 02:00
17			

Depending on the programme study plan, total values will be calculated according to the ECTS credit unit as 26/27 hours of student face-to-face contact and independent study time.

<sup>\*</sup> The schedule is based on an a priori planning of the subject; it might be modified during the academic year, especially considering the COVID19 evolution.



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## 7. Activities and assessment criteria

### 7.1. Assessment activities

### 7.1.1. Continuous assessment

Week	Description	Modality	Туре	Duration	Weight	Minimum grade	Evaluated skills
6	Test	Online test	Face-to-face	00:30	20%	/ 10	CE12 CG11
9	Test	Online test	Face-to-face	00:30	25%	/ 10	CE12 CG11
14	Oral presentation of the final work	Group work	Face-to-face	02:00	55%	5/10	CG10 CG14 CG1 CG18 CE12 CG11 CG3

### 7.1.2. Final examination

Week	Description	Modality	Туре	Duration	Weight	Minimum grade	Evaluated skills
16	Final test	Individual work	Face-to-face	02:00	100%	5/10	CG1 CG10 CG14 CG18 CE12 CG11
							CG3

### 7.1.3. Referred (re-sit) examination

Description Modality	Туре	Duration	Weight	Minimum grade	Evaluated skills	
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Global test	Individual work	Face-to-face	02:00	100%	5/10	CG11 CE12
						CG10

### 7.2. Assessment criteria

The course applies a continuous evaluation through individual evaluation activities (45%) and a final work as a team (55%).

All assessment activities are mandatory.

In accordance with established standards you may opt for an evaluation only for final test. In this case they can not assess the skills related to social issues.

The evaluation by only final test will consist of a test-type exam (45%) and the development of a software system that works and meets the design criteria of the subject (55%).

## 8. Teaching resources

### 8.1. Teaching resources for the subject

Name	Туре	Notes
Moodlo	Pibliography	It contains or addresses the fundamental
Moodle	Bibliography	literature

- 7.2 Project Management and Organizational Processes Mod-
- $7.2.1 \quad {\bf Models \ and \ Methods \ for \ Process \ Improvement \ and \ Assessment }$



COORDINATION PROCESS OF LEARNING ACTIVITIES PR/CL/001



# ANX-PR/CL/001-01 LEARNING GUIDE

### **SUBJECT**

103000486 - Models And Methods For Process Improvement And Assessments

### **DEGREE PROGRAMME**

10AM - Master Universitario En Ingenieria Del Software

### **ACADEMIC YEAR & SEMESTER**

2021/22 - Semester 1



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## 1. Description

## 1.1. Subject details

Name of the subject	103000486 - Models And Methods For Process Improvement And Assessments					
No of credits	4 ECTS					
Туре	Compulsory					
Academic year ot the programme	First year					
Semester of tuition	Semester 1					
Tuition period	September-January					
Tuition languages	English					
Degree programme	10AM - Master Universitario en Ingenieria del Software					
Centre	10 - Escuela Tecnica Superior De Ingenieros Informaticos					
Academic year	2021-22					

# 2. Faculty

## 2.1. Faculty members with subject teaching role

Name and surname	Office/Room	Email	Tutoring hours *
Jose Antonio Calvo- Manzano Villalon (Subject coordinator)	5107	joseantonio.calvomanzano@ upm.es	M - 10:00 - 13:00 W - 10:30 - 13:30
Tomas San Feliu Gilabert	5107	tomas.sanfeliu@upm.es	W - 10:00 - 13:00 Th - 10:00 - 13:00

<sup>\*</sup> The tutoring schedule is indicative and subject to possible changes. Please check tutoring times with the faculty member in charge.



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# 3. Prior knowledge recommended to take the subject

### 3.1. Recommended (passed) subjects

The subject - recommended (passed), are not defined.

### 3.2. Other recommended learning outcomes

- Knowledge about the software life cycle processes (activities and tasks)

### 4. Skills and learning outcomes \*

### 4.1. Skills to be learned

- CE10 Evaluar de forma objetiva los procesos y productos frente a los estándares y normas aplicables.
- CE4 Aplicar los modelos de proceso de desarrollo a las características de un proyecto software
- CE9 Definir, evaluar y mejorar los procesos software de una organización.
- CG1 Que los estudiantes sepan aplicar los conocimientos adquiridos y su capacidad de resolución de problemas en entornos nuevos o poco conocidos dentro de contextos más amplios (o multidisciplinares) relacionados con su área de estudio (RD)
- CG17 Habilidades de gestión y capacidad de liderar un equipo que puede estar integrado por disciplinas y niveles distintos



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CG18 - Capacidad de trabajar y comunicarse también en contextos internacionales

CG3 - Que los estudiantes sepan comunicar sus conclusiones y los conocimientos y razones últimas que las sustentan a públicos especializados y no especializados de un modo claro y sin ambigüedades (RD)

### 4.2. Learning outcomes

- RA37 Está capacitado para introducir mejoras en la organización
- RA35 Es capaz de definir, evaluar y mejorar los procesos software de una organización
- RA36 Posee dotes para liderar el cambio dentro de la organización
- \* The Learning Guides should reflect the Skills and Learning Outcomes in the same way as indicated in the Degree Verification Memory. For this reason, they have not been translated into English and appear in Spanish.

### 5. Brief description of the subject and syllabus

### 5.1. Brief description of the subject

New technologies are changing our way of life: airplanes, trains, communications, e-commerce, etc, and all of them need software to run. However, software is developed with poor quality; overruns in resources, effort and budget; and delays in delivery. It means that organizations must improve their way of producing software. In this context, it appears software process improvement. It consists of applying consistently the practices that provide good results, and changing those that cause problems.

So, enterprises should know their capacity/maturity level in order to develop software. The reference models are CMMI (Capability Maturity Model Integration with the views of Development, Services and Supplier Management), ISO 15504, and ITIL (Information Technology Infrastructure Library) among others. In order to be involved in a process improvement initiative, organizations should follow a process improvement lifecycle.

In this subject, and independently of the reference model used, a generic process improvement lifecycle oriented to large enterprises as well as small and medium-sized enterprises will be explained. In the main phase (the assessment phase), a method to make an assessment will be described. Students will have to make a plan in order to know the estimated hours and costs, resources and schedule involved in a process improvement initiative.

In the same way, a process improvement initiative in a small enterprise will be presented to students and they will have to analyse if the initiative is going to get benefits.



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Later, the generic information related to the most known reference model (i.e., CMMI) will be explained (maturity/capability levels, and institutionalization).

Finally, students will have to choose one of the processes of the ITIL model and make a brief analysis and presentation.

### 5.2. Syllabus

- 1. Introduction
  - 1.1. Maturity Profile
  - 1.2. State of the practice
  - 1.3. Process Improvement (PI) concepts & Justifying PI
- 2. PI life cycles
  - 2.1. IDEAL, ISO 15504, Action Focus Improvement Model (AFIM)
  - 2.2. AFIM: Commitment
  - 2.3. AFIM: Assessment
  - 2.4. AFIM: Infrastructure&Action Plans, and Implementation
  - 2.5. A PI initiative in a small company
- 3. Reference Process Models
  - 3.1. CMMI Model
  - 3.2. A process model focused on IT Services



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## 6. Schedule

## 6.1. Subject schedule\*

Week	Face-to-face classroom activities	Face-to-face laboratory activities	Distant / On-line	Assessment activities
	Chapter 1: Maturity Profile Report		Chapter 1: Maturity Profile Report	Discussion/Participating in class
	Duration: 00:30		Duration: 00:30	Other assessment
	Lecture		Lecture	Continuous assessment
Ι.				Presential
1	Chapter 1: State of the practice. Process		Chapter 1: State of the practice. Process	Duration: 01:00
	Improvement (PI) concepts.		Improvement (PI) concepts.	
	Duration: 01:30		Duration: 01:30	
	Lecture		Lecture	
	Chapter 1: Justifying PI		Chapter 1: Justifying PI	Discussion/Participating in class
	Duration: 00:30		Duration: 00:30	Other assessment
	Lecture		Lecture	Continuous assessment
				Presential
	Chapter 2: Process Improvement life		Chapter 2: Process Improvement life	Duration: 01:00
	cycles		cycles	
	Duration: 00:30		Duration: 00:30	
	Lecture		Lecture	
2	Chartes & Barres Incommunity		Ch	
	Chapter 2: Process Improvement life		Chapter 2: Process Improvement life	
	cycles: AFIM: Commitment		cycles: AFIM: Commitment	
	Duration: 00:30		Duration: 00:30	
	Lecture		Lecture	
	Exercise related to ROI in Commitment		Chapter 2: Process Improvement life	
	Duration: 00:30		cycles: AFIM: Commitment	
	Problem-solving class		Duration: 00:30	
			Lecture	
	Chapter 2: Process Improvement life		Chapter 2: Process Improvement life	Discussion/Participating in class
	cycles: AFIM: Commitment		cycles: AFIM: Commitment	Other assessment
	Duration: 01:00		Duration: 01:00	Continuous assessment
3	Lecture		Lecture	Presential
				Duration: 01:00
	Exercise related to ROI in Commitment		Exercise related to ROI in Commitment	
	Duration: 01:00		Duration: 01:00	
	Problem-solving class		Problem-solving class	
	Chapter 2: Process Improvement life		Chapter 2: Process Improvement life	Discussion/Participating in class
	cycles: AFIM: Assessment		cycles: AFIM: Assessment	Other assessment
	Duration: 00:30		Duration: 00:30	Continuous assessment
	Lecture			Presential
				Duration: 01:00
4	Exercise related to ROI in Assessment		Exercise related to ROI in Assessment	
	Duration: 00:30			Exercise related to ROI in Commitment
	Problem-solving class		Problem-solving class	Other assessment
				Continuous assessment
				Presential
				Duration: 01:00



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	Chapter 2: Process Improvement life	Ch	napter 2: Process Improvement life	Discussion/Participating in class
	cycles: AFIM: Assessment	сус	cles: AFIM: Assessment	Other assessment
	Duration: 01:30	Di	Ouration: 01:30	Continuous assessment
	Lecture	Le	ecture	Presential
5				Duration: 01:00
	Exercise related to ROI in Assessment	Exe	ercise related to ROI in Assessment	
	Duration: 00:30	I	Ouration: 00:30	
	Problem-solving class	I	Problem-solving class	
	Chapter 2: Process Improvement life		napter 2: Process Improvement life	Discussion/Participating in class
	cycles: AFIM: Assessment	сус	cles: AFIM: Assessment	Other assessment
	Duration: 01:30	Di	Ouration: 01:30	Continuous assessment
	Lecture	Le	ecture	Presential
6				Duration: 01:00
	Exercise related to ROI in Assessment	Exe	ercise related to ROI in Assessment	
	Duration: 00:30	I	Ouration: 00:30	
		I		
	Problem-solving class	F	Problem-solving class	
	Chapter 2: Process Improvement life	Ch	napter 2: Process Improvement life	Discussion/Participating in class
	cycles: AFIM: Action Plan and	сус	cles: AFIM: Action Plan and	Other assessment
	Implementation	Imp	plementation	Continuous assessment
	Duration: 00:30	D	Duration: 00:30	Presential
	Lecture	I	ecture	Duration: 01:00
_	2001010		300.0	Baranorii o rioo
7	Exercise related to ROI in Action Plans	E.,,	ercise related to ROI in Action Plans	Exercise related to ROI in Assessmen
	and Implementation	I	d Implementation	Group work
	Duration: 00:30	I	Ouration: 00:30	Continuous assessment
	Problem-solving class	Pr	Problem-solving class	Presential
				Duration: 01:00
	Chapter 2: Process Improvement life	Ch	napter 2: Process Improvement life	Discussion/Participating in class
	cycles: AFIM: Action Plans and		cles: AFIM: Action Plans and	Other assessment
	Implementation	I *	plementation	Continuous assessment
	1 1	I :		
	Duration: 01:00		Ouration: 01:00	Presential
	Lecture	Le	ecture	Duration: 01:00
	Exercise related to ROI in Action Plans		cercise related to ROI in Action Plans	
8	and Implementation	and	d Implementation	
	Duration: 00:30	Di	Ouration: 00:30	
	Problem-solving class	Pi	Problem-solving class	
	Exercise related to ROI in a Small	Exe	ercise related to ROI in a Small	
	Enterprise (statement)	Ent	nterprise (statement)	
		D	Ouration: 00:30	
	Duration: 00:30	I	Ouration: 00:30 Problem-solving class	
		I	Ouration: 00:30 Problem-solving class	Discussion/Destinit
	Duration: 00:30	I		Discussion/Participating in class
	Duration: 00:30	I		Other assessment
	Duration: 00:30	I		
	Duration: 00:30	I		Other assessment
	Duration: 00:30	I		Other assessment Continuous assessment
	Duration: 00:30	I		Other assessment Continuous assessment Presential
	Duration: 00:30	I		Other assessment Continuous assessment Presential Duration: 01:00
	Duration: 00:30	I		Other assessment Continuous assessment Presential Duration: 01:00  Exercise related to ROI in Action Plan
	Duration: 00:30	I		Other assessment Continuous assessment Presential Duration: 01:00  Exercise related to ROI in Action Plan and Implementation
9	Duration: 00:30	I		Other assessment Continuous assessment Presential Duration: 01:00  Exercise related to ROI in Action Plan and Implementation Group work
9	Duration: 00:30	I		Other assessment Continuous assessment Presential Duration: 01:00  Exercise related to ROI in Action Plan and Implementation Group work Continuous assessment
9	Duration: 00:30	I		Other assessment Continuous assessment Presential Duration: 01:00  Exercise related to ROI in Action Plan and Implementation Group work
9	Duration: 00:30	I		Other assessment Continuous assessment Presential Duration: 01:00  Exercise related to ROI in Action Plan and Implementation Group work Continuous assessment
9	Duration: 00:30	I		Other assessment Continuous assessment Presential Duration: 01:00  Exercise related to ROI in Action Plan and Implementation Group work Continuous assessment Presential
9	Duration: 00:30	I		Other assessment Continuous assessment Presential Duration: 01:00  Exercise related to ROI in Action Plan and Implementation Group work Continuous assessment Presential Duration: 01:00
9	Duration: 00:30	I		Other assessment Continuous assessment Presential Duration: 01:00  Exercise related to ROI in Action Plan and Implementation Group work Continuous assessment Presential Duration: 01:00  Exercise related to ROI in Summary
9	Duration: 00:30	I		Other assessment Continuous assessment Presential Duration: 01:00  Exercise related to ROI in Action Plan and Implementation Group work Continuous assessment Presential Duration: 01:00  Exercise related to ROI in Summary Group work
9	Duration: 00:30	I		Other assessment Continuous assessment Presential Duration: 01:00  Exercise related to ROI in Action Plan and Implementation Group work Continuous assessment Presential Duration: 01:00  Exercise related to ROI in Summary Group work Continuous assessment
9	Duration: 00:30	I		Other assessment Continuous assessment Presential Duration: 01:00  Exercise related to ROI in Action Plan and Implementation Group work Continuous assessment Presential Duration: 01:00  Exercise related to ROI in Summary Group work



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	la	lo	h:
	Chapter 3: Process Models oriented to	Chapter 3: Process Models oriented to	Discussion/Participating in class
	services	services	Other assessment
	Duration: 00:30	Duration: 00:30	Continuous assessment
	Lecture	Lecture	Presential
			Duration: 01:00
	Exercise related to ITIL (statement)	Exercise related to ITIL (statement)	
10	Duration: 00:30	Duration: 00:30	Exercise related to ROI in a Small
	Problem-solving class	Problem-solving class	Enterprise
		ľ	Group work
			Continuous assessment
			Presential
			Duration: 01:00
	Chapter 3: CMMI	Chapter 3: CMMI	Discussion/Participating in class
	Duration: 02:00	Duration: 02:00	Other assessment
11	Lecture	Lecture	Continuous assessment
			Presential
			Duration: 01:00
	Chapter 3: CMMI	Chapter 3: CMMI	Discussion/Participating in class
	Duration: 02:00	Duration: 02:00	
			Other assessment
12	Lecture	Lecture	Continuous assessment
			Presential
			Duration: 01:00
			Discussion/Participating in class
			Other assessment
			Continuous assessment
			Presential
			Duration: 01:30
			Daration: 01:00
13			Presentation related to a selected
			Service Process
			Individual presentation
			Continuous assessment
			Presential
			Duration: 01:30
			Discussion/Participating in class
			Other assessment
	I	1	Continuous assessment
	I		Presential
	I		Duration: 01:00
	I	1	5 3.3.01. 01.00
14	I		Presentation related to a selected
	I		•
	I		Service Process
	I		Individual presentation
	I	1	Continuous assessment
			Presential
			Presential Duration: 02:00
15			•
15			•
15 16			Duration: 02:00
			Duration: 02:00
			Duration: 02:00  Final Test Written test
			Duration: 02:00  Final Test Written test Final examination
16			Duration: 02:00  Final Test Written test

Depending on the programme study plan, total values will be calculated according to the ECTS credit unit as 26/27 hours of student face-to-face contact and independent study time.

<sup>\*</sup> The schedule is based on an a priori planning of the subject; it might be modified during the academic year, especially considering the COVID19 evolution.



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## 7. Activities and assessment criteria

### 7.1. Assessment activities

### 7.1.1. Continuous assessment

Week	Description	Modality	Туре	Duration	Weight	Minimum grade	Evaluated skills
1	Discussion/Participating in class	Other assessment	Face-to-face	01:00	1%	5/10	CG1 CG18
2	Discussion/Participating in class	Other assessment	Face-to-face	01:00	1%	5/10	CG1 CG18
3	Discussion/Participating in class	Other assessment	Face-to-face	01:00	1%	5/10	CG1 CG18 CE4 CE9 CE10
4	Discussion/Participating in class	Other assessment	Face-to-face	01:00	1%	5/10	CE4 CE9 CE10 CG1 CG18
4	Exercise related to ROI in Commitment	Other assessment	Face-to-face	01:00	15%	5/10	CG1 CG3 CG18 CE9 CE4 CG17 CE10
5	Discussion/Participating in class	Other assessment	Face-to-face	01:00	1%	5 / 10	CG1 CG18 CE9 CE10
6	Discussion/Participating in class	Other assessment	Face-to-face	01:00	1%	5 / 10	CG1 CG18 CE9 CE10
7	Discussion/Participating in class	Other assessment	Face-to-face	01:00	1%	5/10	CG1 CG18 CE9 CE10



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			_				
7	Exercise related to ROI in Assessment	Group work	Face-to-face	01:00	15%	5/10	CG1 CG3 CG18 CE9 CG17 CE10
8	Discussion/Participating in class	Other assessment	Face-to-face	01:00	1%	5/10	CG1 CG18 CE4 CE9 CE10
9	Discussion/Participating in class	Other assessment	Face-to-face	01:00	1%	5/10	CE9 CE10 CG1 CG18
9	Exercise related to ROI in Action Plans and Implementation	Group work	Face-to-face	01:00	15%	5/10	CG1 CG3 CG18 CE9 CG17 CE10
9	Exercise related to ROI in Summary	Group work	Face-to-face	01:00	5%	5/10	CG1 CG3 CG18 CE9 CE4 CG17 CE10
10	Discussion/Participating in class	Other assessment	Face-to-face	01:00	1%	5/10	CG18 CE10 CG1 CG3
10	Exercise related to ROI in a Small Enterprise	Group work	Face-to-face	01:00	10%	5/10	CG3 CG18 CG17 CG1 CE10
11	Discussion/Participating in class	Other assessment	Face-to-face	01:00	1%	5/10	CG1 CG3 CG18 CE10
12	Discussion/Participating in class	Other assessment	Face-to-face	01:00	1%	5/10	CG1 CG3 CG18 CE10
13	Discussion/Participating in class	Other assessment	Face-to-face	01:30	1.5%	5 / 10	CG1 CG3 CG18 CE9



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13	Presentation related to a selected Service Process	Individual presentation	Face-to-face	01:30	12.5%	5/10	CG1 CG3 CG18 CE9
14	Discussion/Participating in class	Other assessment	Face-to-face	01:00	1.5%	5/10	CG1 CG3 CG18 CE9
14	Presentation related to a selected Service Process	Individual presentation	Face-to-face	02:00	12.5%	5/10	CG18 CE9 CG1 CG3

### 7.1.2. Final examination

Week	Description	Modality	Туре	Duration	Weight	Minimum grade	Evaluated skills
17	Final Test	Written test	Face-to-face	02:00	100%	5/10	CG1 CG3 CG18 CE4 CG17 CE9 CE10

## 7.1.3. Referred (re-sit) examination

Description	Modality	Туре	Duration	Weight	Minimum grade	Evaluated skills
						CG1
						CG3
						CG18
Final Test W	Written test	Face-to-face	02:00	100%	5/10	CE4
						CG17
						CE9
						CE10



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### 7.2. Assessment criteria

The assessment activities are the following:

- Attendance and Active participation of students during the classes (15%).
- Group Exercises related to Return on Investment (ROI) in Commitment (15%), Assessment (15%), Action Plans and Implementation (15%), and Summary (5%)
- Group Exercise related to ROI in a Small enterprise (10%).
- Individual research work based on a service process from ITIL (25%). This activity is divided into two ones. One related to the individual skills in communications (12.5%) and the other one related to the memory of the work itself (12.5%).

Students should have a rating greater or equal than 5.0 (over 10) to pass the subject.

### 8. Teaching resources

### 8.1. Teaching resources for the subject

Name	Туре	Notes	
Subject Moodle Site	Web resource	Students will be able to get the slides and	
		other resources from the Moodle platform.	
		McFeeley, B.; IDEAL: A User's Guide for	
IDEAL	Bibliography	Software Process Improvement; 	
IDEAL		Handbook CMU/SEI-96-HB-001; February	
		1996	
	Bibliography	SCAMPI Upgrade Team; Standard CMMI®	
		Appraisal Method for Process Improvement	
SCAMPI		(SCAMPI) A, Version 1.3: Method Definition	
		Document; Handbook CMU/SEI 2011-HB-	
		?001; March 2011	
		ITIL -Information Technology Infrastructure	
	Bibliography	Library 	
ITIL		(Service Strategy, Service Design, Service	
		Transition, Service Operation, Continual	
		Service Improvement)	



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CMMI Model V2.0 Bibliography	CMMI Institute, CMMI V2.1 Model, December 2018
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# 7.2.2 Software Project Management



COORDINATION PROCESS OF LEARNING ACTIVITIES PR/CL/001



# ANX-PR/CL/001-01 LEARNING GUIDE

### **SUBJECT**

## 103000485 - Software Project Management

### **DEGREE PROGRAMME**

10AM - Master Universitario En Ingenieria Del Software

### **ACADEMIC YEAR & SEMESTER**

2021/22 - Semester 1



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# 1. Description

## 1.1. Subject details

Name of the subject	103000485 - Software Project Management		
No of credits	4 ECTS		
Туре	Compulsory		
Academic year ot the programme	First year		
Semester of tuition	Semester 1		
Tuition period	September-January		
Tuition languages	English		
Degree programme	ee programme 10AM - Master Universitario en Ingenieria del Software		
Centre	10 - Escuela Tecnica Superior De Ingenieros Informaticos		
Academic year	2021-22		

### 2. Faculty

## 2.1. Faculty members with subject teaching role

Name and surname	Office/Room	Email	Tutoring hours *
Ana Maria Moreno Sanchez- Capuchino (Subject coordinator)	5102	anamaria.moreno@upm.es	M - 15:00 - 21:00
Jose Antonio Calvo- Manzano Villalon	5105	joseantonio.calvomanzano@ upm.es	Tu - 10:00 - 14:00 Th - 10:00 - 12:00

<sup>\*</sup> The tutoring schedule is indicative and subject to possible changes. Please check tutoring times with the faculty member in charge.



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# 3. Skills and learning outcomes \*

### 3.1. Skills to be learned

- CE1 Elaborar un plan de proyecto que permita coordinar y priorizar recursos y actividades para obtener los resultados esperados en los plazos, costes y calidad establecidos
- CE2 Llevar a cabo la monitorización de un proyecto software y tomar acciones correctivas si fuera necesario
- CE3 Elaborar una estimación de los parámetros del proyecto software.
- CG1 Que los estudiantes sepan aplicar los conocimientos adquiridos y su capacidad de resolución de problemas en entornos nuevos o poco conocidos dentro de contextos más amplios (o multidisciplinares) relacionados con su área de estudio (RD)
- CG14 Conocimiento y comprensión de la informática necesaria para la creación de modelos de información, y de los sistemas y procesos complejos
- CG18 Capacidad de trabajar y comunicarse también en contextos internacionales
- CG2 Que los estudiantes sean capaces de integrar conocimientos y enfrentarse a la complejidad de formular juicios a partir de una información que, siendo incompleta o limitada, incluya reflexiones sobre las responsabilidades sociales y éticas vinculadas a la aplicación de sus conocimientos y juicios (RD)
- CG5 Organización y planificación



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### 3.2. Learning outcomes

- RA25 Communication skills in public SC13, SC14, CG3, CG18 S
- RA61 Identify the elements of a risk management plan and its rationale
- RA2 Facing a real problem, chooses an appropriate Software Engineering solution, analyzing its viability, what can and cannot be achieved from the current state of development of the selected solution, and what is expected to advance in the future
- RA58 Development of a business case for a software project
- RA59 Development of a project plan using as input estimation data
- RA26 Group work skill SC13, SC14, CG17 A
- RA60 Re-plannification of a software project with monitoring information
- \* The Learning Guides should reflect the Skills and Learning Outcomes in the same way as indicated in the Degree Verification Memory. For this reason, they have not been translated into English and appear in Spanish.

### 4. Brief description of the subject and syllabus

### 4.1. Brief description of the subject

This subject covers the different activities to be performed by a software project manager to successfully drive a software project. For that aim, both workshops and theoretical lecturers will be provided.



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# 4.2. Syllabus

- 1. Introduction to Software Project Management
  - 1.1. 1.1 Psychological Model of Software Engineers
  - 1.2. Leadership versus Management
  - 1.3. The Basic Functions of Project Management
  - 1.4. Developing the Business Case
- 2. Developing and Motivating the Project Team
  - 2.1. What it Takes for a Team to be Effective
  - 2.2. The Basics of Personalities
  - 2.3. Motivating Software Engineers
- 3. Strategic Approaches to Project Planning
  - 3.1. The Balanced Scorecard (BSC)
  - 3.2. Using SWOT to Develop the BSC
  - 3.3. Tracking Progress
- 4. Estimating Project Size, Cost, Schedule
- 5. Project Risk Management
  - 5.1. What Risk is/is not
  - 5.2. Strategies for Mitigating Risk
  - 5.3. Risk Management Methods
- 6. Tracking the Progress of a Software Project
  - 6.1. Earned Value Management
  - 6.2. Time Value



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# 5. Schedule

# 5.1. Subject schedule\*

Week	Face-to-face classroom activities	Face-to-face laboratory activities	Distant / On-line	Assessment activities
	Chapter 1		Chapter 1	
1	Duration: 02:00		Duration: 02:00	
	Cooperative activities		Cooperative activities	
		Software Project Management Model	Software Project Management Model	
		(Lego)	(Lego)	
2		Duration: 02:00	Duration: 02:00	
		Cooperative activities	Cooperative activities	
	Chapter 2	Motivational Factors in Software	Chapter 2	
	Duration: 02:00	Development	Duration: 02:00	
3	Cooperative activities	Duration: 02:00	Cooperative activities	
		Cooperative activities		
	Chapter 3	<del>                                     </del>	Chapter 3	
4	Duration: 02:00		Duration: 02:00	
7	Cooperative activities		Cooperative activities	
	Chapter 3		Chapter 3	
_	Duration: 02:00		Duration: 02:00	
5	Cooperative activities			
	· ·		Cooperative activities	
	Chapter 4			
6	Duration: 02:00			
	Cooperative activities			
	SPM Complementary Knowledge		SPM Complementary Knowledge	
7	Duration: 02:00		Duration: 02:00	
	Cooperative activities		Cooperative activities	
	Chapter 5			
8	Duration: 02:00			
	Cooperative activities			
	Chapter 5			
9	Duration: 02:00			
	Cooperative activities			
	Chapter 6	i		
10	Duration: 02:00			
	Cooperative activities			
	Chapter 6	<u> </u>		
11	Duration: 02:00			
	Cooperative activities			
	Chapter 6	Software Project Management Model	Software Project Management Model	
	Duration: 02:00	(Lego)	(Lego)	
12	Cooperative activities	Duration: 02:00	Duration: 02:00	
	<sup>'</sup>	Cooperative activities	Cooperative activities	
	Chapter 6	Soft Skills Management	Soft Skills Management	
13	Duration: 02:00	Duration: 02:00	Duration: 02:00	
13	Cooperative activities	Cooperative activities	Cooperative activities	
	Cooperative delivines	Cooperative delivities	Cooperative delivities	



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	Chapter 6		Active participation of students
	Duration: 02:00		Other assessment
	Cooperative activities		Continuous assessment and final
14			examination
			Not Presential
			Duration: 00:00
	Chapter 6		Final Report
	Duration: 02:00		Group work
	Cooperative activities		Continuous assessment
			Not Presential
			Duration: 00:00
			Presentation of Final Report
			Group work
15			Continuous assessment
			Presential
			Duration: 01:00
			Final Report
			Individual presentation
			Final examination
			Presential
			Duration: 02:00
16			
17			

Depending on the programme study plan, total values will be calculated according to the ECTS credit unit as 26/27 hours of student face-to-face contact and independent study time.

<sup>\*</sup> The schedule is based on an a priori planning of the subject; it might be modified during the academic year, especially considering the COVID19 evolution.



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# 6. Activities and assessment criteria

# 6.1. Assessment activities

### 6.1.1. Continuous assessment

Week	Description	Modality	Туре	Duration	Weight	Minimum grade	Evaluated skills
14	Active participation of students	Other assessment	No Presential	00:00	15%	0 / 10	CG2 CG1
15	Final Report	Group work	No Presential	00:00	70%	5/10	CE1 CE3 CE2 CG5 CG18 CG2 CG14 CG1
15	Presentation of Final Report	Group work	Face-to-face	01:00	15%	5/10	CE1 CE3 CE2 CG5 CG18 CG2 CG14 CG1

### 6.1.2. Final examination

Week	Description	Modality	Туре	Duration	Weight	Minimum grade	Evaluated skills
14	Active participation of students	Other assessment	No Presential	00:00	15%	0/10	CG2 CG1
15	Final Report	Individual presentation	Face-to-face	02:00	85%	5/10	CE1 CE3 CE2 CG5 CG18 CG2 CG14 CG1



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### 6.1.3. Referred (re-sit) examination

Description	Modality	Туре	Duration	Weight	Minimum grade	Evaluated skills
Content of Final Project Report	Individual work	Face-to-face	00:00	85%	5/10	CE1 CE3 CE2 CG5 CG18 CG2 CG14 CG1
Active participation of students	Other assessment	Face-to-face	00:00	15%	0 / 10	CE1 CE3 CE2

### 6.2. Assessment criteria

The final grade of students will be calculated according to their performance in the reports to be done and their class participation.

- Active participation of students (15%)
- Content of the reports (70%)
- Presentation of the report (15%)

Students must get a minimum of 5 points (over 10) in the assessment of each report in order to pass the matter.

Students must get a minimum of 5 points (over 10) as final grade in order to pass the matter.



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# 7. Teaching resources

# 7.1. Teaching resources for the subject

Name	Туре	Notes		
		Managing Software Projects on the Edge of		
		Chaos: from Antipatterns to Success,? a		
Bibliography	Bibliography	Kindle eBook, by Lawrence Peters, Software		
		Consultants International Limited, Auburn,		
		Washington, May, 2015. 		

# 7.3 Support Processes Module

# 7.3.1 Software Metrics



COORDINATION PROCESS OF LEARNING ACTIVITIES PR/CL/001



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# **SUBJECT**

### 103000488 - Software Metrics

# **DEGREE PROGRAMME**

10AM - Master Universitario En Ingenieria Del Software

# **ACADEMIC YEAR & SEMESTER**

2021/22 - Semester 1



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# 1. Description

# 1.1. Subject details

Name of the subject	103000488 - Software Metrics
No of credits	4 ECTS
Туре	Compulsory
Academic year ot the programme	First year
Semester of tuition	Semester 1
Tuition period	September-January
Tuition languages	English
Degree programme	10AM - Master Universitario en Ingenieria del Software
Centre	10 - Escuela Tecnica Superior De Ingenieros Informaticos
Academic year	2021-22

# 2. Faculty

# 2.1. Faculty members with subject teaching role

Name and surname	Office/Room	Email	Tutoring hours *
Tomas San Feliu Gilabert (Subject coordinator)	5106	tomas.sanfeliu@upm.es	W - 10:00 - 13:00 Th - 10:00 - 13:00
Nelson Medinilla Martinez	5019	nelson.medinilla@upm.es	Tu - 11:00 - 14:00 F - 11:00 - 14:00

<sup>\*</sup> The tutoring schedule is indicative and subject to possible changes. Please check tutoring times with the faculty member in charge.



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# 3. Skills and learning outcomes \*

### 3.1. Skills to be learned

- CE10 Evaluar de forma objetiva los procesos y productos frente a los estándares y normas aplicables.
- CG1 Que los estudiantes sepan aplicar los conocimientos adquiridos y su capacidad de resolución de problemas en entornos nuevos o poco conocidos dentro de contextos más amplios (o multidisciplinares) relacionados con su área de estudio (RD)
- CG12 Comprensión amplia de las técnicas y métodos aplicables en una especialización concreta, así como de sus límites
- CG18 Capacidad de trabajar y comunicarse también en contextos internacionales
- CG2 Que los estudiantes sean capaces de integrar conocimientos y enfrentarse a la complejidad de formular juicios a partir de una información que, siendo incompleta o limitada, incluya reflexiones sobre las responsabilidades sociales y éticas vinculadas a la aplicación de sus conocimientos y juicios (RD)

### 3.2. Learning outcomes

- RA78 The student will be able to lead and implement measurement plans for the evaluation of processes and products
- RA45 Es capaz de analizar datos para la estimación, planificación y control de calidad en proyectos software
- RA79 The student will be able to analyze data for estimation, planning and quality control in software projects
- RA44 Es capaz de liderar e implantar planes de medida para la evaluación de procesos y productos
- RA11 Understands the interrelation between product quality and process quality
- RA16 The student will be able to evaluate any software system design.
- \* The Learning Guides should reflect the Skills and Learning Outcomes in the same way as indicated in the Degree Verification Memory. For this reason, they have not been translated into English and appear in Spanish.



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# 4. Brief description of the subject and syllabus

# 4.1. Brief description of the subject

The students will:

- · Understand the theoretical aspects of software measurements.
- Demonstrate the knowledge of software metrics.
- Demonstrate the knowledge of using software metrics in software development, software maintenance, and software project management.
- Demonstrate the knowledge of developing and maintaining a measurement program.

### 4.2. Syllabus

- 1. Introduction to measurement theory
  - 1.1. Why measure?
  - 1.2. Measure elements
- 2. Measuring Product Attributes
  - 2.1. Internal Product Attributes
  - 2.2. External Product Attribtures
- 3. Measuring Process
- 4. Designing Metrics Program
  - 4.1. Goal Question Metrics
- 5. Frameworks for Software Measurements
  - 5.1. ISO 15939
  - 5.2. Practical Software and System Measurement
- 6. Visualization and Decision Making with Software Measurements



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# 5. Schedule

# 5.1. Subject schedule\*

Week	Face-to-face classroom activities	Face-to-face laboratory activities	Distant / On-line	Assessment activities
	Chapter 1.1 Why Measure Chapter 1.2		Chapter 1	
1	Measure Elements		Duration: 02:00	
	Duration: 02:00		Lecture	
	Lecture			
	Chapter 2.1 Measuring Internal Product			Quiz 1
	Attributes		Attributes	Online test
2	Duration: 02:00		Duration: 02:00	Continuous assessment
	Lecture		Lecture	Not Presential
				Duration: 00:30
	Chapter 2.1 Measuring Internal Product		Chapter 2.1 Measuring Internal Product	Class Participation
	Attributes		Attributes	Group work
3	Duration: 02:00		Duration: 02:00	Continuous assessment
	Lecture		Lecture	Presential
				Duration: 02:00
	Chapter 2.2 Measuring External Product		Chapter 2.2 Measuring External Product	
	Attributes		Attributes	
4	Duration: 02:00		Duration: 02:00	
	Lecture		Lecture	
	Chapter 3 Measuring Process		Chapter 3 Measuring Process	Quiz 2
	Duration: 02:00		Duration: 02:00	Online test
5	Lecture		Lecture	Continuous assessment
				Not Presential
				Duration: 00:30
	Chapter 4. Designing Metrics Program		Chapter 4. Designing Metrics Program	
6	Duration: 02:00		Duration: 02:00	
	Lecture		Lecture	
	Chapter 4. Designing Metrics Program		Chapter 4. Designing Metrics Program	Class Participation
	Duration: 02:00		Duration: 02:00	Group work
7	Lecture		Lecture	Continuous assessment
				Presential
				Duration: 02:00
	Chapter 4. Designing Metrics Program		Chapter 4. Designing Metrics Program	Initial Report
	Duration: 02:00		Duration: 02:00	Group work
8	Lecture		Lecture	Continuous assessment
				Presential
				Duration: 02:00
	Chapter 4. Designing Metrics Program		Chapter 4. Designing Metrics Program	Quiz 3
	Duration: 02:00		Duration: 02:00	Online test
9	Lecture		Lecture	Continuous assessment
				Not Presential
				Duration: 00:30
	1 1		T .	



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	lou a de la marce	lo	T.
	Chapter 4. Designing Metrics Program	Chapter 4. Designing Metrics Program	
10	Duration: 02:00	Duration: 02:00	
	Lecture	Lecture	
	Chapter 4. Designing Metrics Program	Chapter 4. Designing Metrics Program	
11	Duration: 02:00	Duration: 02:00	
	Lecture	Lecture	
	Chapter 5. Frameworks for Software	Chapter 5. Frameworks for Software	Class Participation
	Measurements	Measurements	Group work
	Duration: 02:00	Duration: 02:00	Continuous assessment
	Lecture	Lecture	Presential
			Duration: 02:00
12			
			Quiz 4
			Online test
			Continuous assessment
			Not Presential
			Duration: 00:30
	Chapter 5. Frameworks for Software	Chapter 5. Frameworks for Software	
	Measurements	Measurements	
13	Duration: 02:00	Duration: 02:00	
	Lecture	Lecture	
	Chantas C Vianneliantian and Danisian	Chanter C. Vienneller tien and Desiries	First Barret
	Chapter 6 Visualization and Decision	Chapter 6 Visualization and Decision	Final Report
	Making with Software Measurements	Making with Software Measurements	Group work
14	Duration: 02:00	Duration: 02:00	Continuous assessment
	Lecture	Lecture	Presential
			Duration: 02:00
	Chapter 6 Visualization and Decision	Chapter 6 Visualization and Decision	
15	Making with Software Measurements	Making with Software Measurements	
15	Duration: 01:00	Duration: 01:00	
	Lecture	Lecture	
16			
			Final Test
			Online test
			Continuous assessment
			Not Presential
			Duration: 02:00
17			
17			Final exam
			Written test
			Final examination
			Not Presential
	1		
			Duration: 02:00

Depending on the programme study plan, total values will be calculated according to the ECTS credit unit as 26/27 hours of student face-to-face contact and independent study time.

<sup>\*</sup> The schedule is based on an a priori planning of the subject; it might be modified during the academic year, especially considering the COVID19 evolution.



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# 6. Activities and assessment criteria

# 6.1. Assessment activities

### 6.1.1. Continuous assessment

Week	Description	Modality	Туре	Duration	Weight	Minimum grade	Evaluated skills
2	Quiz 1	Online test	No Presential	00:30	5%	0 / 10	CE10 CG2 CG18
3	Class Participation	Group work	Face-to-face	02:00	2%	0 / 10	CG18
5	Quiz 2	Online test	No Presential	00:30	5%	4 / 10	CE10
7	Class Participation	Group work	Face-to-face	02:00	2%	0 / 10	CG1
8	Initial Report	Group work	Face-to-face	02:00	20%	4/10	CG12 CE10
9	Quiz 3	Online test	No Presential	00:30	5%	4 / 10	CE10 CG2 CG18
12	Class Participation	Group work	Face-to-face	02:00	2%	0 / 10	CG18
12	Quiz 4	Online test	No Presential	00:30	5%	4 / 10	CE10 CG2 CG18
14	Final Report	Group work	Face-to-face	02:00	25%	4 / 10	CG12 CG2 CE10
17	Final Test	Online test	No Presential	02:00	29%	5/10	CE10 CG2 CG18 CG1

# 6.1.2. Final examination

Week	Description	Modality	Туре	Duration	Weight	Minimum grade	Evaluated skills
17	Final exam	Written test	No Presential	02:00	100%	5/10	CE10 CG2 CG12 CG18 CG1



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### 6.1.3. Referred (re-sit) examination

Description	Modality	Туре	Duration	Weight	Minimum grade	Evaluated skills
						CG12
Final Toot	Written test	Food to food	03:00	1009/	E / 10	CG18
Final Test	written test	Face-to-face 02:00 100% 5 / 10	5710	CG2		
						CE10

### 6.2. Assessment criteria

The student passes the subject only if 5 or more points on 10 are obtained at the end of the course.

The final evaluation of the students is based on, quiz (10%), a measurement initial report exam(20%), an final report(30%) and an individual quiz(25%).

Class participation and additional activities in the classroom are performed. These additional activities represent a 15% of the final scoring.

When failed, the exams can be repeated in the extraordinary evaluation period, using the new marks together to the ones obtained in individual and group exercises and student participation in the previous period to calculate the final grade of the subject.



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# 7. Teaching resources

# 7.1. Teaching resources for the subject

Name	Туре	Notes
Metrics and Models in Software		Stephen Kan, Metrics and Models in
Quality Engineering	Bibliography	Software Quality 
Quality Engineering		Engineering, Addison Wesley 2003
Maccuring the Software Process	Pibliography	Anita Carleton, Measuring the Software
Measuring the Software Process	Bibliography	Process, Addison Wesley
The big book of Six Sigma training		Chris Chen and Hadley Roth, The big book of
	Bibliography	Six Sigma br />
games		training games, McGraw-Hill, 2005

# 7.3.2 Verification and Validation



COORDINATION PROCESS OF LEARNING ACTIVITIES PR/CL/001



# ANX-PR/CL/001-01 LEARNING GUIDE

### **SUBJECT**

### 103000489 - Verification And Validation

# **DEGREE PROGRAMME**

10AM - Master Universitario En Ingenieria Del Software

# **ACADEMIC YEAR & SEMESTER**

2021/22 - Semester 1



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	Prior knowledge recommended to take the subject	
	Skills and learning outcomes	
	Brief description of the subject and syllabus	
	Schedule	
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# 1. Description

# 1.1. Subject details

Name of the subject	103000489 - Verification And Validation
No of credits	6 ECTS
Туре	Compulsory
Academic year ot the programme	First year
Semester of tuition	Semester 1
Tuition period	September-January
Tuition languages	English
Degree programme	10AM - Master Universitario en Ingenieria del Software
Centre	10 - Escuela Tecnica Superior De Ingenieros Informaticos
Academic year	2021-22

# 2. Faculty

# 2.1. Faculty members with subject teaching role

Name and surname	Office/Room	Email	Tutoring hours *
Sira Vegas Hernandez (Subject coordinator)	5105	sira.vegas@upm.es	M - 12:00 - 15:00 Th - 14:00 - 17:00
Natalia Juristo Juzgado	5104	natalia.juristo@upm.es	Sin horario.

<sup>\*</sup> The tutoring schedule is indicative and subject to possible changes. Please check tutoring times with the faculty member in charge.



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# 3. Prior knowledge recommended to take the subject

# 3.1. Recommended (passed) subjects

The subject - recommended (passed), are not defined.

### 3.2. Other recommended learning outcomes

- Programming languages C and JAVA

# 4. Skills and learning outcomes \*

### 4.1. Skills to be learned

- CE7 Elaborar un plan de verificación y validación que permita coordinar y priorizar recursos y actividades para garantizar el nivel de calidad requerido.
- CE8 Aplicar las técnicas de verificación y validación más adecuadas para un proyecto de desarrollo software, enmarcadas en un plan de verificación y validación.
- CG1 Que los estudiantes sepan aplicar los conocimientos adquiridos y su capacidad de resolución de problemas en entornos nuevos o poco conocidos dentro de contextos más amplios (o multidisciplinares) relacionados con su área de estudio (RD)
- CG12 Comprensión amplia de las técnicas y métodos aplicables en una especialización concreta, así como de sus límites
- CG18 Capacidad de trabajar y comunicarse también en contextos internacionales



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- CG19 Aproximación sistemática a la gestión de riesgos
- CG4 Que los estudiantes posean las habilidades de aprendizaje que les permitan continuar estudiando de un modo que habrá de ser en gran medida autodirigido o autónomo (RD)

### 4.2. Learning outcomes

- RA12 Knows and applies product and process quality control techniques
- RA8 Knows and determines the most appropriate verification and validation techniques to be applied in a software development project with the aim of assuring the quality level required
- RA39 Conoce y determina las técnicas de verificación y validación más apropiadas para aplicar en un proyecto de desarrollo de software con el objetivo de garantizar el nivel de calidad requerido
- \* The Learning Guides should reflect the Skills and Learning Outcomes in the same way as indicated in the Degree Verification Memory. For this reason, they have not been translated into English and appear in Spanish.

### 5. Brief description of the subject and syllabus

### 5.1. Brief description of the subject

No hay descripción de la asignatura.

### 5.2. Syllabus

- 1. Introduction
  - 1.1. Introduction to V&V
  - 1.2. V&V and the software development process
  - 1.3. V&V and the software development products
- 2. Static evaluation
  - 2.1. Introduction to static evaluation
  - 2.2. Static evaluation techniques
  - 2.3. Reading techniques
- 3. Dynamic evaluation: Software testing
  - 3.1. Introduction to software testing



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- 3.2. Testing levels
- 3.3. The testing process
- 3.4. Software verification and validation plan
- 3.5. Testing tools



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# 6. Schedule

# 6.1. Subject schedule\*

Week	Face-to-face classroom activities	Face-to-face laboratory activities	Distant / On-line	Assessment activities
	Course introduction		Course introduction	
	Duration: 01:00		Duration: 01:00	
	Lecture		Lecture	
	Static evaluation		Static evaluation	
1	Duration: 01:00		Duration: 01:00	
	Lecture		Lecture	
	Introduction to software testing		Introduction to software testing	
	Duration: 02:00		Duration: 02:00	
	Lecture		Lecture	
	Static evaluation		Static evaluation	
	Duration: 02:00		Duration: 02:00	
	Lecture		Lecture	
2				
_	Testing		Testing	
	Duration: 02:00		Duration: 02:00	
	Lecture		Lecture	
	Testing		Testing	Static techniques exercise
	Duration: 02:00		I -	Individual work
3	Lecture		Lecture	Continuous assessment
3	Ecolore		Lecture	Presential
				Duration: 02:00
	Static evaluation		Static evaluation	
	Duration: 01:00 Lecture		Duration: 01:00 Lecture	
	Lecture		Lecture	
	Static evaluation		Static evaluation	
4	Duration: 01:00		Duration: 01:00	
4	Problem-solving class		Problem-solving class	
	Troblem conting diaco		Troblem derving stade	
	Testing		Testing	
	Duration: 02:00		Duration: 02:00	
	Problem-solving class		Problem-solving class	
-	Static evaluation		Static evaluation	White box exercise
	Duration: 01:00			Individual work
	Lecture		Lecture	Continuous assessment
5				Presential
	Static evaluation			Duration: 02:00
	Duration: 01:00		Duration: 01:00	1
	Problem-solving class		Problem-solving class	
$\vdash$	Static evaluation		Static evaluation	
	Duration: 01:00		Duration: 01:00	
	Lecture		Lecture	
	Leonard		Leolare	
	Static evaluation		Static evaluation	
6	Duration: 01:00		Duration: 01:00	
ا ه	Problem-solving class		Problem-solving class	
			l III. Solving Stads	
	Testing		Testing	
			1.009	l



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	Duration: 02:00	I	Duration: 02:00	T.
	Lecture		Lecture	
	Testing		Testing	<del> </del>
7	Duration: 02:00		Duration: 02:00	
1	Problem-solving class		Problem-solving class	
	1 Tobiciti Solving class		1 Tobiciti solving class	
				Black box exercise
				Individual work
8				Continuous assessment
				Presential
				Duration: 02:00
	Testing		Testing	+
	Duration: 02:00		Duration: 02:00	
9	Lecture		Lecture	
	Lecture		Lecture	
	Testing		Testing	
10	Duration: 02:00	l	Duration: 02:00	1
	Problem-solving class	l	Problem-solving class	
				Assignment: testing a software system
	l	l		Individual work
	l	l		Continuous assessment
11				
				Presential
				Duration: 02:00
	Testing: follow-up of assignment		Testing: follow-up of assignment	
12	Duration: 02:00		Duration: 02:00	
	Cooperative activities		Cooperative activities	
	Testing: follow-up of assignment		Testing: follow-up of assignment	+
13	Duration: 02:00		Duration: 02:00	
	Cooperative activities		Cooperative activities	
				Assignment: testing a software system
				Individual work
				Continuous assessment
				Presential
				Duration: 02:00
14				
14				Static techniques presentation
				1 1
	l	l		Individual work
	l	l		Continuous assessment
	l	l		Presential
				Duration: 02:00
				Student's attitude regarding lectures a
				Student's attitude regarding lectures a course in general
				course in general
15				course in general Other assessment
15				course in general Other assessment Continuous assessment
15				course in general Other assessment Continuous assessment Presential
15				course in general Other assessment Continuous assessment
15				course in general Other assessment Continuous assessment Presential
				course in general Other assessment Continuous assessment Presential
				course in general Other assessment Continuous assessment Presential Duration: 02:00
16				course in general Other assessment Continuous assessment Presential Duration: 02:00  Final exam Written test
				course in general Other assessment Continuous assessment Presential Duration: 02:00  Final exam Written test Final examination
16				Other assessment Continuous assessment Presential Duration: 02:00  Final exam Written test

Depending on the programme study plan, total values will be calculated according to the ECTS credit unit as 26/27 hours of student face-to-face contact and independent study time.

<sup>\*</sup> The schedule is based on an a priori planning of the subject; it might be modified during the academic year, especially considering the COVID19 evolution.



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# 7. Activities and assessment criteria

# 7.1. Assessment activities

### 7.1.1. Continuous assessment

Week	Description	Modality	Туре	Duration	Weight	Minimum grade	Evaluated skills
3	Static techniques exercise	Individual work	Face-to-face	02:00	10%	/ 10	CE8 CE7 CG12
5	White box exercise	Individual work	Face-to-face	02:00	10%	/ 10	CG12 CE8 CE7
8	Black box exercise	Individual work	Face-to-face	02:00	10%	/ 10	CE8 CE7 CG12
11	Assignment: testing a software system	Individual work	Face-to-face	02:00	20%	/10	CE8 CE7 CG4 CG18 CG1 CG19
14	Assignment: testing a software system	Individual work	Face-to-face	02:00	20%	/10	CE8 CE7 CG4 CG18 CG1 CG19
14	Static techniques presentation	Individual work	Face-to-face	02:00	20%	/10	CE8 CE7 CG4 CG12 CG18 CG1 CG19
15	Student's attitude regarding lectures and course in general	Other assessment	Face-to-face	02:00	10%	0/10	CE7 CE8

# 7.1.2. Final examination



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Week	Description	Modality	Туре	Duration	Weight	Minimum grade	Evaluated skills
							CG12
							CE7
							CE8
17	Final exam	Written test	Face-to-face	02:00	100%	5 / 10	CG18
							CG19
		[					CG1
		[					CG4

### 7.1.3. Referred (re-sit) examination

Description	Modality	Туре	Duration	Weight	Minimum grade	Evaluated skills
Students who have followed the						CE7
"continuous evaluation" mode, will						CE8
have to re-submit all assignments						CG18
that have not reached the minimum	Individual work	Face-to-face	04:00	100%	5 / 10	CG19
score required. The attitude score						CG1
will be taken from the regular						CG4
period.						CG12
						CE8
						CG18
Students who have followed the						CG12
"final test" evaluation mode will	Written test	Face-to-face	02:00	100%	5 / 10	CE7
have to perform an exam.						CG19
						CG1
						CG4



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### 7.2. Assessment criteria

### Continuous evaluation mode:

The score of the course is calculated regarding the performance of the student in the different tasks that (s)he has been assigned:

- <sup>-</sup>Two exercises applying static techniques to a program (15% of the score each exercise).
- Exercise applying white box techniques to a program (10% of the score).
- Exercise applying black box techniques to a program (10% of the score).
  - Assignment performing testing on a software system (40% of the score).

It will also be taken into consideration for the score of the course the participation and attitude of the student during the lectures and regarding the course in general (10%).

Students who fail to submit any of the evaluation tasks (exercises or assignments) will automatically fail the course.

### Final exam evaluation mode:

The score of the course is calculated based on the score of the final exam.

### Extraordinary evaluation:

Students who have followed the continuous evaluation mode will have to re-submit all evaluation tasks that do not reach the minimum score required. The attitude score will be taken from the regular period.

Students who have followed the final exam evaluation mode will have to repeat the final exam.



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# 8. Teaching resources

# 8.1. Teaching resources for the subject

Name	Туре	Notes
B. Beizer. "Software Testing Techniques" 2ª Edición. 1990	Bibliography	
G. J. Myers. "The Art of Software Testing" 2 <sup>a</sup> Edición. Wiley. 2004.	Bibliography	
P.C. Jorgensen. Software Testing. A Craftsman?s Approach. CRC Press, 1995.	Bibliography	
C. Kaner, J. Falk, H.Q. Nguyen. Testing Computer Software. Wiley, 1999.	Bibliography	
W.E. Perry. Effective methods for software testing. Tercera edición. Wiley. 2006	Bibliography	
S.L. Pfleeger. Ingeniería de software: teoría y práctica. Segunda edición. Prentice Hall. 2002	Bibliography	
IEEE V&V standards	Bibliography	
Moodle site of the course	Web resource	

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# 7.3.3 Software Quality Management



COORDINATION PROCESS OF LEARNING ACTIVITIES PR/CL/001



# ANX-PR/CL/001-01 LEARNING GUIDE

# **SUBJECT**

# 103000487 - Software Quality Management

# **DEGREE PROGRAMME**

10AM - Master Universitario En Ingenieria Del Software

# **ACADEMIC YEAR & SEMESTER**

2021/22 - Semester 2



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# 1. Description

# 1.1. Subject details

Name of the subject	103000487 - Software Quality Management			
No of credits	4 ECTS			
Туре	Compulsory			
Academic year ot the programme	First year			
Semester of tuition	Semester 2			
Tuition period	February-June			
Tuition languages	English			
Degree programme	10AM - Master Universitario en Ingenieria del Software			
Centre	10 - Escuela Tecnica Superior De Ingenieros Informaticos			
Academic year	2021-22			

# 2. Faculty

# 2.1. Faculty members with subject teaching role

Name and surname	Office/Room	Email	Tutoring hours *
Angelica De Antonio Jimenez (Subject	3354	angelica.deantonio@upm.es	W - 10:30 - 14:00
			Th - 09:30 - 12:00
			Previous
			appointment should
coordinator)			be requested at ang
			elica.deantonio@up
			m.es



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Jaime Ramirez Rodriguez	5112	jaime.ramirez@upm.es	M - 16:00 - 18:00 Tu - 16:00 - 18:00 Th - 16:00 - 18:00 Previous appointment is recommended	
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<sup>\*</sup> The tutoring schedule is indicative and subject to possible changes. Please check tutoring times with the faculty member in charge.

# 3. Skills and learning outcomes \*

### 3.1. Skills to be learned

- CE1 Elaborar un plan de proyecto que permita coordinar y priorizar recursos y actividades para obtener los resultados esperados en los plazos, costes y calidad establecidos
- CE11 Identificar, controlar, informar y auditar la configuración de un sistema y sus cambios
- CE6 Diseñar las pruebas de los módulos y ayudar a diseñar las pruebas de integración e instalación. Realizar la integración del sistema, las pruebas de integración y la instalación.
- CE7 Elaborar un plan de verificación y validación que permita coordinar y priorizar recursos y actividades para garantizar el nivel de calidad requerido.
- CG1 Que los estudiantes sepan aplicar los conocimientos adquiridos y su capacidad de resolución de problemas en entornos nuevos o poco conocidos dentro de contextos más amplios (o multidisciplinares) relacionados con su área de estudio (RD)



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- CG12 Comprensión amplia de las técnicas y métodos aplicables en una especialización concreta, así como de sus límites
- CG18 Capacidad de trabajar y comunicarse también en contextos internacionales
- CG19 Aproximación sistemática a la gestión de riesgos
- CG2 Que los estudiantes sean capaces de integrar conocimientos y enfrentarse a la complejidad de formular juicios a partir de una información que, siendo incompleta o limitada, incluya reflexiones sobre las responsabilidades sociales y éticas vinculadas a la aplicación de sus conocimientos y juicios (RD)
- CG3 Que los estudiantes sepan comunicar sus conclusiones y los conocimientos y razones últimas que las sustentan a públicos especializados y no especializados de un modo claro y sin ambigüedades (RD)

### 3.2. Learning outcomes

- RA40 Es capaz de identificar y establecer las prácticas necesarias para gestionar la configuración de un sistema software
- RA42 Comprende la interrelación entre calidad del producto y calidad del proceso
- RA43 Conoce y aplica técnicas de control de calidad de productos y procesos
- RA7 Knows and applies quality models to identify and specify the quality attributes a software system must satisfy
- RA10 Understands the mission of a quality system and knows the applicable standards and norms
- RA8 Knows and determines the most appropriate verification and validation techniques to be applied in a software development project with the aim of assuring the quality level required
- RA9 Is able to identify and determine the practices needed to manage a software system configuration
- RA11 Understands the interrelation between product quality and process quality
- RA12 Knows and applies product and process quality control techniques
- RA38 Conoce y aplica modelos de calidad para la identificación y especificación de los atributos de calidad a satisfacer por un sistema software
- RA41 Comprende la misión de un sistema de calidad y conoce los estándares y normas aplicables
- RA39 Conoce y determina las técnicas de verificación y validación más apropiadas para aplicar en un proyecto de desarrollo de software con el objetivo de garantizar el nivel de calidad requerido



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\* The Learning Guides should reflect the Skills and Learning Outcomes in the same way as indicated in the Degree Verification Memory. For this reason, they have not been translated into English and appear in Spanish.

## 4. Brief description of the subject and syllabus

#### 4.1. Brief description of the subject

The goal of the Software Quality Management subject is to provide the student with a broad overview about the different aspects involved in the development of software with a required level of quality. The following questions are addressed:

- What is the meaning of quality in the software domain?
- How can we define precisely the quality required from a software system?
- How can we measure the quality of a software system?
- How can we measure the quality of a software process?
- How can we control quality during the development of a software system?
- How can we control the configuration and evolution of a software system?
- How can we build quality into the software being developed?
- How can we manage software quality from an organizational point of view?
- How can we evaluate the cost and benefits of quality?
- How can we make factual-based decisions about the quality of a software system?



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#### 4.2. Syllabus

- 1. Introduction to Software Quality
  - 1.1. Software Quality Definition
  - 1.2. Software Quality Models
  - 1.3. Usage of a Quality Model
  - 1.4. Defects and Defect Density
- 2. Software Quality Control Activities
  - 2.1. Static Controls
  - 2.2. Dynamic Controls
- 3. Quality Metrics
  - 3.1. Product and Process Quality Metrics
  - 3.2. Comparison of Quality Control Activities
- 4. Quality Management and Quality Systems
  - 4.1. Introduction to Quality Management and related standards and norms
  - 4.2. The Quality System and the Quality Manual
  - 4.3. Quality Management Tools
  - 4.4. The Cost of Quality
- 5. Software Quality Assurance Activities
  - 5.1. Introduction to Quality Assurance
  - 5.2. Quality Construction
  - 5.3. Quality Assurance Planning
- 6. Software Configuration Management
  - 6.1. Basic Concepts of Software Configuration Management
  - 6.2. Configuration Identification
  - 6.3. Configuration Change Control
  - 6.4. Configuration Status Accounting
  - 6.5. Configuration Audits
  - 6.6. Configuration Management Plan



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# 5. Schedule

# 5.1. Subject schedule\*

Week	Face-to-face classroom activities	Face-to-face laboratory activities	Distant / On-line	Assessment activities
1	Chapter 1.1. Software Quality Definition Duration: 02:00 Lecture			Reading 1 test Online test Continuous assessment and final examination Not Presential Duration: 03:00
2	Chapter 1.2 Software Quality Models Duration: 02:00 Lecture			
3	Chapter 1.2 Software Quality Models Chapter 1.3 Usage of a Quality Model Duration: 02:00 Lecture			Individual exercise on quality attributes Individual work Continuous assessment and final examination Not Presential Duration: 04:00
4	Chapter 1.4 Defects and Defect Density Duration: 02:00 Lecture			Reading 2 test Online test Continuous assessment and final examination Not Presential Duration: 03:00
5	Chapter 2.1 Static Controls Duration: 02:00 Lecture			Report on defect tracking tools Group work Continuous assessment and final examination Not Presential Duration: 06:00
6		Exercise on inspections Duration: 02:00 Laboratory assignments		
7		Exercise on walkthroughs Duration: 02:00 Laboratory assignments		Report about exercise on inspections Group work Continuous assessment Not Presential Duration: 02:00
8	Chapter 2.2 Dynamic Controls  Duration: 02:00  Lecture			Report about exercise on walkthroughs Individual work Continuous assessment Not Presential Duration: 02:00
9	Chapter 2.2 Dynamic Controls  Duration: 02:00  Lecture			Reading 3 test Online test Continuous assessment and final examination Not Presential Duration: 03:00



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Chapter 3.1 Product and Process Quality Metrics Chapter 3.2 Comparison of Quality Control Activities Duration: 01:00 Lecture  Chapter 4.1 Introduction to Quality Management and related standards and norms Chapter 4.2 The Quality System and the Quality Manual Duration: 02:00 Lecture  Chapter 4.3 Quality Management Tools Chapter 4.4 The Cost of Quality Duration: 02:00 Lecture	First Partial exam Written test Continuous assessment Presential Duration: 01:00  Reading 4 test Online test
Quality Control Activities Duration: 01:00 Lecture  Chapter 4.1 Introduction to Quality Management and related standards and norms Chapter 4.2 The Quality System and the Quality Manual Duration: 02:00 Lecture  Chapter 4.3 Quality Management Tools Chapter 4.4 The Cost of Quality Duration: 02:00	Continuous assessment Presential Duration: 01:00  Reading 4 test
Quality Control Activities Duration: 01:00 Lecture  Chapter 4.1 Introduction to Quality Management and related standards and norms Chapter 4.2 The Quality System and the Quality Manual Duration: 02:00 Lecture  Chapter 4.3 Quality Management Tools Chapter 4.4 The Cost of Quality Duration: 02:00	Presential Duration: 01:00  Reading 4 test
Duration: 01:00 Lecture  Chapter 4.1 Introduction to Quality Management and related standards and norms Chapter 4.2 The Quality System and the Quality Manual Duration: 02:00 Lecture  Chapter 4.3 Quality Management Tools Chapter 4.4 The Cost of Quality Duration: 02:00	Presential Duration: 01:00  Reading 4 test
Lecture  Chapter 4.1 Introduction to Quality Management and related standards and norms Chapter 4.2 The Quality System and the Quality Manual Duration: 02:00 Lecture  Chapter 4.3 Quality Management Tools Chapter 4.4 The Cost of Quality Duration: 02:00	Duration: 01:00  Reading 4 test
Chapter 4.1 Introduction to Quality Management and related standards and norms Chapter 4.2 The Quality System and the Quality Manual Duration: 02:00 Lecture  Chapter 4.3 Quality Management Tools Chapter 4.4 The Cost of Quality Duration: 02:00	Reading 4 test
Management and related standards and norms Chapter 4.2 The Quality System and the Quality Manual Duration: 02:00 Lecture  Chapter 4.3 Quality Management Tools Chapter 4.4 The Cost of Quality Duration: 02:00	
norms Chapter 4.2 The Quality System and the Quality Manual Duration: 02:00 Lecture  Chapter 4.3 Quality Management Tools Chapter 4.4 The Cost of Quality Duration: 02:00	
and the Quality Manual Duration: 02:00 Lecture  Chapter 4.3 Quality Management Tools Chapter 4.4 The Cost of Quality Duration: 02:00	
and the Quality Manual Duration: 02:00 Lecture  Chapter 4.3 Quality Management Tools Chapter 4.4 The Cost of Quality Duration: 02:00	
Duration: 02:00 Lecture  Chapter 4.3 Quality Management Tools Chapter 4.4 The Cost of Quality Duration: 02:00	
Chapter 4.3 Quality Management Tools Chapter 4.4 The Cost of Quality Duration: 02:00	
Chapter 4.3 Quality Management Tools Chapter 4.4 The Cost of Quality Duration: 02:00	
Chapter 4.4 The Cost of Quality Duration: 02:00	
Duration: 02:00	Online test
12	
Lecture	Continuous assessment and final
	examination
	Not Presential
	Duration: 03:00
Chapter 5.1 Introduction to Quality Group work on quality management tools	
Assurance Chapter 5.2 Quality Duration: 03:00	
Construction s Chapter 5.3 Quality Cooperative activities	
Assurance Planning	
Duration: 01:00	
Lecture	
13	
Chapter 6.1 Basic Concepts of Software	
Configuration Management Chapter 6.2	
Configuration Identification	
Duration: 01:00	
Lecture	
Group work on quality management tools	Presentation of group work on quality
Duration: 03:00	management tools
Cooperative activities	Group presentation
14	0
	Continuous assessment
	Continuous assessment Presential
	Presential
	Presential Duration: 02:00
Chapter 6.3 Configuration Change	Presential Duration: 02:00  Reading 5 test
Control Chapter 6.4 Configuration State	Presential Duration: 02:00
	Presential Duration: 02:00  Reading 5 test
Control Chapter 6.4 Configuration State	Presential Duration: 02:00  Reading 5 test Online test
Control Chapter 6.4 Configuration State Reports Chapter 6.5 Configuration Audits	Presential Duration: 02:00  Reading 5 test Online test Continuous assessment and final
Control Chapter 6.4 Configuration State Reports Chapter 6.5 Configuration Audits Chapter 6.6 Configuration Management	Presential Duration: 02:00  Reading 5 test Online test Continuous assessment and final examination
Control Chapter 6.4 Configuration State Reports Chapter 6.5 Configuration Audits Chapter 6.6 Configuration Management Plan	Presential Duration: 02:00  Reading 5 test Online test Continuous assessment and final examination Not Presential
Control Chapter 6.4 Configuration State Reports Chapter 6.5 Configuration Audits Chapter 6.6 Configuration Management Plan Duration: 02:00 Lecture	Presential Duration: 02:00  Reading 5 test Online test Continuous assessment and final examination Not Presential
Control Chapter 6.4 Configuration State Reports Chapter 6.5 Configuration Audits Chapter 6.6 Configuration Management Plan Duration: 02:00	Presential Duration: 02:00  Reading 5 test Online test Continuous assessment and final examination Not Presential
Control Chapter 6.4 Configuration State Reports Chapter 6.5 Configuration Audits Chapter 6.6 Configuration Management Plan Duration: 02:00 Lecture	Presential Duration: 02:00  Reading 5 test Online test Continuous assessment and final examination Not Presential
Control Chapter 6.4 Configuration State Reports Chapter 6.5 Configuration Audits Chapter 6.6 Configuration Management Plan Duration: 02:00 Lecture	Presential Duration: 02:00  Reading 5 test Online test Continuous assessment and final examination Not Presential Duration: 03:00
Control Chapter 6.4 Configuration State Reports Chapter 6.5 Configuration Audits Chapter 6.6 Configuration Management Plan Duration: 02:00 Lecture	Presential Duration: 02:00  Reading 5 test Online test Continuous assessment and final examination Not Presential Duration: 03:00  Second partial exam
Control Chapter 6.4 Configuration State Reports Chapter 6.5 Configuration Audits Chapter 6.6 Configuration Management Plan Duration: 02:00 Lecture	Presential Duration: 02:00  Reading 5 test Online test Continuous assessment and final examination Not Presential Duration: 03:00  Second partial exam Written test
Control Chapter 6.4 Configuration State Reports Chapter 6.5 Configuration Audits Chapter 6.6 Configuration Management Plan Duration: 02:00 Lecture	Presential Duration: 02:00  Reading 5 test Online test Continuous assessment and final examination Not Presential Duration: 03:00  Second partial exam Written test Continuous assessment Presential
Control Chapter 6.4 Configuration State Reports Chapter 6.5 Configuration Audits Chapter 6.6 Configuration Management Plan Duration: 02:00 Lecture	Presential Duration: 02:00  Reading 5 test Online test Continuous assessment and final examination Not Presential Duration: 03:00  Second partial exam Written test Continuous assessment
Control Chapter 6.4 Configuration State Reports Chapter 6.5 Configuration Audits Chapter 6.6 Configuration Management Plan Duration: 02:00 Lecture	Presential Duration: 02:00  Reading 5 test Online test Continuous assessment and final examination Not Presential Duration: 03:00  Second partial exam Written test Continuous assessment Presential Duration: 02:00
Control Chapter 6.4 Configuration State Reports Chapter 6.5 Configuration Audits Chapter 6.6 Configuration Management Plan Duration: 02:00 Lecture	Presential Duration: 02:00  Reading 5 test Online test Continuous assessment and final examination Not Presential Duration: 03:00  Second partial exam Written test Continuous assessment Presential Duration: 02:00  Final exam
Control Chapter 6.4 Configuration State Reports Chapter 6.5 Configuration Audits Chapter 6.6 Configuration Management Plan Duration: 02:00 Lecture	Presential Duration: 02:00  Reading 5 test Online test Continuous assessment and final examination Not Presential Duration: 03:00  Second partial exam Written test Continuous assessment Presential Duration: 02:00  Final exam Written test
Control Chapter 6.4 Configuration State Reports Chapter 6.5 Configuration Audits Chapter 6.6 Configuration Management Plan Duration: 02:00 Lecture	Presential Duration: 02:00  Reading 5 test Online test Continuous assessment and final examination Not Presential Duration: 03:00  Second partial exam Written test Continuous assessment Presential Duration: 02:00  Final exam
Control Chapter 6.4 Configuration State Reports Chapter 6.5 Configuration Audits Chapter 6.6 Configuration Management Plan Duration: 02:00 Lecture	Presential Duration: 02:00  Reading 5 test Online test Continuous assessment and final examination Not Presential Duration: 03:00  Second partial exam Written test Continuous assessment Presential Duration: 02:00  Final exam Written test

Depending on the programme study plan, total values will be calculated according to the ECTS credit unit as 26/27 hours of student face-to-face contact and independent study time.

<sup>\*</sup> The schedule is based on an a priori planning of the subject; it might be modified during the academic year,



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especially considering the COVID19 evolution.



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# 6. Activities and assessment criteria

## 6.1. Assessment activities

#### 6.1.1. Continuous assessment

Week	Description	Modality	Туре	Duration	Weight	Minimum grade	Evaluated skills
1	Reading 1 test	Online test	No Presential	03:00	3%	/ 10	CG12
3	Individual exercise on quality attributes	Individual work	No Presential	04:00	7%	/ 10	CG19
4	Reading 2 test	Online test	No Presential	03:00	3%	/ 10	CG12
5	Report on defect tracking tools	Group work	No Presential	06:00	10%	/10	CG12 CG18 CG1 CE11 CG2 CG3
7	Report about exercise on inspections	Group work	No Presential	02:00	10%	/ 10	CG2 CG3 CG18 CG1
8	Report about exercise on walkthroughs	Individual work	No Presential	02:00	8%	/ 10	CE7 CG12 CE1
9	Reading 3 test	Online test	No Presential	03:00	3%	/ 10	CG12 CE1
10	First Partial exam	Written test	Face-to-face	01:00	20%	4 / 10	CE6 CE7 CE1
12	Reading 4 test	Online test	No Presential	03:00	3%	/ 10	CG12 CE1
14	Presentation of group work on quality management tools	Group presentation	Face-to-face	02:00	10%	/ 10	CG3 CG18 CG19 CE1
15	Reading 5 test	Online test	No Presential	03:00	3%	/ 10	CG12
17	Second partial exam	Written test	Face-to-face	02:00	20%	4/10	CE6 CE7 CG12 CG1 CG19 CE1

## 6.1.2. Final examination



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Week	Description	Modality	Туре	Duration	Weight	Minimum grade	Evaluated skills
1	Reading 1 test	Online test	No Presential	03:00	3%	/ 10	CG12
3	Individual exercise on quality attributes	Individual work	No Presential	04:00	7%	/ 10	CG19
4	Reading 2 test	Online test	No Presential	03:00	3%	/ 10	CG12
5	Report on defect tracking tools	Group work	No Presential	06:00	10%	/ 10	CG12 CG18 CG1 CE11 CG2 CG3
9	Reading 3 test	Online test	No Presential	03:00	3%	/ 10	CG12 CE1
12	Reading 4 test	Online test	No Presential	03:00	3%	/ 10	CG12 CE1
15	Reading 5 test	Online test	No Presential	03:00	3%	/ 10	CG12
17	Final exam	Written test	Face-to-face	02:00	68%	5/10	CE6 CG2 CE7 CG3 CG12 CG1 CG19 CE1

# 6.1.3. Referred (re-sit) examination

Description	Modality	Туре	Duration	Weight	Minimum grade	Evaluated skills
						CE6
						CE7
Extraordinary evaluation exam	Written test	Face-to-face	02:00	40%	4/10	CG12
						CE1
						CE11
5	0 "		40.00	100/	/ / 0	CG12
Reading tests	Online test	Face-to-face	12:00	12%	/ 10	CG1



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Individual and group exercises	Individual work	Face-to-face	00:00	48%	/10	CG2 CG3 CG12 CG18 CG1
						CG19
						CE11

#### 6.2. Assessment criteria

The subject is marked following continuous assessment.

The student passes the subject only if 5 or more points on 10 are obtained at the end of the course, regarding the following criteria:

FINAL GRADE = 45% Individual and group exercises in the classroom and Moodle + 15% Reading tests in Moodle + 40% Exams

The maximum grade for each of these components and the minimum mark needed to compensate non-passed parts are indicated in the following table.

	MAXIMUM GRADE	MINIMUM	GRADE	то
		COMPENSATE	NON-PA	SSED
	(and correspondence over the final	PARTS		
	grade)			
		(and correspond	ence over the	final
		grade)		
Individual and group exercises in the	10 (4,5)	-		
classroom and Moodle (45%)				
Reading tests (15%)	10 (1,5)	-		
Exams (40%)	10 (4,0)	4 (1,6)		
Student participation (10%)	10 (1,0)	-		

When failed, the exams can be repeated in the extraordinary evaluation period, using the new marks together to the ones obtained in individual and group exercises and student participation in the previous period to calculate the final grade of the subject.



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The grade for individual and group exercises, and for reading tests, if they are delivered past the established deadline, will suffer a reduction which is proportional to the delay.

# 7. Teaching resources

# 7.1. Teaching resources for the subject

Name	Туре	Notes
Schulmeyer, 2007	Bibliography	Gordon Schulmeyer, G. (2007) Handbook of Software Quality Assurance, Artech House Publishers, 4th ed.
Fagan, 1976	Bibliography	M.E. Fagan, Design and Code Inspections to Reduce Errors in Program Development, IBM Systems Journal, Vol. 15, No 3, pp. 182-210, 1976
Galin, 2003	Bibliography	D. Galin (2003) Software Quality Assurance: From Theory to Implementation, Addison-Wesley
McCall, 1977	Bibliography	J.A. McCall, P.K. Richards, G.F. Walters, Factors in Software Quality, RADC- TR-77-369, Rome Air Development Center, United States Air Force, 1977
Cianfrani, 2009	Bibliography	C.A. Cianfrani, J.J. Tsiakals, J.E. West (2009) ISO 9001:2008 Explained, ASQ Quality Press
ISO/IEC 9126-1:2001	Bibliography	ISO/IEC 9126-1:2001, Software engineering Product quality Part 1: Quality model
ISO/IEC TR 9126-2:2003	Bibliography	ISO/IEC TR 9126-2:2003, Software engineering Product quality Part 2: External metrics



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ISO/IEC TR 9126-3:2003	Bibliography	ISO/IEC TR 9126-3:2003, Software engineering Product quality Part 3: Internal metrics
ISO/IEC TR 9126-4:2004	Bibliography	ISO/IEC TR 9126-4:2004, Software engineering Product quality Part 4: Quality in use metrics
IEEE 983-86	Bibliography	IEEE Guide for Software Quality Assurance Planning, ANSI/IEEE std. 983-1986, IEEE Computer Society, Software Engineering Technical Committee, Software Engineering Standards Subcommittee, 1986
IEEE 1028-2008	Bibliography	IEEE Standard for Software Reviews and Audits, ANSI/IEEE IEEE std. 1028-2008, IEEE Computer Society, Software Engineering Technical Committee, Software Engineering Standards Subcommittee, 2008
The how and why of auditing	Web resource	http://videos.asq.org/the-how-and-why-of- auditing
Guidelines for the Application of ISO 9001:2000 to Computer Software	Bibliography	IEEE Guide Adoption of ISO/IEC 90003:2004 Software Engineering -Guidelines for the Application of ISO 9001:2000 to Computer Software
Subject web site	Web resource	https://moodle.upm.es/titulaciones/oficiales/c ourse/view.php?id=2999

- 7.4 Advanced Software Engineering Aspects Module
- ${\bf 7.4.1 \quad Agile\ Software\ Development:\ Agile\ Practices\ and\ Agile\ Us-ability }$



COORDINATION PROCESS OF LEARNING ACTIVITIES PR/CL/001



# ANX-PR/CL/001-01 LEARNING GUIDE

## **SUBJECT**

103000545 - Agile Software Development: Agile Practices And Agile Usability

## **DEGREE PROGRAMME**

10AM - Master Universitario En Ingenieria Del Software

## **ACADEMIC YEAR & SEMESTER**

2021/22 - Semester 1



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# 1. Description

# 1.1. Subject details

Name of the subject	103000545 - Agile Software Development: Agile Practices And Agile Usability			
No of credits	4 ECTS			
Туре	Optional			
Academic year ot the programme	First year			
Semester of tuition	Semester 1			
Tuition period	September-January			
Tuition languages	English			
Degree programme	10AM - Master Universitario en Ingenieria del Software			
Centre	10 - Escuela Tecnica Superior De Ingenieros Informaticos			
Academic year	2021-22			

# 2. Faculty

# 2.1. Faculty members with subject teaching role

Name and surname	Office/Room	Email	Tutoring hours *
Ana Maria Moreno Sanchez- Capuchino (Subject coordinator)	5102	anamaria.moreno@upm.es	M - 15:00 - 21:00
Tomas San Feliu Gilabert	D5105	tomas.sanfeliu@upm.es	Tu - 10:00 - 14:00 Th - 10:00 - 14:00

<sup>\*</sup> The tutoring schedule is indicative and subject to possible changes. Please check tutoring times with the faculty member in charge.



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# 3. Skills and learning outcomes \*

#### 3.1. Skills to be learned

- CE13 Tener una visión de los distintos aspectos específicos y emergentes de la ingeniería del software, y profundizar en algunos de ellos
- CG18 Capacidad de trabajar y comunicarse también en contextos internacionales
- CG3 Que los estudiantes sepan comunicar sus conclusiones y los conocimientos y razones últimas que las sustentan a públicos especializados y no especializados de un modo claro y sin ambigüedades (RD)
- CG9 Aplicación de los métodos de resolución de problemas más recientes o innovadores y que puedan implicar el uso de otras disciplinas

#### 3.2. Learning outcomes

- RA26 Group work skill SC13, SC14, CG17 A
- RA25 Communication skills in public SC13, SC14, CG3, CG18 S
- RA24 Conflict solving capability SC13, SC14, CG18 C
- RA23 Time organization capability SC13, SC14 K
- RA11 Understands the interrelation between product quality and process quality
- RA27 Negotiation skill SC13, SC14, CG18 C
- RA14 The student will be able to design a software system according to requirements, restrictions, quality standards, and developer criteria
- \* The Learning Guides should reflect the Skills and Learning Outcomes in the same way as indicated in the Degree Verification Memory. For this reason, they have not been translated into English and appear in Spanish.



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# 4. Brief description of the subject and syllabus

# 4.1. Brief description of the subject

This subjects provides an overview of the agile development process. We will review the main differences with traditional development and how agile practices can be used to solve some importan lacks in classical methods.

We will pay special attention to agile usability as a new approximation to improve the user experience in agile developments

We will work in agile teams to build a software product according to the previous practices and methods.

## 4.2. Syllabus

- 1. Fundamentals of Agile Development
- 2. Agile Artifacts
- 3. Description of Agile Methods
- 4. Agile Usability Lean UX
- 5. Agile UX Project



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# 5. Schedule

# 5.1. Subject schedule\*

Week	Face-to-face classroom activities	Face-to-face laboratory activities	Distant / On-line	Assessment activities
	Unit 1. Agile Fundamentals		Unit 1. Agile Fundamentals	
1	Duration: 02:00		Duration: 02:00	
	Cooperative activities		Cooperative activities	
	Unit 2. Agile Artifacts		Unit 2. Agile Artifacts	
2	Duration: 02:00		Duration: 02:00	
	Cooperative activities		Cooperative activities	
	Unit 3. Description of Agile Methods		Unit 2. Agile Artifacts	
3	Duration: 02:00		Duration: 02:00	
	Cooperative activities		Cooperative activities	
	Unit 3. Description of Agile Methods		Serious Game	
4	(Serious Game)		Duration: 02:00	
	Duration: 02:00		Cooperative activities	
	Cooperative activities			
	Unit 3. Description of Agile Methods		Unit 3. Description of Agile Methods	
5	Duration: 02:00		Duration: 02:00	
	Cooperative activities		Cooperative activities	
	Unit 4. Agile Usability - Lean UX		Unit 4. Agile Usability - Lean UX	
6	Duration: 02:00		Duration: 02:00	
	Cooperative activities		Cooperative activities	
	Unit 4. Agile Usability - Lean UX		Unit 4. Agile Usability - Lean UX	
7	Duration: 02:00		Duration: 02:00	
	Cooperative activities		Cooperative activities	
	Unit 4. Agile Usability		Unit 4. Agile Usability	
8	Duration: 02:00		Duration: 02:00	
	Cooperative activities		Cooperative activities	
	Unit 4. Agile Usability		Unit 4. Agile Usability	
9	Duration: 02:00		Duration: 02:00	
	Cooperative activities		Cooperative activities	
	Unit 4. Agile Usability		Unit 4. Agile Usability	
10	Duration: 02:00		Duration: 02:00	
	Cooperative activities		Cooperative activities	
	Unit 5. Agile UX Project		Unit 5. Agile UX Project	
11	Duration: 02:00		Duration: 02:00	
	Cooperative activities		Cooperative activities	
	Unit 5. Agile UX Project		Unit 5. Agile UX Project	Presentation of Project
	Duration: 02:00		Duration: 02:00	Group work
12	Cooperative activities		Cooperative activities	Continuous assessment
	l			Presential
	<u> </u>		<u> </u>	Duration: 00:30
	Unit 5. Agile UX Project		Unit 5. Agile UX Project	Presentation of Project
	Duration: 02:00		Duration: 02:00	Group work
13	Cooperative activities		Cooperative activities	Continuous assessment
	I			Presential



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	Unit 5. Agile UX Project	Unit 5. Agile UX Project	Presentation of Project
	Duration: 02:00	Duration: 02:00	Group work
14	Cooperative activities	Cooperative activities	Continuous assessment
			Presential
			Duration: 00:30
	Unit 5. Agile UX Project	Unit 5. Agile UX Project	Presentation of Project
	Duration: 02:00	Duration: 02:00	Individual presentation
	Cooperative activities	Cooperative activities	Final examination
			Presential
			Duration: 00:30
15			
			Presentation of Project
			Group work
			Continuous assessment
			Presential
			Duration: 00:30
			Descrption of the Project Report
			Group work
			Continuous assessment and final
			examination
			Not Presential
			Duration: 00:00
16			
			Active Participation of Students
			Other assessment
			Continuous assessment and final examination
			Not Presential
			Duration: 00:00

Depending on the programme study plan, total values will be calculated according to the ECTS credit unit as 26/27 hours of student face-to-face contact and independent study time.

<sup>\*</sup> The schedule is based on an a priori planning of the subject; it might be modified during the academic year, especially considering the COVID19 evolution.



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## 6. Activities and assessment criteria

## 6.1. Assessment activities

#### 6.1.1. Continuous assessment

Week	Description	Modality	Туре	Duration	Weight	Minimum grade	Evaluated skills
12	Presentation of Project	Group work	Face-to-face	00:30	10%	5 / 10	CE13 CG18 CG9 CG3
13	Presentation of Project	Group work	Face-to-face	00:30	10%	5/10	CG18 CG9 CG3 CE13
14	Presentation of Project	Group work	Face-to-face	00:30	10%	5 / 10	CE13 CG18 CG9 CG3
15	Presentation of Project	Group work	Face-to-face	00:30	10%	5 / 10	CE13 CG18 CG9 CG3
16	Descrption of the Project Report	Group work	No Presential	00:00	50%	5 / 10	CG18 CG9 CG3 CE13
16	Active Participation of Students	Other assessment	No Presential	00:00	10%	0 / 10	CE13 CG18 CG9 CG3

#### 6.1.2. Final examination

Week	Description	Modality	Туре	Duration	Weight	Minimum grade	Evaluated skills
15	Presentation of Project	Individual presentation	Face-to-face	00:30	40%	5/10	CE13 CG18 CG9 CG3



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16	Descrption of the Project Report	Group work	No Presential	00:00	50%	5/10	CG18 CG9 CG3 CE13
16	Active Participation of Students	Other assessment	No Presential	00:00	10%	0 / 10	CE13 CG18 CG9 CG3

#### 6.1.3. Referred (re-sit) examination

Description	Modality	Туре	Duration	Weight	Minimum grade	Evaluated skills
Presentation of Project Report	Individual presentation	Face-to-face	00:30	90%	5/10	CE13 CG18 CG9 CG3
Active Participation of Students	Other assessment	Face-to-face	00:00	10%	0/10	CE13 CG18 CG9 CG3

#### 6.2. Assessment criteria

The final grade of students will be calculated according to their performance in the project and their class participation.

- Active participation of students (10%)
- Content of report (50%)
- Presentations (10% each)

Students must get a minimum of 5 points in the assessment of each of the two reports in order to pass the matter.

Students must get a minimum of 5 points (over 10) as final grade in order to pass the matter.



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# 7. Teaching resources

# 7.1. Teaching resources for the subject

Name	Туре	Notes
Bibliography Agile	Bibliography	A. Cockburn. Agile Software Development, Addison Wesley, 2002
Bibliography Scrum	Web resource	http://scrumtraininginstitute.com/library
Process Agility and Software Usability	Web resource	http://citeseer.ist.psu.edu/465732.html
Agile Ecosystems	Bibliography	J. Higsmith. Agile Software Development Ecosystems. Addison-Wesley, 2005
Lean UX. Designing great products with agile teams	Bibliography	Book by Lean UX authors

7.4.2 Challenges for Accessible Computing for People with Functional Diversity



COORDINATION PROCESS OF LEARNING ACTIVITIES PR/CL/001



# ANX-PR/CL/001-01 LEARNING GUIDE

#### **SUBJECT**

103000603 - Challenges For Accessible Computing For People With Functional Diversity

## **DEGREE PROGRAMME**

10AM - Master Universitario En Ingenieria Del Software

#### **ACADEMIC YEAR & SEMESTER**

2021/22 - Semester 1



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# 1. Description

# 1.1. Subject details

Name of the subject	103000603 - Challenges For Accessible Computing For People With Functional Diversity
No of credits	4 ECTS
Туре	Optional
Academic year ot the programme	First year
Semester of tuition	Semester 1
Tuition period	September-January
Tuition languages	English
Degree programme	10AM - Master Universitario en Ingenieria del Software
Centre	10 - Escuela Tecnica Superior De Ingenieros Informaticos
Academic year 2021-22	

# 2. Faculty

# 2.1. Faculty members with subject teaching role

Name and surname	Office/Room	Email	Tutoring hours *
M. Carmen Suarez De		mdelcarmen.suarezdefiguero	M - 10:00 - 12:00
Figueroa Baonza	D-2201	a@upm.es	M - 14:00 - 15:00
r igueroa baoriza		a@upm.es	F - 12:00 - 15:00
		laia magamaga d@wama	Tu - 13:00 - 15:00
			Th - 13:00 - 15:00
Loic Antonio Martinez	D3352		F - 13:00 - 15:00
Normand	D3352	loic.mnormand@upm.es	Please confirm
			appointment via
			email



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Jose Luis Fuertes Castro	D4207	ionaluia fuartos Quem co	Tu - 17:00 - 20:00
(Subject coordinator)	D4307	joseluis.fuertes@upm.es	W - 12:00 - 15:00

<sup>\*</sup> The tutoring schedule is indicative and subject to possible changes. Please check tutoring times with the faculty member in charge.

## 3. Skills and learning outcomes \*

#### 3.1. Skills to be learned

- CE13 Tener una visión de los distintos aspectos específicos y emergentes de la ingeniería del software, y profundizar en algunos de ellos
- CE14 Comprender lo que pueden y no pueden conseguir las prácticas actuales de ingeniería del software, y sus limitaciones y su posible futura evolución.
- CG13 Apreciación de los límites del conocimiento actual y de la aplicación práctica de la tecnología más reciente

#### 3.2. Learning outcomes

- RA18 Given a real problem, the student chooses the most appropriate software engineering solution, analyzing the solution feasibility, what can and cannot be achieved through the current status of the chosen solution, and what it can advance in the future.
- RA1 Within an application field of Software Engineering, uses and designs the appropriate solution to solve some of its problems, describing the technical difficulties and the application limits
- RA3 Explains which are the Software Engineering limits and frontiers, and the base of new tendencies and developments and advanced topics and their possible application
- \* The Learning Guides should reflect the Skills and Learning Outcomes in the same way as indicated in the Degree Verification Memory. For this reason, they have not been translated into English and appear in Spanish.



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## 4. Brief description of the subject and syllabus

## 4.1. Brief description of the subject

This course provides a specialization about the accessibility of information and communication technologies (ICT) for persons with functional diversity (disability). It is mainly focused on current research issues in the field.

The course will start with an introduction to basic ICT accessibility concepts: functional diversity, design for all, standards and the assessment of the accessibility degree of ICT products and services.

After that, the students will work on current challenges in the field, such as:

- Methods, techniques and tools for accessibility evaluation
- · Applying user centred design and design for all in development methodologies
- New ICT accessibility standards
- Cognitive Accessibility

#### 4.2. Syllabus

- 1. Functional diversity, accessibility and design for all
  - 1.1. Introduction
  - 1.2. Functional diversity
  - 1.3. Assistive products for ICT
  - 1.4. Principles of accessible design
  - 1.5. Introduction to Human-centred design
- 2. ICT accessibility standards
  - 2.1. Introduction to standards
  - 2.2. Relevant ICT accessibility standards
  - 2.3. Deeper study of one accessibility standard
  - 2.4. Conformity assessment
- 3. State of the art in ICT accessibility
  - 3.1. State of the art and future trends



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- 4. Cognitive Accessibility
  - 4.1. Introduction to the Easy-to-Read Methodology



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# 5. Schedule

# 5.1. Subject schedule\*

Week	Face-to-face classroom activities	Face-to-face laboratory activities	Distant / On-line	Assessment activities
	Course introduction		Course introduction	
	Duration: 00:20		Duration: 00:20	
	Lecture		Lecture	
	Chapter 1: 1.1- Introduction		Chapter 1: 1.1- Introduction	
1	Duration: 01:10		Duration: 01:10	
	Lecture		Lecture	
	Chapter 1: 1.2- Functional diversity		Chapter 1: 1.2- Functional diversity	
	Duration: 00:30		Duration: 00:30	
	Lecture		Lecture	
	Chapter 1: 1.2- Functional diversity		Chapter 1: 1.2- Functional diversity	Personas evaluation
	Duration: 01:30		Duration: 01:30	Other assessment
	Lecture		Lecture	Continuous assessment
	255(4)5		255,475	Presential
				Duration: 00:10
2				Buration: 66:16
2				Individual presentation of personas
				Individual presentation
				Continuous assessment
				Presential
				Duration: 00:20
				Duration: 00.20
	Chapter 1: 1.3- Assistive products		Chapter 1: 1.3- Assistive products	
3	Duration: 02:00		Duration: 02:00	
	Lecture		Lecture	
	Chapter 1: 1.4- Principles of accessible		Chapter 1: 1.4- Principles of accessible	Individual presentation of principles of
	design		design	Design for All
	Duration: 00:45		Duration: 00:45	Individual presentation
	Cooperative activities		Cooperative activities	Continuous assessment
				Presential
	Chapter 1: 1.5- Introduction to human-		Chapter 1: 1.5- Introduction to human-	Duration: 00:45
4	centred design		centred design	
	Duration: 00:30		Duration: 00:30	Desgin for All evaluation
	Lecture		Lecture	Other assessment
				Continuous assessment
	Chapter 2: 2.1- Introduction to standards		Chapter 2: 2.1- Introduction to standards	Presential
	Duration: 00:20		Duration: 00:20	Duration: 00:10
	Lecture		Lecture	
	Standards overview discussion		Standards overview discussion	Test 1
	Duration: 00:30		Duration: 00:30	Written test
			Cooperative activities	Continuous assessment
	Cooperative activities			
	Cooperative activities			Not Presential
			Chapter 2: 2.2- Relevant ICT standards	Not Presential Duration: 00:30
	Chapter 2: 2.2- Relevant ICT standards			
	Chapter 2: 2.2- Relevant ICT standards Duration: 00:45		Duration: 00:45	Duration: 00:30
	Chapter 2: 2.2- Relevant ICT standards			Duration: 00:30  Standard overview evaluation
5	Chapter 2: 2.2- Relevant ICT standards Duration: 00:45 Cooperative activities		Duration: 00:45 Cooperative activities	Duration: 00:30  Standard overview evaluation Other assessment
5	Chapter 2: 2.2- Relevant ICT standards Duration: 00:45 Cooperative activities Chapter 2: 2.3- Deeper study of one		Duration: 00:45 Cooperative activities Chapter 2: 2.3- Deeper study of one	Duration: 00:30  Standard overview evaluation  Other assessment  Continuous assessment
5	Chapter 2: 2.2- Relevant ICT standards Duration: 00:45 Cooperative activities Chapter 2: 2.3- Deeper study of one accessibility standard		Duration: 00:45 Cooperative activities Chapter 2: 2.3- Deeper study of one accessibility standard	Duration: 00:30  Standard overview evaluation  Other assessment  Continuous assessment  Presential
5	Chapter 2: 2.2- Relevant ICT standards Duration: 00:45 Cooperative activities Chapter 2: 2.3- Deeper study of one		Duration: 00:45 Cooperative activities Chapter 2: 2.3- Deeper study of one	Duration: 00:30  Standard overview evaluation  Other assessment  Continuous assessment



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	Explanation of exercise 1	Explanation of exercise 1	
	Duration: 00:15	Duration: 00:15	
	Lecture	Lecture	
	Chapter 2: 2.3- Deeper study of one	Chapter 2: 2.3- Deeper study of one	One accessibility standard evaluation
	accessibility standard	accessibility standard	(discussion)
	Duration: 01:30	Duration: 01:30	Individual presentation
6	Cooperative activities	Cooperative activities	Continuous assessment and final
			examination
			Presential
			Duration: 00:30
	Chapter 2: 2.3- Deeper study of one	Chapter 2: 2.3- Deeper study of one	One accessibility standard evaluation
	accessibility standard	accessibility standard	(discussion)
	Duration: 01:30	Duration: 01:30	Individual presentation
	Cooperative activities	Cooperative activities	Continuous assessment and final
			examination
	Explanation of exercise 2	Explanation of exercise 2	Presential
7	Duration: 00:20	Duration: 00:20	Duration: 00:30
	Lecture	Lecture	l
	classroom tutoring. Exercise 1	classroom tutoring. Exercise 1	
	Duration: 00:15	Duration: 00:15	
	Additional activities	Additional activities	
	Chapter 2: 2.4- Conformity assesment	Chapter 2: 2.4- Conformity assesment	Delivery of exercise 1
	Duration: 01:30	Duration: 01:30	Group work
	Lecture	Lecture	Continuous assessment
			Not Presential
			Duration: 00:00
8			
			One accessibility standard evaluation
			Other assessment
			Continuous assessment
			Presential
			Presential Duration: 00:30
9			
9	Chapter 3: 3.1- State of the art and future	Chapter 3: 3.1- State of the art and future	Duration: 00:30  Delivery of exercise 2
9	trends	trends	Duration: 00:30  Delivery of exercise 2  Group work
9	trends Duration: 01:30	trends Duration: 01:30	Duration: 00:30  Delivery of exercise 2  Group work  Continuous assessment
9	trends	trends	Duration: 00:30  Delivery of exercise 2  Group work Continuous assessment Not Presential
9	trends Duration: 01:30 Lecture	trends Duration: 01:30 Lecture	Duration: 00:30  Delivery of exercise 2  Group work  Continuous assessment
	trends Duration: 01:30 Lecture Explanation of exercise 3	trends Duration: 01:30 Lecture  Explanation of exercise 3	Duration: 00:30  Delivery of exercise 2 Group work Continuous assessment Not Presential Duration: 00:00
9	trends Duration: 01:30 Lecture  Explanation of exercise 3 Duration: 00:15	trends Duration: 01:30 Lecture  Explanation of exercise 3 Duration: 00:15	Duration: 00:30  Delivery of exercise 2 Group work Continuous assessment Not Presential Duration: 00:00  State of the art in ICT accessibility
	trends Duration: 01:30 Lecture Explanation of exercise 3	trends Duration: 01:30 Lecture  Explanation of exercise 3	Duration: 00:30  Delivery of exercise 2 Group work Continuous assessment Not Presential Duration: 00:00  State of the art in ICT accessibility evaluation
	trends Duration: 01:30 Lecture  Explanation of exercise 3 Duration: 00:15 Lecture	trends Duration: 01:30 Lecture  Explanation of exercise 3 Duration: 00:15 Lecture	Duration: 00:30  Delivery of exercise 2 Group work Continuous assessment Not Presential Duration: 00:00  State of the art in ICT accessibility evaluation Other assessment
	trends Duration: 01:30 Lecture  Explanation of exercise 3 Duration: 00:15 Lecture  Classroom tutoring. Exercise 2	trends Duration: 01:30 Lecture  Explanation of exercise 3 Duration: 00:15 Lecture  Classroom tutoring. Exercise 2	Duration: 00:30  Delivery of exercise 2 Group work Continuous assessment Not Presential Duration: 00:00  State of the art in ICT accessibility evaluation Other assessment Continuous assessment
	trends Duration: 01:30 Lecture  Explanation of exercise 3 Duration: 00:15 Lecture  Classroom tutoring. Exercise 2 Duration: 00:15	trends Duration: 01:30 Lecture  Explanation of exercise 3 Duration: 00:15 Lecture  Classroom tutoring. Exercise 2 Duration: 00:15	Duration: 00:30  Delivery of exercise 2 Group work Continuous assessment Not Presential Duration: 00:00  State of the art in ICT accessibility evaluation Other assessment Continuous assessment Presential
	trends Duration: 01:30 Lecture  Explanation of exercise 3 Duration: 00:15 Lecture  Classroom tutoring. Exercise 2 Duration: 00:15 Additional activities	trends Duration: 01:30 Lecture  Explanation of exercise 3 Duration: 00:15 Lecture  Classroom tutoring. Exercise 2 Duration: 00:15 Additional activities	Duration: 00:30  Delivery of exercise 2 Group work Continuous assessment Not Presential Duration: 00:00  State of the art in ICT accessibility evaluation Other assessment Continuous assessment Presential Duration: 00:10
	trends Duration: 01:30 Lecture  Explanation of exercise 3 Duration: 00:15 Lecture  Classroom tutoring. Exercise 2 Duration: 00:15 Additional activities  Collective revision of exercise 2	trends Duration: 01:30 Lecture  Explanation of exercise 3 Duration: 00:15 Lecture  Classroom tutoring. Exercise 2 Duration: 00:15 Additional activities  Collective revision of exercise 2	Duration: 00:30  Delivery of exercise 2 Group work Continuous assessment Not Presential Duration: 00:00  State of the art in ICT accessibility evaluation Other assessment Continuous assessment Presential Duration: 00:10  Participation in evaluation of exercise
10	trends Duration: 01:30 Lecture  Explanation of exercise 3 Duration: 00:15 Lecture  Classroom tutoring. Exercise 2 Duration: 00:15 Additional activities  Collective revision of exercise 2 Duration: 02:00	trends Duration: 01:30 Lecture  Explanation of exercise 3 Duration: 00:15 Lecture  Classroom tutoring. Exercise 2 Duration: 00:15 Additional activities  Collective revision of exercise 2 Duration: 02:00	Duration: 00:30  Delivery of exercise 2 Group work Continuous assessment Not Presential Duration: 00:00  State of the art in ICT accessibility evaluation Other assessment Continuous assessment Presential Duration: 00:10  Participation in evaluation of exercise Individual presentation
	trends Duration: 01:30 Lecture  Explanation of exercise 3 Duration: 00:15 Lecture  Classroom tutoring. Exercise 2 Duration: 00:15 Additional activities  Collective revision of exercise 2	trends Duration: 01:30 Lecture  Explanation of exercise 3 Duration: 00:15 Lecture  Classroom tutoring. Exercise 2 Duration: 00:15 Additional activities  Collective revision of exercise 2	Duration: 00:30  Delivery of exercise 2 Group work Continuous assessment Not Presential Duration: 00:00  State of the art in ICT accessibility evaluation Other assessment Continuous assessment Presential Duration: 00:10  Participation in evaluation of exercise Individual presentation Continuous assessment
10	trends Duration: 01:30 Lecture  Explanation of exercise 3 Duration: 00:15 Lecture  Classroom tutoring. Exercise 2 Duration: 00:15 Additional activities  Collective revision of exercise 2 Duration: 02:00	trends Duration: 01:30 Lecture  Explanation of exercise 3 Duration: 00:15 Lecture  Classroom tutoring. Exercise 2 Duration: 00:15 Additional activities  Collective revision of exercise 2 Duration: 02:00	Duration: 00:30  Delivery of exercise 2 Group work Continuous assessment Not Presential Duration: 00:00  State of the art in ICT accessibility evaluation Other assessment Continuous assessment Presential Duration: 00:10  Participation in evaluation of exercise Individual presentation Continuous assessment Presential
10	trends Duration: 01:30 Lecture  Explanation of exercise 3 Duration: 00:15 Lecture  Classroom tutoring. Exercise 2 Duration: 00:15 Additional activities  Collective revision of exercise 2 Duration: 02:00 Cooperative activities	trends Duration: 01:30 Lecture  Explanation of exercise 3 Duration: 00:15 Lecture  Classroom tutoring. Exercise 2 Duration: 00:15 Additional activities  Collective revision of exercise 2 Duration: 02:00	Duration: 00:30  Delivery of exercise 2 Group work Continuous assessment Not Presential Duration: 00:00  State of the art in ICT accessibility evaluation Other assessment Continuous assessment Presential Duration: 00:10  Participation in evaluation of exercise Individual presentation Continuous assessment
10	trends Duration: 01:30 Lecture  Explanation of exercise 3 Duration: 00:15 Lecture  Classroom tutoring. Exercise 2 Duration: 00:15 Additional activities  Collective revision of exercise 2 Duration: 02:00 Cooperative activities	trends Duration: 01:30 Lecture  Explanation of exercise 3 Duration: 00:15 Lecture  Classroom tutoring. Exercise 2 Duration: 00:15 Additional activities  Collective revision of exercise 2 Duration: 02:00 Cooperative activities	Duration: 00:30  Delivery of exercise 2 Group work Continuous assessment Not Presential Duration: 00:00  State of the art in ICT accessibility evaluation Other assessment Continuous assessment Presential Duration: 00:10  Participation in evaluation of exercise Individual presentation Continuous assessment Presential Duration: 02:00  Cognitive accessibility evaluation
10	trends Duration: 01:30 Lecture  Explanation of exercise 3 Duration: 00:15 Lecture  Classroom tutoring. Exercise 2 Duration: 00:15 Additional activities  Collective revision of exercise 2 Duration: 02:00 Cooperative activities  Chapter 4: Cognitive Accessibility Duration: 01:45	trends Duration: 01:30 Lecture  Explanation of exercise 3 Duration: 00:15 Lecture  Classroom tutoring. Exercise 2 Duration: 00:15 Additional activities  Collective revision of exercise 2 Duration: 02:00 Cooperative activities  Chapter 4: Cognitive Accessibility Duration: 01:45	Duration: 00:30  Delivery of exercise 2 Group work Continuous assessment Not Presential Duration: 00:00  State of the art in ICT accessibility evaluation Other assessment Presential Duration: 00:10  Participation in evaluation of exercise Individual presentation Continuous assessment Presential Duration: 02:00  Cognitive accessibility evaluation Other assessment
10	trends Duration: 01:30 Lecture  Explanation of exercise 3 Duration: 00:15 Lecture  Classroom tutoring. Exercise 2 Duration: 00:15 Additional activities  Collective revision of exercise 2 Duration: 02:00 Cooperative activities	trends Duration: 01:30 Lecture  Explanation of exercise 3 Duration: 00:15 Lecture  Classroom tutoring. Exercise 2 Duration: 00:15 Additional activities  Collective revision of exercise 2 Duration: 02:00 Cooperative activities	Duration: 00:30  Delivery of exercise 2 Group work Continuous assessment Not Presential Duration: 00:00  State of the art in ICT accessibility evaluation Other assessment Continuous assessment Presential Duration: 00:10  Participation in evaluation of exercise Individual presentation Continuous assessment Presential Duration: 02:00  Cognitive accessibility evaluation Other assessment Continuous assessment
10	trends Duration: 01:30 Lecture  Explanation of exercise 3 Duration: 00:15 Lecture  Classroom tutoring. Exercise 2 Duration: 00:15 Additional activities  Collective revision of exercise 2 Duration: 02:00 Cooperative activities  Chapter 4: Cognitive Accessibility Duration: 01:45 Lecture	trends Duration: 01:30 Lecture  Explanation of exercise 3 Duration: 00:15 Lecture  Classroom tutoring. Exercise 2 Duration: 00:15 Additional activities  Collective revision of exercise 2 Duration: 02:00 Cooperative activities  Chapter 4: Cognitive Accessibility Duration: 01:45 Lecture	Duration: 00:30  Delivery of exercise 2 Group work Continuous assessment Not Presential Duration: 00:00  State of the art in ICT accessibility evaluation Other assessment Continuous assessment Presential Duration: 00:10  Participation in evaluation of exercise Individual presentation Continuous assessment Presential Duration: 02:00  Cognitive accessibility evaluation Other assessment Continuous assessment
10	trends Duration: 01:30 Lecture  Explanation of exercise 3 Duration: 00:15 Lecture  Classroom tutoring. Exercise 2 Duration: 00:15 Additional activities  Collective revision of exercise 2 Duration: 02:00 Cooperative activities  Chapter 4: Cognitive Accessibility Duration: 01:45 Lecture  Explanation of exercise 4	trends Duration: 01:30 Lecture  Explanation of exercise 3 Duration: 00:15 Lecture  Classroom tutoring. Exercise 2 Duration: 00:15 Additional activities  Collective revision of exercise 2 Duration: 02:00 Cooperative activities  Chapter 4: Cognitive Accessibility Duration: 01:45 Lecture  Explanation of exercise 4	Duration: 00:30  Delivery of exercise 2 Group work Continuous assessment Not Presential Duration: 00:00  State of the art in ICT accessibility evaluation Other assessment Continuous assessment Presential Duration: 00:10  Participation in evaluation of exercise Individual presentation Continuous assessment Presential Duration: 02:00  Cognitive accessibility evaluation Other assessment Continuous assessment
10	trends Duration: 01:30 Lecture  Explanation of exercise 3 Duration: 00:15 Lecture  Classroom tutoring. Exercise 2 Duration: 00:15 Additional activities  Collective revision of exercise 2 Duration: 02:00 Cooperative activities  Chapter 4: Cognitive Accessibility Duration: 01:45 Lecture	trends Duration: 01:30 Lecture  Explanation of exercise 3 Duration: 00:15 Lecture  Classroom tutoring. Exercise 2 Duration: 00:15 Additional activities  Collective revision of exercise 2 Duration: 02:00 Cooperative activities  Chapter 4: Cognitive Accessibility Duration: 01:45 Lecture	Duration: 00:30  Delivery of exercise 2 Group work Continuous assessment Not Presential Duration: 00:00  State of the art in ICT accessibility evaluation Other assessment Continuous assessment Presential Duration: 00:10  Participation in evaluation of exercise Individual presentation Continuous assessment Presential Duration: 02:00  Cognitive accessibility evaluation Other assessment Continuous assessment Continuous assessment



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	T .		
13			
	Chapter 4: Cognitive Accessibility	Chapter 4: Cognitive Accessibility	I
	Duration: 01:45	Duration: 01:45	Other assessment
14	Lecture	Lecture	Continuous assessment
			Presential
			Duration: 00:15
	Classroom tutoring. Exercise 3	Classroom tutoring. Exercise 3	Delivery of exercise 4
	Duration: 02:00	Duration: 02:00	Group presentation
15	Additional activities	Additional activities	Continuous assessment
			Presential
			Duration: 00:00
	i		Presentation of exercise 3
			Group presentation
			Continuous assessment and final
			examination
			Not Presential
			Duration: 02:00
16			
	I		Delivery of exercise 3
	I		Group work
	I		Continuous assessment
	I		Not Presential
			Duration: 00:00
			Test 1
			Written test
			Final examination
			Not Presential
			Duration: 00:30
			Test 2
			Written test
			Continuous assessment and final
			examination
			Not Presential
			Duration: 00:30
			Delivery of exercise 1
			Group work
			Final examination
			Not Presential
47			Duration: 00:00
17			
	I		Delivery of exercise 2
	I		Group work
	I		Final examination
	I		Not Presential
	I		Duration: 00:00
	I		L
	I		Delivery of exercise 3
	I		Group work
	I		Final examination
	I		Not Presential
	l		Duration: 00:00
	l		<u> </u>
	I		Delivery of exercise 4
			Group presentation
			Final examination
			I ' '

Depending on the programme study plan, total values will be calculated according to the ECTS credit unit as 26/27



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hours of student face-to-face contact and independent study time.

\* The schedule is based on an a priori planning of the subject; it might be modified during the academic year, especially considering the COVID19 evolution.



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# 6. Activities and assessment criteria

## 6.1. Assessment activities

#### 6.1.1. Continuous assessment

Week	Description	Modality	Туре	Duration	Weight	Minimum grade	Evaluated skills
2	Personas evaluation	Other assessment	Face-to-face	00:10	1%	/ 10	CE13
2	Individual presentation of personas	Individual presentation	Face-to-face	00:20	1%	/ 10	CE13
4	Individual presentation of principles of Design for All	Individual presentation	Face-to-face	00:45	2%	/ 10	CE13
4	Desgin for All evaluation	Other assessment	Face-to-face	00:10	1%	/ 10	CE13
5	Test 1	Written test	No Presential	00:30	10%	/ 10	
5	Standard overview evaluation	Other assessment	Face-to-face	00:15	1%	/ 10	CE13
6	One accessibility standard evaluation (discussion)	Individual presentation	Face-to-face	00:30	5%	/ 10	CE14
7	One accessibility standard evaluation (discussion)	Individual presentation	Face-to-face	00:30	5%	/ 10	CE14
8	Delivery of exercise 1	Group work	No Presential	00:00	10%	/ 10	
8	One accessibility standard evaluation	Other assessment	Face-to-face	00:30	1%	/ 10	CE14
10	Delivery of exercise 2	Group work	No Presential	00:00	15%	/ 10	
10	State of the art in ICT accessibility evaluation	Other assessment	Face-to-face	00:10	1%	/ 10	CG13 CE14 CE13
11	Participation in evaluation of exercise 2	Individual presentation	Face-to-face	02:00	5%	/ 10	CE14
12	Cognitive accessibility evaluation	Other assessment	Face-to-face	00:15	1%	/ 10	CG13
14	Cognitive accessibility evaluation	Other assessment	Face-to-face	00:15	1%	/ 10	CG13
15	Delivery of exercise 4	Group presentation	Face-to-face	00:00	10%	/ 10	



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16	Presentation of exercise 3	Group presentation	No Presential	02:00	10%	/ 10	CG13 CE14 CE13
16	Delivery of exercise 3	Group work	No Presential	00:00	10%	/ 10	
17	Test 2	Written test	No Presential	00:30	10%	/ 10	CG13 CE14

#### 6.1.2. Final examination

Week	Description	Modality	Туре	Duration	Weight	Minimum grade	Evaluated skills
6	One accessibility standard evaluation (discussion)	Individual presentation	Face-to-face	00:30	5%	/ 10	CE14
7	One accessibility standard evaluation (discussion)	Individual presentation	Face-to-face	00:30	5%	/ 10	CE14
16	Presentation of exercise 3	Group presentation	No Presential	02:00	10%	/ 10	CG13 CE14 CE13
17	Test 1	Written test	No Presential	00:30	10%	/ 10	CE13
17	Test 2	Written test	No Presential	00:30	10%	/ 10	CG13 CE14
17	Delivery of exercise 1	Group work	No Presential	00:00	10%	/ 10	CE14
17	Delivery of exercise 2	Group work	No Presential	00:00	20%	/ 10	CE14
17	Delivery of exercise 3	Group work	No Presential	00:00	15%	/ 10	CE13 CG13 CE14
17	Delivery of exercise 4	Group presentation	Face-to-face	00:00	15%	/ 10	CG13

# 6.1.3. Referred (re-sit) examination

Description	Modality	Туре	Duration	Weight	Minimum grade	Evaluated skills
Test 1	Written test	Face-to-face	00:30	10%	/ 10	CE13
Test 2	Written test	Face-to-face	00:30	10%	/ 10	CG13 CE14
Delivery of exercise 1	Individual work	Face-to-face	00:00	15%	/ 10	CE14
Delivery of exercise 2	Individual work	Face-to-face	00:00	20%	/ 10	CE14
Delivery of exercise 3	Individual work	Face-to-face	00:00	20%	/ 10	CG13 CE14 CE13
Presentation of exercise 3	Individual presentation	Face-to-face	02:00	10%	/ 10	CG13 CE14 CE13



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Delivery of exercise 4	Individual work	Face-to-face	00:00	15%	/ 10	CG13

#### 6.2. Assessment criteria

The assessment of this module is divided into two parts: theory and practice. Both parts have to be passed in order to pass the module. The grades obtained in theory and practice are combined as described in the section on evaluation activities.

#### Theory

The theoretical part of the module contains different assessments: there will be two test-based assessments; there is going to be assessment of the performance of the collaborative learning sessions that will be part of the study of accessibility standards; there will be also short in-class evaluations during the semester

#### Practical work

The practical work consists of 4 exercises:

- Exercise 1: a document containing change proposals for an accessibility standard.
- Exercise 2: an accessibility assessment of an ICT product, using the standard studied during collaborative learning.
- Exercise 3: state of the art on one topic related to ICT accessibility. Students will make a short presentation and deliver a report.
- · Exercise 4: checking cognitive accessibility

#### Assessment procedure

The module will be assessed in a scale of 10 points, divided into theory and practical exercises. To pass the complete module it will be necessary to obtain a minimum of 3/10 point in theory and 3/10 points in the exercises. The dates for the publication of grades and the ulterior exam revision will be notified as part of the corresponding exam. The exam revision will be made based on prior enquiries made by the students.

a) Continuous evaluation

All the practical exercises are mandatory and will be graded according to the section on evaluation activities.



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#### b) Non-continuous evaluation

In the case of non-continuous evaluation, there will be two theory exams in the same time period as the one defined for continuous evaluation. The four exercises have to be delivered in the same time period as the one defined for continuous evaluation. The student will also have to attend the two collaborative sessions (One accessibility standard evaluation) described.

#### c) Extraordinary evaluation period (July)

In the extraordinary evaluation period the theory tests will be repeated and the pending exercises can be delivered again. The participation in collaborative learning and in-class activities will not be re-assessed, so the grades received previously will be reused.

The grades obtained will apply the same weights as described for continuous evaluation.

## 7. Teaching resources

#### 7.1. Teaching resources for the subject

Name	Туре	Notes
Don't make me think!: Revisited. A Common Sense Approach to Web Usability	Bibliography	Krug, S. New Riders, 3rd edition ISBN: 978-0321965516, Jan. 2014
The Principles of Universal Design	Bibliography	Connell, B.R.; Jones, M.; Mace, R.; Mueller, J.; Mullick, A.; Ostroff, E.; Sanford, J.; Steinfeld, E.; Story, M.; Vanderheiden, G. Version 2.0. North Carolina State University. Abril 1997. http://www.ncsu.edu/ncsu/design/cud/about_ud/udprinciples.htm



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Information technology User interface accessibility Part 1: User accessibility needs	Bibliography	International Organization for Standardization (ISO), International Electrotechnical Commission (IEC). ISO/IEC 29138-1:2018. (Technical report ISO/IEC TR 29138-1, 2009, can be accessed at http://jtc1access.org/TR29138.htm)
El modelo de la diversidad. La Bioética y los Derechos Humanos como herramientas para alcanzar la plena dignidad en la diversidad funcional	Bibliography	Palacios, A.; Romañach, J. Ediciones Diversitas, ISBN: 8496474402, 2007.
A Web for Everyone. Designing accessible user experiences	Bibliography	Horton, S.; Quesenbery, W. Rosenfeld. 2014.
SIDAR	Web resource	Fundación Sidar - Acceso Universal: http://www.sidar.org, España. 2019

## 8. Other information

### 8.1. Other information about the subject

Exercises cannot been done just copying from other sources. Personal writing and analysis work by the student should be included. Failing to do this, implies plagiarism, which is not allowed at this University and will lead to not passing the exercise involved (grade will be 0).

Classroom activities in academic year 2021-22

The current COVID-19 pandemic situation restricts the capacity of the classrooms in the School. Depending on the number of enrolled students it might be necessary to split the class in two groups that will come to the School in alternate days. The School classrooms have teleconference equipment that enables remote participation in the class. In this situation some students will be in the classroom (column "Distant / On-line" in the schedule) and other students will connect remotely (column "face-to-face" in the schedule).

If the pandemic situation improves and the University is allowed to use the classrooms at their full capacity, then all students will be able to attend the face to face sessions together.



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And in the improbable situation of a worsening of the pandemic situation, all classes would be online.

Sustainable development goals (SDGs)

The goal of this course is to learn about assistive products, that enable access of persons with disabilities to ICT, increasing their inclusion possibilities. Taking this into account, and considering the recommendations from the United Nations on the relationship between the SDGs and accessibility, this course is related to the following sustainable development goals:

Goal 4 quality education - to ensure inclusive and equitable quality education and promote lifelong learning opportunities for all. In today's education, interactive learning systems are essential, and they need to be accessible and to be compatible with assistive products to enable the education of persons with disabilities. Goal 8 decent work and economy growth - to promote sustained, inclusive and sustainable economic growth, full and productive employment and decent work for all. Today there are many job-related activities that rely on information and communication technology. This technology needs to be accessible and compatible with assistive products to enable inclusion in the workplace. Goal 10 reduced inequalities - to reduce inequality within and among countries. To increase inclusion of all persons in society, all interactive systems designed for citizen participation need to be accessible and be compatible with assistive products.

# 7.4.3 Critical Software



COORDINATION PROCESS OF LEARNING ACTIVITIES PR/CL/001



# ANX-PR/CL/001-01 LEARNING GUIDE

### **SUBJECT**

### 103000540 - Critical Software

### **DEGREE PROGRAMME**

10AM - Master Universitario En Ingenieria Del Software

### **ACADEMIC YEAR & SEMESTER**

2021/22 - Semester 1



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	Faculty	
	Skills and learning outcomes	
	Brief description of the subject and syllabus	
	Schedule	
	Activities and assessment criteria	
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# 1. Description

## 1.1. Subject details

Name of the subject	103000540 - Critical Software
No of credits	4 ECTS
Туре	Optional
Academic year ot the programme	First year
Semester of tuition	Semester 1
Tuition period	September-January
Tuition languages	English
Degree programme	10AM - Master Universitario en Ingenieria del Software
Centre	10 - Escuela Tecnica Superior De Ingenieros Informaticos
Academic year	2021-22

## 2. Faculty

# 2.1. Faculty members with subject teaching role

Name and surname	Office/Room	Email	Tutoring hours *
Tomas San Feliu Gilabert	5106	tomas.sanfeliu@upm.es	Tu - 10:00 - 13:00 Th - 10:00 - 13:00
Andres Silva Vazquez (Subject coordinator)	5107	andres.silva@upm.es	Tu - 11:00 - 14:00 Th - 11:00 - 14:00

<sup>\*</sup> The tutoring schedule is indicative and subject to possible changes. Please check tutoring times with the faculty member in charge.



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# 3. Skills and learning outcomes \*

# 3.1. Skills to be learned

- CE13 Tener una visión de los distintos aspectos específicos y emergentes de la ingeniería del software, y profundizar en algunos de ellos
- CE14 Comprender lo que pueden y no pueden conseguir las prácticas actuales de ingeniería del software, y sus limitaciones y su posible futura evolución.

### 3.2. Learning outcomes

- RA19 The student explains what are the software engineering limits and frontiers, and the base for new trends and developments, and about the advanced issues and their application.
- RA17 Given a specific software engineering field, the student assesses and designs the most appropriate solution to solve some of its problems, presenting the technical difficulties and applicability limitations.
- RA18 Given a real problem, the student chooses the most appropriate software engineering solution, analyzing the solution feasibility, what can and cannot be achieved through the current status of the chosen solution, and what it can advance in the future.
- \* The Learning Guides should reflect the Skills and Learning Outcomes in the same way as indicated in the Degree Verification Memory. For this reason, they have not been translated into English and appear in Spanish.



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# 4. Brief description of the subject and syllabus

### 4.1. Brief description of the subject

The subject provides an introduction to the main concepts and, specially, to the mindset needed for understanding and managing the hazardous behaviours related to complex software systems.

### 4.2. Syllabus

- 1. Safeware concepts
  - 1.1. Normal Accidents theory
  - 1.2. Basic Concepts
  - 1.3. Reliability vs. Safety
  - 1.4. Hazard & Risk Analysis
  - 1.5. Common Techniques
- 2. Design and Safeware
  - 2.1. Hazard elimination
  - 2.2. Hazard reduction
  - 2.3. Hazard control
  - 2.4. Examples
- 3. Concepts from the IEC61508 Standard
  - 3.1. Introduction to IEC61508
  - 3.2. Concepts: SIL, functional safety, etc.
  - 3.3. Hazard log
  - 3.4. Limits of IEC61508
- 4. Human and Organizational Factors
  - 4.1. Performance models
  - 4.2. Human error
  - 4.3. Organizational problems
  - 4.4. Solution proposals



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## 5. Schedule

# 5.1. Subject schedule\*

Week	Face-to-face classroom activities	Face-to-face laboratory activities	Distant / On-line	Assessment activities
1	Lecture/workshop on topics 1.1 and 1.2 Duration: 02:00 Cooperative activities		Lecture/workshop on topics 1.1 and 1.2 Duration: 02:00 Cooperative activities	
2	Lecture/workshop on topic 1.3 Duration: 02:00 Cooperative activities		Lecture/workshop on topic 1.3 Duration: 02:00 Cooperative activities	Elaboration of the presentation and draft of the expository writing Group presentation Continuous assessment Not Presential Duration: 04:00
3	Lecture/workshop on topic 1.4 Duration: 02:00 Cooperative activities		Lecture/workshop on topic 1.4 Duration: 02:00 Cooperative activities	
4	Lecture/workshop on topic 1.5 Duration: 02:00 Cooperative activities		Lecture/workshop on topic 1.5 Duration: 02:00 Cooperative activities	Elaboration of the presentation and draft of the expository writing Group presentation Continuous assessment Not Presential Duration: 04:00
5	Lecture/workshop on topic 2.1 Duration: 02:00 Cooperative activities		Lecture/workshop on topic 2.1 Duration: 02:00 Cooperative activities	
6	Lecture/workshop on topic 2.2 Duration: 02:00 Cooperative activities		Lecture/workshop on topic 2.2 Duration: 02:00 Cooperative activities	Elaboration of the presentation and draft of the expository writing Group presentation Continuous assessment Not Presential Duration: 04:00
7	Lecture/workshop on topic 2.3  Duration: 02:00  Cooperative activities		Lecture/workshop on topic 2.3  Duration: 02:00  Cooperative activities	
8	Lecture/workshop on topic 2.4 Duration: 02:00 Cooperative activities		Lecture/workshop on topic 2.4 Duration: 02:00 Cooperative activities	Elaboration of the presentation and draft of the expository writing Group presentation Continuous assessment Not Presential Duration: 04:00
9	Lecture/workshop on topic 3.1 Duration: 02:00 Cooperative activities		Lecture/workshop on topic 3.1 Duration: 02:00 Cooperative activities	
10	Lecture/workshop on topic 3.2 Duration: 02:00 Cooperative activities		Lecture/workshop on topic 3.2 Duration: 02:00 Cooperative activities	Elaboration of the presentation and draft of the expository writing Group presentation Continuous assessment Not Presential Duration: 04:00



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	Lecture/workshop on topic 3.3	Lecture/workshop on topic 3.3	
11	Duration: 02:00	Duration: 02:00	
	Cooperative activities	Cooperative activities	
	Lecture/workshop on topic 3.4	Lecture/workshop on topic 3.4	Elaboration of the presentation and draft
	Duration: 02:00	Duration: 02:00	of the expository writing
40	Cooperative activities	Cooperative activities	Group presentation
12			Continuous assessment
			Not Presential
			Duration: 04:00
	Lecture/workshop on topic 4.1	Lecture/workshop on topic 4.1	
13	Duration: 02:00	Duration: 02:00	
	Cooperative activities	Cooperative activities	
	Lecture/workshop on topics 4.2	Lecture/workshop on topics 4.2	Elaboration of the presentation and draft
	Duration: 02:00	Duration: 02:00	of the expository writing
	Cooperative activities	Cooperative activities	Group presentation
14			Continuous assessment
			Not Presential
			Duration: 04:00
	Lecture/workshop on topics 4.3 and 4.4	Lecture/workshop on topics 4.3 and 4.4	Final expositions and overall
	Duration: 02:00	Duration: 02:00	conclusions.
	Duration: 02:00 Cooperative activities	Duration: 02:00 Cooperative activities	conclusions. Group presentation
15			
15			Group presentation
15			Group presentation Continuous assessment
15			Group presentation Continuous assessment Not Presential
			Group presentation Continuous assessment Not Presential
			Group presentation Continuous assessment Not Presential Duration: 04:00
			Group presentation Continuous assessment Not Presential Duration: 04:00  Examen final
16			Group presentation Continuous assessment Not Presential Duration: 04:00  Examen final Written test

Depending on the programme study plan, total values will be calculated according to the ECTS credit unit as 26/27 hours of student face-to-face contact and independent study time.

<sup>\*</sup> The schedule is based on an a priori planning of the subject; it might be modified during the academic year, especially considering the COVID19 evolution.



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### 6. Activities and assessment criteria

### 6.1. Assessment activities

### 6.1.1. Continuous assessment

Week	Description	Modality	Туре	Duration	Weight	Minimum grade	Evaluated skills
2	Elaboration of the presentation and draft of the expository writing	Group presentation	No Presential	04:00	20%	3/10	CE13 CE14
4	Elaboration of the presentation and draft of the expository writing	Group presentation	No Presential	04:00	20%	3/10	CE13 CE14
6	Elaboration of the presentation and draft of the expository writing	Group presentation	No Presential	04:00	10%	3/10	CE13 CE14
8	Elaboration of the presentation and draft of the expository writing	Group presentation	No Presential	04:00	10%	3/10	CE13 CE14
10	Elaboration of the presentation and draft of the expository writing	Group presentation	No Presential	04:00	10%	3/10	CE13 CE14
12	Elaboration of the presentation and draft of the expository writing	Group presentation	No Presential	04:00	10%	3/10	CE13 CE14
14	Elaboration of the presentation and draft of the expository writing	Group presentation	No Presential	04:00	10%	3/10	CE13 CE14
15	Final expositions and overall conclusions.	Group presentation	No Presential	04:00	10%	3/10	CE14 CE13

### 6.1.2. Final examination

W	eek	Description	Modality	Туре	Duration	Weight	Minimum grade	Evaluated skills
17		Examen final	Written test	Face-to-face	05:00	100%	5 / 10	CE13 CE14

## 6.1.3. Referred (re-sit) examination

Description	Modality	Туре	Duration	Weight	Minimum grade	Evaluated skills
Examen final	Written test	Face-to-face	05:00	100%	5/10	CE13 CE14



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### 6.2. Assessment criteria

The grading criteria for this subject are closely linked to the working methods. This method will be concept-oriented. For each topic and subtopic there will be a lecture/workshop in the classroom, and the teacher will choose a key concept. Later, the students, preferably in groups, will have one week for reading concept-related bibliography and elaborate a presentation and an expository writing (8 pages max.).

Each group of students will present a draft of their work in the classroom, which may be evaluated (anonymously) by the other students. The rhythm of work will be, approximately, as follows: every two weeks, each group of students will submit the expository writing of past week's concept. In parallel, the students will attend the lectures/workshops that will be done in the classroom, and possibly qualify them.

With more detail, the following two-week procedure will be followed for each concept:

- The teacher will provide an introduction to a concept, relevant bibliography and documentation for the concept at hand. Such documentation will be a starting point for the student, who will explore other relevant sources of information.
- 2. Each group of students will elaborate a presentation related to the concept. In parallel, they should start elaborating a draft document with the expository writing of the concept.
- 3. The following week, in the classroom, the concept will be presented, the mistakes and problems detected in the presentation will be discussed and a consensus will be achieved. The rest of the students in the classroom may evaluate the presentations.
- 4. The final expository writing (8 pages max.) will be uploaded to Moodle.

The concepts of the course are listed below, but they could be dynamically modified, along the course. For some topics the teacher will provide problems for being solved by the group: Hazard. Reliability vs. Safety. Risk. SafeWare and associated techniques. Concepts from the Std. IEC 61508: SIL, ALARP. Automation and Overautomation. Norman's Model. Latent errors and violations. Models: STAMP (Leveson), ChiDeltas (Hall-Silva). Other concepts to be announced.

he mechanics of the course will be as follows:

- The communication among the students and the teacher will be done through Moodle. The steps to be done at each point during the course will be announced always through Moodle.
- Problem resolution and clarification of student's questions will be done also through Moodle.
- The documentation for each concept will be provided on demand, via Moodle.
- The purpose of evaluating the presentations by other students is to get an idea on how clear the concept has been explained. Of course, those qualifications are just informative for the teacher, who will have a final



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decision on the overall evaluation.

The final qualification will be an average of the teacher's qualifications for each submitted work, taking into account also the effort and overall attitude of each group of students.

### 7. Teaching resources

### 7.1. Teaching resources for the subject

Name	Туре	Notes
Bibliografía	Bibliography	Bibliografía available in: https://www.mendeley.com/community/critical
		sw

### 8. Other information

### 8.1. Other information about the subject

The scheduled chronogram follows an ideal situation and it may suffer some changes due to future emergent situations created by the evolution of the COVID-19 situation.

# 7.4.4 Data Engineering



COORDINATION PROCESS OF LEARNING ACTIVITIES PR/CL/001



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### **SUBJECT**

## 103000541 - Data Engineering

### **DEGREE PROGRAMME**

10AM - Master Universitario En Ingenieria Del Software

### **ACADEMIC YEAR & SEMESTER**

2021/22 - Semester 1



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# 1. Description

## 1.1. Subject details

Name of the subject	103000541 - Data Engineering
No of credits	4 ECTS
Туре	Optional
Academic year ot the programme	First year
Semester of tuition	Semester 1
Tuition period	September-January
Tuition languages	English
Degree programme	10AM - Master Universitario en Ingenieria del Software
Centre	10 - Escuela Tecnica Superior De Ingenieros Informaticos
Academic year	2021-22

### 2. Faculty

# 2.1. Faculty members with subject teaching role

Name and surname	Office/Room	Email	Tutoring hours *
Fco.javier Segovia Perez (Subject coordinator)	2305	javier.segovia@upm.es	M - 10:00 - 11:00 Hablar con el profesor
Ernestina Menasalvas Ruiz	4303	ernestina.menasalvas@upm. es	M - 10:00 - 11:00 hablar con la profesora

<sup>\*</sup> The tutoring schedule is indicative and subject to possible changes. Please check tutoring times with the faculty member in charge.



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# 3. Prior knowledge recommended to take the subject

### 3.1. Recommended (passed) subjects

The subject - recommended (passed), are not defined.

### 3.2. Other recommended learning outcomes

- Artificial Intelligence
- Statistics

### 4. Skills and learning outcomes \*

### 4.1. Skills to be learned

- CG1 Que los estudiantes sepan aplicar los conocimientos adquiridos y su capacidad de resolución de problemas en entornos nuevos o poco conocidos dentro de contextos más amplios (o multidisciplinares) relacionados con su área de estudio (RD)
- CG3 Que los estudiantes sepan comunicar sus conclusiones y los conocimientos y razones últimas que las sustentan a públicos especializados y no especializados de un modo claro y sin ambigüedades (RD)
- CG7 E Especificación y realización de tareas informáticas complejas, poco definidas o no familiares
- CG8 Planteamiento y resolución de problemas también en áreas nuevas y emergentes de su disciplina
- CG9 Aplicación de los métodos de resolución de problemas más recientes o innovadores y que puedan implicar el uso de otras disciplinas



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### 4.2. Learning outcomes

- RA1 Within an application field of Software Engineering, uses and designs the appropriate solution to solve some of its problems, describing the technical difficulties and the application limits
- RA21 Listening capability SC13, SC14, CG10 A
- RA22 Observing capability SC13, SC14, CG10 C
- RA23 Time organization capability SC13, SC14 K
- RA26 Group work skill SC13, SC14, CG17 A
- RA85 Being able to understand how to effectively manage the analytical processes and use the results of these processes (models, clusters, etc.) as the basis for making informed, evidence-based decisions for creating value for a company
- RA84 Being able to reframe a business question as a data question, reasoning about what data might be of assistance and how to obtain it
- RA86 Being able to understand the data science?s implications for management and decision making in a datarich environment.
- RA87 Being able to translate a data insight into a business decision and action.
- \* The Learning Guides should reflect the Skills and Learning Outcomes in the same way as indicated in the Degree Verification Memory. For this reason, they have not been translated into English and appear in Spanish.



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# 5. Brief description of the subject and syllabus

## 5.1. Brief description of the subject

The course is mainly dedicated to the improvement of the development of software engineering projects by means of Data Mining.

by

The course is very interactive, with the development of many short projects and exposition at class. Learning doing, using the IBM SPSS Modeler tool
Topics:
Data Engineering, Data MIning, Business Intelligence
CRISP-DM, or the Data Mining Process
Techniques:
- Classification
- Regression
- Association
- Clustering



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## 5.2. Syllabus

- 1. INTRODUCTION TO DATA ENGINEERING
- 2. THE TOOL: IBM SPSS MODELER
- 3. THE PROCESS CRISP-DM
- 4. LINER REGRESSION
- 5. LOGISTIC REGRESSION
- 6. RFM ANALYSIS
- 7. DECISION TREES
- 8. NEURAL NETWORKS
- 9. CLUSTERING
- 10. NEAREST NEIGHBOR
- 11. ASSOCIATION RULES



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## 6. Schedule

# 6.1. Subject schedule\*

Week	Face-to-face classroom activities	Face-to-face laboratory activities	Distant / On-line	Assessment activities
	INTRODUCTION TO DATA ENGINEERING		INTRODUCTION TO DATA ENGINEERING	
1	Duration: 02:00		Duration: 02:00	
	Lecture		Lecture	
	THE PROCESS OF DATA MINING		Tema 2	
	Duration: 01:00		Duration: 01:00	
	Lecture		Problem-solving class	
2				
			THE PROCESS OF DATA MINING	
			Duration: 01:00	
			Lecture	
	Data Understanding and Data		Data Understanding and Data	
3	Preparation with IBM SPSS Modeler I		Preparation with IBM SPSS Modeler I	
Ü	Duration: 01:00		Duration: 02:00	
	Problem-solving class		Problem-solving class	
	Data Understanding and Data		Data Understanding and Data	
4	Preparation with IBM SPSS Modeler II		Preparation with IBM SPSS Modeler II	
-	Duration: 01:00		Duration: 02:00	
	Problem-solving class		Problem-solving class	
	LINEAR REGRESSION		LINEAR REGRESSION	
	Duration: 01:00		Duration: 02:00	
	Lecture		Problem-solving class	
5			L	
			LINEAR REGRESSION	
			Duration: 01:00 Lecture	
	Modeling with IBM SPSS Modeler I		Modeling with IBM SPSS Modeler I	ASSIGNMENT 1
	Duration: 01:00		Duration: 02:00	Group work Continuous assessment and final
6	Problem-solving class		Problem-solving class	examination
				Not Presential
				Duration: 02:00
	L COURTO DE OREGONOM			Duranom delico
	LOGISTIC REGRESSION  Duration: 01:00		LOGISTIC REGRESSION Duration: 02:00	
	Lecture		Problem-solving class	
7	Editale		1 Tobiciti Solving class	
_ ′			LOGISTIC REGRESSION	
			Duration: 01:00	
			Lecture	
	Modeling with IBM SPSS Modeler II		Modeling with IBM SPSS Modeler II	ASSIGNMENT 2
	Duration: 01:00		Duration: 02:00	Group work
	Problem-solving class		Problem-solving class	Continuous assessment and final
8				examination
				Presential
				Duration: 02:00
			1	l .



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	DECISION TREES	DECISION TREES	
	Duration: 01:00	Duration: 02:00	
	Lecture	Problem-solving class	
9			
9		DECISION TREES	
		Duration: 01:00	
		Lecture	
	RFM ANALYSIS	RFM ANALYSIS	
	Duration: 01:00	Duration: 02:00	
	Lecture	Problem-solving class	
4.0	255,415	I resident solvening states	
10		RFM ANALYSIS	
		Duration: 01:00	
		Lecture	
	NEURAL NETWORKS	NEURAL NETWORKS	ASSIGNMENT 3
	Duration: 01:00	Duration: 02:00	Group work
	Lecture	I and the second	
	Lecture	Problem-solving class	Continuous assessment and final
11			examination
	l	NEURAL NETWORKS	Presential
		Duration: 01:00	Duration: 02:00
		Lecture	
	CLUSTERING	o uotenuo	
		CLUSTERING	
	Duration: 01:00	Duration: 02:00	
	Lecture	Problem-solving class	
12			
		CLUSTERING	
		Duration: 01:00	
		Lecture	
		Lecture	
	NEAREST NEIGHBOR	NEAREST NEIGHBOR	
	NEAREST NEIGHBOR Duration: 01:00		
	I	NEAREST NEIGHBOR	
13	Duration: 01:00	NEAREST NEIGHBOR Duration: 02:00	
13	Duration: 01:00	NEAREST NEIGHBOR Duration: 02:00	
13	Duration: 01:00	NEAREST NEIGHBOR Duration: 02:00 Problem-solving class NEAREST NEIGHBOR	
13	Duration: 01:00	NEAREST NEIGHBOR Duration: 02:00 Problem-solving class NEAREST NEIGHBOR Duration: 01:00	
13	Duration: 01:00 Lecture	NEAREST NEIGHBOR Duration: 02:00 Problem-solving class NEAREST NEIGHBOR Duration: 01:00 Lecture	
13	Duration: 01:00	NEAREST NEIGHBOR Duration: 02:00 Problem-solving class NEAREST NEIGHBOR Duration: 01:00	ASSIGNMENT 4
13	Duration: 01:00 Lecture	NEAREST NEIGHBOR Duration: 02:00 Problem-solving class NEAREST NEIGHBOR Duration: 01:00 Lecture	ASSIGNMENT 4 Group work
13	Duration: 01:00 Lecture ASSOCIATION RULES	NEAREST NEIGHBOR Duration: 02:00 Problem-solving class  NEAREST NEIGHBOR Duration: 01:00 Lecture  ASSOCIATION RULES	
	Duration: 01:00 Lecture  ASSOCIATION RULES Duration: 01:00	NEAREST NEIGHBOR Duration: 02:00 Problem-solving class  NEAREST NEIGHBOR Duration: 01:00 Lecture  ASSOCIATION RULES Duration: 02:00	Group work
13	Duration: 01:00 Lecture  ASSOCIATION RULES Duration: 01:00	NEAREST NEIGHBOR Duration: 02:00 Problem-solving class  NEAREST NEIGHBOR Duration: 01:00 Lecture  ASSOCIATION RULES Duration: 02:00 Problem-solving class	Group work Continuous assessment and final examination
	Duration: 01:00 Lecture  ASSOCIATION RULES Duration: 01:00	NEAREST NEIGHBOR Duration: 02:00 Problem-solving class  NEAREST NEIGHBOR Duration: 01:00 Lecture  ASSOCIATION RULES Duration: 02:00 Problem-solving class  ASSOCIATION RULES	Group work Continuous assessment and final examination Presential
	Duration: 01:00 Lecture  ASSOCIATION RULES Duration: 01:00	NEAREST NEIGHBOR Duration: 02:00 Problem-solving class  NEAREST NEIGHBOR Duration: 01:00 Lecture  ASSOCIATION RULES Duration: 02:00 Problem-solving class  ASSOCIATION RULES Duration: 01:00	Group work Continuous assessment and final examination
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14	Duration: 01:00 Lecture  ASSOCIATION RULES Duration: 01:00	NEAREST NEIGHBOR Duration: 02:00 Problem-solving class  NEAREST NEIGHBOR Duration: 01:00 Lecture  ASSOCIATION RULES Duration: 02:00 Problem-solving class  ASSOCIATION RULES Duration: 01:00 Lecture	Group work Continuous assessment and final examination Presential Duration: 02:00
14	Duration: 01:00 Lecture  ASSOCIATION RULES Duration: 01:00	NEAREST NEIGHBOR Duration: 02:00 Problem-solving class  NEAREST NEIGHBOR Duration: 01:00 Lecture  ASSOCIATION RULES Duration: 02:00 Problem-solving class  ASSOCIATION RULES Duration: 01:00 Lecture  Tema 3.4	Group work Continuous assessment and final examination Presential Duration: 02:00  ASSIGNMENT 5
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14	Duration: 01:00 Lecture  ASSOCIATION RULES Duration: 01:00	NEAREST NEIGHBOR Duration: 02:00 Problem-solving class  NEAREST NEIGHBOR Duration: 01:00 Lecture  ASSOCIATION RULES Duration: 02:00 Problem-solving class  ASSOCIATION RULES Duration: 01:00 Lecture  Tema 3.4	Group work Continuous assessment and final examination Presential Duration: 02:00  ASSIGNMENT 5 Group work Continuous assessment and final
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14	Duration: 01:00 Lecture  ASSOCIATION RULES Duration: 01:00	NEAREST NEIGHBOR Duration: 02:00 Problem-solving class  NEAREST NEIGHBOR Duration: 01:00 Lecture  ASSOCIATION RULES Duration: 02:00 Problem-solving class  ASSOCIATION RULES Duration: 01:00 Lecture  Tema 3.4 Duration: 01:00	Group work Continuous assessment and final examination Presential Duration: 02:00  ASSIGNMENT 5 Group work Continuous assessment and final examination Presential Duration: 02:00  FINAL PROJECT Individual presentation
14 15 16	Duration: 01:00 Lecture  ASSOCIATION RULES Duration: 01:00	NEAREST NEIGHBOR Duration: 02:00 Problem-solving class  NEAREST NEIGHBOR Duration: 01:00 Lecture  ASSOCIATION RULES Duration: 02:00 Problem-solving class  ASSOCIATION RULES Duration: 01:00 Lecture  Tema 3.4 Duration: 01:00	Group work Continuous assessment and final examination Presential Duration: 02:00  ASSIGNMENT 5 Group work Continuous assessment and final examination Presential Duration: 02:00  FINAL PROJECT Individual presentation Continuous assessment and final
14 15 16	Duration: 01:00 Lecture  ASSOCIATION RULES Duration: 01:00	NEAREST NEIGHBOR Duration: 02:00 Problem-solving class  NEAREST NEIGHBOR Duration: 01:00 Lecture  ASSOCIATION RULES Duration: 02:00 Problem-solving class  ASSOCIATION RULES Duration: 01:00 Lecture  Tema 3.4 Duration: 01:00	Group work Continuous assessment and final examination Presential Duration: 02:00  ASSIGNMENT 5 Group work Continuous assessment and final examination Presential Duration: 02:00  FINAL PROJECT Individual presentation Continuous assessment and final examination

Depending on the programme study plan, total values will be calculated according to the ECTS credit unit as 26/27 hours of student face-to-face contact and independent study time.



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\* The schedule is based on an a priori planning of the subject; it might be modified during the academic year, especially considering the COVID19 evolution.



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## 7. Activities and assessment criteria

### 7.1. Assessment activities

### 7.1.1. Continuous assessment

Week	Description	Modality	Туре	Duration	Weight	Minimum grade	Evaluated skills
6	ASSIGNMENT 1	Group work	No Presential	02:00	10%	5/10	CG7 E CG9 CG3
							CG1 CG8
8	ASSIGNMENT 2	Group work	Face-to-face	02:00	10%	5/10	CG8 CG9 CG3 CG7 E CG1
11	ASSIGNMENT 3	Group work	Face-to-face	02:00	10%	5/10	CG8 CG9 CG3 CG7 E CG1
14	ASSIGNMENT 4	Group work	Face-to-face	02:00	10%	5/10	CG8 CG9 CG3 CG7 E CG1
16	ASSIGNMENT 5	Group work	Face-to-face	02:00	10%	5/10	CG8 CG9 CG3 CG1 CG7 E
17	FINAL PROJECT	Individual presentation	Face-to-face	02:00	50%	5/10	CG8 CG9 CG3 CG7 E CG1

### 7.1.2. Final examination



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Week	Description	Modality	Туре	Duration	Weight	Minimum grade	Evaluated skills
6	ASSIGNMENT 1	Group work	No Presential	02:00	10%	5/10	CG7 E CG9 CG3 CG1 CG8
8	ASSIGNMENT 2	Group work	Face-to-face	02:00	10%	5/10	CG8 CG9 CG3 CG7 E CG1
11	ASSIGNMENT 3	Group work	Face-to-face	02:00	10%	5/10	CG8 CG9 CG3 CG7 E CG1
14	ASSIGNMENT 4	Group work	Face-to-face	02:00	10%	5/10	CG8 CG9 CG3 CG7 E CG1
16	ASSIGNMENT 5	Group work	Face-to-face	02:00	10%	5/10	CG8 CG9 CG3 CG1 CG7 E
17	FINAL PROJECT	Individual presentation	Face-to-face	02:00	50%	5/10	CG8 CG9 CG3 CG7 E CG1

## 7.1.3. Referred (re-sit) examination

Description	Modality	Туре	Duration	Weight	Minimum grade	Evaluated skills
FINAL PROJECT AND ASSIGNMENTS	Individual	Face-to-face	02:02	100%	5/10	CG8 CG9 CG3
ASSIGNMENTS	presentation					CG7 E CG1



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### 7.2. Assessment criteria

The evaluation is based on the assignments and the final project.

Assignments and projects will be performed individually or by groups, depending on the size of the course

To pass the course it is mandatory to present all the assignments and the final project, in any modality of evaluation

Participation in class would give a 10% increase in the final score.

## 8. Teaching resources

## 8.1. Teaching resources for the subject

Name	Туре	Notes
Principles of Data Mining (Adaptive		
Computation and Machine Learning),	Bibliography	
D Hand, MIT Press, 2001.		
Jiawei Han, Micheline Kamber, Data		
Mining : Concepts and Techniques,	Bibliography	
2nd edition, Morgan Kaufmann, ISBN	ыынодгарпу	
1558609016, 2006.		
Data Mining Techniques: Marketing,		
Sales and Customer Support,	Bibliography	
Michael J. A. Berry, Gordon Linoff,	Bibliography	
John Wiley & Sons, 1997.		
Pang-Ning Tan, Michael Steinbach,		
Vipin Kumar, Introduction to Data		
Mining, Pearson Addison Wesley	Bibliography	MOST RECOMMENDED BOOK
(May, 2005). Hardcover: 769 pages.		
ISBN: 0321321367		



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Ian Witten, Eibe Frank, Mark Hall,		
Data Mining: Practical Machine		
Learning Tools and Techniques, 3nd	Bibliography	
Edition, Morgan Kaufmann, ISBN		
978-0-12-374856-0, 2011.		
Página web de la asignatura en	Mah rasauras	
moodle	Web resource	
IBM SPSS MODELER	Others	THE TOOL WE WILL USE
Sala de trabajo en grupo con	Faurinanant	
ordenadores	Equipment	
aula	Equipment	

# 9. Other information

## 9.1. Other information about the subject

We will use Teams for communication and collaboration

7.4.5 Management, Relationships and Communication in Working Groups



COORDINATION PROCESS OF LEARNING ACTIVITIES PR/CL/001



# ANX-PR/CL/001-01 LEARNING GUIDE

### **SUBJECT**

103000544 - Management, Relationships And Communication In Working Groups

### **DEGREE PROGRAMME**

10AM - Master Universitario En Ingenieria Del Software

### **ACADEMIC YEAR & SEMESTER**

2021/22 - Semester 1



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4. Skills and learning outcomes	3
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9. Other information	
3. Other information.	12



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# 1. Description

## 1.1. Subject details

Name of the subject	103000544 - Management, Relationships And Communication In Working Groups
No of credits	4 ECTS
Туре	Optional
Academic year ot the programme	First year
Semester of tuition	Semester 1
Tuition period	September-January
Tuition languages	English
Degree programme	10AM - Master Universitario en Ingenieria del Software
Centre	10 - Escuela Tecnica Superior De Ingenieros Informaticos
Academic year	2021-22

# 2. Faculty

# 2.1. Faculty members with subject teaching role

Name and surname	Office/Room	Email	Tutoring hours *
Susana Muñoz Hernandez (Subject coordinator)	D2310	susana.munoz@upm.es	Tu - 14:00 - 16:00 Th - 10:00 - 12:00 F - 12:00 - 14:00 To arrange an appointment it is mandatory to send an email in advance to susana@fi.upm.es.



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Santiago Eibe Garcia	D2311	santiago.eibe@upm.es	M - 12:00 - 13:30 M - 15:30 - 17:00 W - 15:00 - 16:30 Th - 15:30 - 17:00 To arrange an appointment it is mandatory to send an email in advance to susana@fi.upm.es or to seibe@fi.upm.es.
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<sup>\*</sup> The tutoring schedule is indicative and subject to possible changes. Please check tutoring times with the faculty member in charge.

## 3. Prior knowledge recommended to take the subject

## 3.1. Recommended (passed) subjects

The subject - recommended (passed), are not defined.

### 3.2. Other recommended learning outcomes

- English knowledge to follow the class and be able to participate.



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# 4. Skills and learning outcomes \*

### 4.1. Skills to be learned

- CE13 Tener una visión de los distintos aspectos específicos y emergentes de la ingeniería del software, y profundizar en algunos de ellos
- CG18 Capacidad de trabajar y comunicarse también en contextos internacionales
- CG3 Que los estudiantes sepan comunicar sus conclusiones y los conocimientos y razones últimas que las sustentan a públicos especializados y no especializados de un modo claro y sin ambigüedades (RD)

### 4.2. Learning outcomes

- RA24 Conflict solving capability SC13, SC14, CG18 C
- RA26 Group work skill SC13, SC14, CG17 A
- RA27 Negotiation skill SC13, SC14, CG18 C
- RA21 Listening capability SC13, SC14, CG10 A
- RA22 Observing capability SC13, SC14, CG10 C
- RA23 Time organization capability SC13, SC14 K
- RA25 Communication skills in public SC13, SC14, CG3, CG18 S
- \* The Learning Guides should reflect the Skills and Learning Outcomes in the same way as indicated in the Degree Verification Memory. For this reason, they have not been translated into English and appear in Spanish.



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# 5. Brief description of the subject and syllabus

### 5.1. Brief description of the subject

### **Outline**

Within the sphere of business, research or development and cooperation, finishing a project successfully depends on several factors. So does efficiency and effectiveness of the project. One of the most important of these factors is the human factor. Communication and management skills, together with the relationship between workgroup members are some of the deciding elements for developing a well-done job. Social skills are a key aspect during the development of a task in an environment where the different members don't necessarily need to share the same characteristics.

### **Learning Goals**

This course studies in depth the factors that determine the human skills for managing and administering a work group, aside from its supervision and smooth running assurance. It will emphasize the importance of communication (motivational, negotiation) and self-control processes, as well as the methods connected to the decision-making processes and team management abilities (leadership, conflict mediation, etc.).

### 5.2. Syllabus

- 1. Introduction
  - 1.1. Motivation I3
  - 1.2. Topics Definition I3, I1
- 2. Communication Basis
  - 2.1. Communication I1, I2, I4
  - 2.2. Relation I1, I2, I4
  - 2.3. Team Group I1, I2, I4
- 3. Personal Skills
  - 3.1. Assertiveness I1, I2, I4
  - 3.2. Negotiation I1, I2, I4



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- 3.3. Conflict Solving I1, I2, I4
- 3.4. Intercultural differences management I1, I2, I4
- 3.5. Time Management I1, I2, I4
- 3.6. Body Language & Non verbal communication I1, I2, I4
- 3.7. Public Presentations I1, I2, I4
- 3.8. Meeting Management I1, I2, I4
- 3.9. Emotional Intelligence I1, I2, I4
- 3.10. Motivation I1, I2, I4
- 3.11. Coaching I1, I2, I4
- 3.12. Social Engineering I1, I2, I4
- 3.13. Creativity I1, I2, I4
- 3.14. Leadership I1, I2, I4



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#### 6. Schedule

# 6.1. Subject schedule\*

Week	Face-to-face classroom activities	Face-to-face laboratory activities	Distant / On-line	Assessment activities
	Section 1.1 and Section 1.2		Section 1.1 and Section 1.2	Participation in class discussions Topic
	Duration: 02:00		Duration: 02:00	selection
	Lecture		Lecture	Individual presentation
1				Continuous assessment
	Indivitual work and group work.		Indivitual work and group work.	Presential
	Duration: 01:00		Duration: 01:00	Duration: 01:00
	Cooperative activities		Cooperative activities	
	Section 2.1		Section 2.1	Participation in class discussions Topic
	Duration: 02:00		Duration: 02:00	selection
	Lecture		Lecture	Individual presentation
2				Continuous assessment
	Indivitual work and group work.		Indivitual work and group work.	Presential
	Duration: 01:00		Duration: 01:00	Duration: 01:00
	Cooperative activities		Cooperative activities	
	Section 2.2		Section 2.2	Participation in class discussions Topic
	Duration: 02:00		Duration: 02:00	selection
	Lecture		Lecture	Individual presentation
3				Continuous assessment
	Indivitual work and group work.		Indivitual work and group work.	Presential
	Duration: 01:00		Duration: 01:00	Duration: 01:00
	Cooperative activities		Cooperative activities	
	Section 3.1, Section 3.6 and Section 3.7		Section 3.1, Section 3.6 and Section 3.7	Participation in class discussions Topic
	Duration: 01:00		Duration: 01:00	selection
	Lecture		Lecture	Individual presentation
4				Continuous assessment
	Indivitual work and group work.		Indivitual work and group work.	Presential
	Duration: 01:00		Duration: 01:00	Duration: 01:00
	Cooperative activities		Cooperative activities	
	Section 3.2, Section 3.6 and Section 3.7.		Section 3.2, Section 3.6 and Section 3.7.	Participation in class discussions Topic
	Duration: 01:00		Duration: 01:00	selection
	Lecture		Lecture	Individual presentation
5				Continuous assessment
	Indivitual work and group work.		Indivitual work and group work.	Presential
	Duration: 01:00		Duration: 01:00	Duration: 01:00
	Cooperative activities		Cooperative activities	
	Section 3.3, Section 3.6 and Section 3.7.		Section 3.3, Section 3.6 and Section 3.7.	Participation in class discussions Topic
	Duration: 01:00		Duration: 01:00	selection
	Lecture		Lecture	Individual presentation
	Lecture			
6	Lecture			Continuous assessment
6	Indivitual work and group work.		Indivitual work and group work.	Continuous assessment Presential
6			Indivitual work and group work. Duration: 01:00	



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	1		1	<b>.</b>
	Section 3.4, Section 3.6 and Section 3.7.			Participation in class discussions Top
	Duration: 01:00		Duration: 01:00	selection
	Lecture		Lecture	Individual presentation
7				Continuous assessment
	Indivitual work and group work.		Indivitual work and group work.	Presential
	Duration: 01:00		Duration: 01:00	Duration: 01:00
	Cooperative activities		Cooperative activities	
	Section 3.5, Section 3.6 and Section 3.7.		Section 3.5, Section 3.6 and Section 3.7.	Participation in class discussions To
	Duration: 01:00		Duration: 01:00	selection
	Lecture		Lecture	Individual presentation
8	Lecture		Lecture	Continuous assessment
8	Indivitual work and group work.		Indivitual work and group work.	Presential
	- '			
	Duration: 01:00		Duration: 01:00	Duration: 01:00
	Cooperative activities		Cooperative activities	
	Section 3.8, Section 3.6 and Section 3.7.		Section 3.8, Section 3.6 and Section 3.7.	Participation in class discussions To
	Duration: 01:00		Duration: 01:00	selection
	Lecture		Lecture	Individual presentation
9				Continuous assessment
	Indivitual work and group work.		Indivitual work and group work.	Presential
	Duration: 01:00		Duration: 01:00	Duration: 01:00
	Cooperative activities		Cooperative activities	
	Section 3.9, Section 3.6 and Section 3.7		Section 3.9, Section 3.6 and Section 3.7	Participation in class discussions To
	Duration: 01:00		Duration: 01:00	selection
	Lecture		Lecture	Individual presentation
	Lecture		Lecture	Continuous assessment
10	la disitual condessad account of		la disita al const. sa di saccioni con di	Presential
	Indivitual work and group work.		Indivitual work and group work.	
	Duration: 01:00		Duration: 01:00	Duration: 01:00
	Cooperative activities		Cooperative activities	
	Section 3.10, Section 3.6 and Section 3.7.		Section 3.10, Section 3.6 and Section 3.7.	Participation in class discussions Top
	Duration: 01:00		Duration: 01:00	selection
	Lecture		Lecture	Individual presentation
11				Continuous assessment
	Indivitual work and group work.		Indivitual work and group work.	Presential
	Duration: 01:00		Duration: 01:00	Duration: 01:00
	Cooperative activities		Cooperative activities	
	Section 3.11, Section 3.6 and Section 3.7.		Section 3.11, Section 3.6 and Section 3.7.	Participation in class discussions To
	Duration: 01:00		Duration: 01:00	selection
	Lecture		Lecture	Individual presentation
	Ecoluic		Lecture	Continuous assessment
12	Indivitual work and group work.		Indivitual work and group work.	Presential
			Duration: 01:00	Duration: 01:00
		I	Duradon, 01.00	Duranon, 01.00
	Duration: 01:00		Cooperative activities	
	Cooperative activities		Cooperative activities	
	Cooperative activities Section 3.12, Section 3.6 and Section 3.7.		Section 3.12, Section 3.6 and Section 3.7.	
	Cooperative activities  Section 3.12, Section 3.6 and Section 3.7.  Duration: 01:00		Section 3.12, Section 3.6 and Section 3.7.  Duration: 01:00	selection
	Cooperative activities Section 3.12, Section 3.6 and Section 3.7.		Section 3.12, Section 3.6 and Section 3.7.	
13	Cooperative activities  Section 3.12, Section 3.6 and Section 3.7.  Duration: 01:00		Section 3.12, Section 3.6 and Section 3.7.  Duration: 01:00	selection
13	Cooperative activities  Section 3.12, Section 3.6 and Section 3.7.  Duration: 01:00		Section 3.12, Section 3.6 and Section 3.7.  Duration: 01:00	selection Individual presentation
13	Cooperative activities Section 3.12, Section 3.6 and Section 3.7. Duration: 01:00 Lecture		Section 3.12, Section 3.6 and Section 3.7.  Duration: 01:00  Lecture	selection Individual presentation Continuous assessment
13	Cooperative activities  Section 3.12, Section 3.6 and Section 3.7.  Duration: 01:00  Lecture  Indivitual work and group work.		Section 3.12, Section 3.6 and Section 3.7.  Duration: 01:00  Lecture  Indivitual work and group work.	selection Individual presentation Continuous assessment Presential
13	Cooperative activities  Section 3.12, Section 3.6 and Section 3.7.  Duration: 01:00  Lecture  Indivitual work and group work.  Duration: 01:00  Cooperative activities		Section 3.12, Section 3.6 and Section 3.7. Duration: 01:00 Lecture Indivitual work and group work. Duration: 01:00 Cooperative activities	selection Individual presentation Continuous assessment Presential Duration: 01:00
13	Cooperative activities  Section 3.12, Section 3.6 and Section 3.7.  Duration: 01:00  Lecture  Indivitual work and group work.  Duration: 01:00  Cooperative activities  Section 3.13, Section 3.6 and Section 3.7.		Section 3.12, Section 3.6 and Section 3.7.  Duration: 01:00  Lecture  Indivitual work and group work.  Duration: 01:00  Cooperative activities  Section 3.13, Section 3.6 and Section 3.7.	selection Individual presentation Continuous assessment Presential Duration: 01:00  Participation in class discussions To
13	Cooperative activities  Section 3.12, Section 3.6 and Section 3.7.  Duration: 01:00  Lecture  Indivitual work and group work.  Duration: 01:00  Cooperative activities  Section 3.13, Section 3.6 and Section 3.7.  Duration: 01:00		Section 3.12, Section 3.6 and Section 3.7.  Duration: 01:00  Lecture  Indivitual work and group work.  Duration: 01:00  Cooperative activities  Section 3.13, Section 3.6 and Section 3.7.  Duration: 01:00	selection Individual presentation Continuous assessment Presential Duration: 01:00  Participation in class discussions To selection
	Cooperative activities  Section 3.12, Section 3.6 and Section 3.7.  Duration: 01:00  Lecture  Indivitual work and group work.  Duration: 01:00  Cooperative activities  Section 3.13, Section 3.6 and Section 3.7.		Section 3.12, Section 3.6 and Section 3.7.  Duration: 01:00  Lecture  Indivitual work and group work.  Duration: 01:00  Cooperative activities  Section 3.13, Section 3.6 and Section 3.7.	selection Individual presentation Continuous assessment Presential Duration: 01:00  Participation in class discussions To selection Individual presentation
13	Cooperative activities  Section 3.12, Section 3.6 and Section 3.7.  Duration: 01:00  Lecture  Indivitual work and group work.  Duration: 01:00  Cooperative activities  Section 3.13, Section 3.6 and Section 3.7.  Duration: 01:00  Lecture		Section 3.12, Section 3.6 and Section 3.7.  Duration: 01:00  Lecture  Indivitual work and group work.  Duration: 01:00  Cooperative activities  Section 3.13, Section 3.6 and Section 3.7.  Duration: 01:00  Lecture	selection Individual presentation Continuous assessment Presential Duration: 01:00  Participation in class discussions To selection Individual presentation Continuous assessment
	Cooperative activities  Section 3.12, Section 3.6 and Section 3.7.  Duration: 01:00  Lecture  Indivitual work and group work.  Duration: 01:00  Cooperative activities  Section 3.13, Section 3.6 and Section 3.7.  Duration: 01:00  Lecture  Indivitual work and group work.		Section 3.12, Section 3.6 and Section 3.7.  Duration: 01:00  Lecture  Indivitual work and group work.  Duration: 01:00  Cooperative activities  Section 3.13, Section 3.6 and Section 3.7.  Duration: 01:00  Lecture  Indivitual work and group work.	selection Individual presentation Continuous assessment Presential Duration: 01:00  Participation in class discussions To selection Individual presentation Continuous assessment Presential
	Cooperative activities  Section 3.12, Section 3.6 and Section 3.7.  Duration: 01:00  Lecture  Indivitual work and group work.  Duration: 01:00  Cooperative activities  Section 3.13, Section 3.6 and Section 3.7.  Duration: 01:00  Lecture		Section 3.12, Section 3.6 and Section 3.7.  Duration: 01:00  Lecture  Indivitual work and group work.  Duration: 01:00  Cooperative activities  Section 3.13, Section 3.6 and Section 3.7.  Duration: 01:00  Lecture	selection Individual presentation Continuous assessment Presential Duration: 01:00  Participation in class discussions Top selection Individual presentation Continuous assessment



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		Work and Presentation evaluation
		Individual work
		Continuous assessment
		Presential
		Duration: 02:00
		Work about the topic of the course that
		the professor propose to the student
		previously.
		Individual work
		Final examination
		Presential
		Duration: 01:00
15		
		Feedback about other presentations
		provided by the professor.
		Individual presentation
		Final examination
		Presential
		Duration: 02:00
		Oral presentations about some topics
		selected in advance by the professor.
		Individual presentation
		Final examination
		Presential
		Duration: 04:00
16		
17		

Depending on the programme study plan, total values will be calculated according to the ECTS credit unit as 26/27 hours of student face-to-face contact and independent study time.

<sup>\*</sup> The schedule is based on an a priori planning of the subject; it might be modified during the academic year, especially considering the COVID19 evolution.



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#### 7. Activities and assessment criteria

#### 7.1. Assessment activities

#### 7.1.1. Continuous assessment

Week	Description	Modality	Туре	Duration	Weight	Minimum grade	Evaluated skills
1	Participation in class discussions Topic selection	Individual presentation	Face-to-face	01:00	5%	0 / 10	CG3 CG18 CE13
2	Participation in class discussions Topic selection	Individual presentation	Face-to-face	01:00	5%	0 / 10	CG3 CG18 CE13
3	Participation in class discussions Topic selection	Individual presentation	Face-to-face	01:00	5%	0 / 10	CG3 CG18 CE13
4	Participation in class discussions Topic selection	Individual presentation	Face-to-face	01:00	5%	0 / 10	CG3 CG18 CE13
5	Participation in class discussions Topic selection	Individual presentation	Face-to-face	01:00	5%	0 / 10	CG3 CG18 CE13
6	Participation in class discussions Topic selection	Individual presentation	Face-to-face	01:00	5%	0 / 10	CG3 CG18 CE13
7	Participation in class discussions Topic selection	Individual presentation	Face-to-face	01:00	5%	0 / 10	CG3 CG18 CE13
8	Participation in class discussions Topic selection	Individual presentation	Face-to-face	01:00	5%	0 / 10	CG3 CG18 CE13
9	Participation in class discussions Topic selection	Individual presentation	Face-to-face	01:00	5%	0 / 10	CG3 CG18 CE13
10	Participation in class discussions Topic selection	Individual presentation	Face-to-face	01:00	5%	0 / 10	CG3 CG18 CE13
11	Participation in class discussions Topic selection	Individual presentation	Face-to-face	01:00	5%	0 / 10	CG3 CG18 CE13



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12	Participation in class discussions Topic selection	Individual presentation	Face-to-face	01:00	5%	0 / 10	CG3 CG18 CE13
13	Participation in class discussions Topic selection	Individual presentation	Face-to-face	01:00	5%	0 / 10	CG3 CG18 CE13
14	Participation in class discussions Topic selection	Individual presentation	Face-to-face	01:00	5%	0 / 10	CG3 CG18 CE13
15	Work and Presentation evaluation	Individual work	Face-to-face	02:00	30%	0 / 10	CG3 CG18 CE13

#### 7.1.2. Final examination

Week	Description	Modality	Туре	Duration	Weight	Minimum grade	Evaluated skills
15	Work about the topic of the course that the professor propose to the student previously.	Individual work	Face-to-face	01:00	30%	0 / 10	CG3 CG18 CE13
15	Feedback about other presentations provided by the professor.	Individual presentation	Face-to-face	02:00	30%	5 / 10	CG3 CG18 CE13
15	Oral presentations about some topics selected in advance by the professor.	Individual presentation	Face-to-face	04:00	40%	5 / 10	CG3 CG18 CE13

#### 7.1.3. Referred (re-sit) examination

Description	Modality	Туре	Duration	Weight	Minimum grade	Evaluated skills
Oral presentations about some topics selected in advance by the professor.	Individual presentation	Face-to-face	02:00	40%	5 / 10	CG3 CG18 CE13
Feedback about other presentations provided by the professor.	Individual presentation	Face-to-face	02:00	30%	5 / 10	CG3 CG18 CE13
Work about the topic of the course that the professor propose to the student previously.	Individual work	Face-to-face	04:00	30%	5 / 10	CG3 CG18 CE13



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#### 7.2. Assessment criteria

The attendance to the classes (presential or using video conference online at real time according the the sanitary authorities recommendations) to the classes is mandatory. A high number of absents classes will be enough for failing the course.

The final grade will be calculated taking into account:

- the participation of the students during the classes. Specially during the discussions,
- the work in that the students should prepare related one of the topics of the course,
- the presentation in public of that work (presential or online) and
- the feedback to the classmates during the presentations of the rest of students.

#### 8. Teaching resources

#### 8.1. Teaching resources for the subject

Name	Туре	Notes
Recommended reading	Bibliography	Recommended books and references related to the topic. Some of them listed in the course web site.
Subject web site	Web resource	http://babel.ls.fi.upm.es/~susana/teaching/Ge stion/
Moodle site	Web resource	http://moodle.upm.es/titulaciones/oficiales/co urse/view.php?id=882
Equipment for presentations	Equipment	Beamer, speakers, blackboard.
Library	Equipment	Library for consulting reference books and papers.
Group work room	Equipment	Room for working in group.
Classroom	Equipment	Classroom for the presential classes and the presentations.



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# 9. Other information

#### 9.1. Other information about the subject

# 7.4.6 Correctness by Construction



COORDINATION PROCESS OF LEARNING ACTIVITIES PR/CL/001



# ANX-PR/CL/001-01 LEARNING GUIDE

#### **SUBJECT**

#### 103000657 - Correctness By Construction

#### **DEGREE PROGRAMME**

10AM - Master Universitario En Ingenieria Del Software

#### **ACADEMIC YEAR & SEMESTER**

2021/22 - Semester 2



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# 1. Description

### 1.1. Subject details

Name of the subject	103000657 - Correctness By Construction
No of credits	6 ECTS
Туре	Optional
Academic year ot the programme	First year
Semester of tuition	Semester 2
Tuition period	February-June
Tuition languages	English
Degree programme	10AM - Master Universitario en Ingenieria del Software
Centre	10 - Escuela Tecnica Superior De Ingenieros Informaticos
Academic year	2021-22

# 2. Faculty

# 2.1. Faculty members with subject teaching role

Name and surname	Office/Room	Email	Tutoring hours *
			F - 15:00 - 20:00
Manuel Carro Liñares (Subject coordinator)			Please note that the
		manuel.carro@upm.es	office hours may
	0000		change during the
	2303		course. Please get
			in touch with the
			instructor to get an
			appointment.



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			Sin horario.
Manuel De Hermenegildo Salinas	2212	manuel.hermenegildo@upm.	Please get in touch
	2212	es	with the instructor to
			get an appointment.

<sup>\*</sup> The tutoring schedule is indicative and subject to possible changes. Please check tutoring times with the faculty member in charge.

### 3. Prior knowledge recommended to take the subject

#### 3.1. Recommended (passed) subjects

The subject - recommended (passed), are not defined.

#### 3.2. Other recommended learning outcomes

- Declarative programming
- First-order logic
- Programming experience (minimum 2 years)
- Formal proofs
- Reasoning about properties of algorithms

# 4. Skills and learning outcomes \*

#### 4.1. Skills to be learned

- CE13 Tener una visión de los distintos aspectos específicos y emergentes de la ingeniería del software, y profundizar en algunos de ellos
- CE14 Comprender lo que pueden y no pueden conseguir las prácticas actuales de ingeniería del software, y sus limitaciones y su posible futura evolución.
- CG13 Apreciación de los límites del conocimiento actual y de la aplicación práctica de la tecnología más reciente



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#### 4.2. Learning outcomes

- RA67 RA-AV-2 Acquaintance with various techniques for formal software development
- RA65 RA-AV-1 Acquaintance with design requirements and implementation requirements.
- RA69 RA-AV-4 Knowledge of techniques for formally proving code correctness.
- RA68 RA-AV-3 Knowledge of languages for formal specification
- RA70 RA-AV-5 Effective use of rigorous software development techniques.
- RA66 RA-AV-2 Acquaintance with various techniques for formal software development
- \* The Learning Guides should reflect the Skills and Learning Outcomes in the same way as indicated in the Degree Verification Memory. For this reason, they have not been translated into English and appear in Spanish.

#### 5. Brief description of the subject and syllabus

#### 5.1. Brief description of the subject

Software is becoming increasingly complex and responsible for critical tasks. Any technology aimed at ensuring the reliability and quality of software will be increasingly relevant, if not utterly necessary.

Only rigorous (e.g., mathematically sound) approaches can certify software with the highest possible assurance. These approaches include, among others, the use of specification languages, high-level programming languages (including equational, functional, and logic languages), the use of model checking and deductive verification, language-based approaches often interacting with theorem provers.



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In this course we will give a hands-on introduction to rigorous software development methods that follow a *correctness-by-construction* approach. While the course is not heavy in theory, everyone is expected to have a good understanding of first-order logic and programming experience.

#### 5.2. Syllabus

- 1. Introduction to Formal Methods: Proving Programs Correct
- 2. Fundamentals of Formal Methods: Specification, First-Order Logic, Proofs, Programs
- 3. Event-B Basics and the Rodin Tool
- 4. Sequential Systems
- 5. Event B: Mathematical Toolkit and Applications
- 6. Reactive Systems: Concurrency and Distribution
- 7. From Automated Deduction to Programming with Logic
- 8. Semantics and Advanced Features
- 9. CLP and Program Verification via Abstract Interpretation



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#### 6. Schedule

# 6.1. Subject schedule\*

Week	Face-to-face classroom activities	Face-to-face laboratory activities	Distant / On-line	Assessment activities
1	Introduction to formal methods and correctness by construction  Duration: 01:30  Lecture  Sample cases of formal development			
	Duration: 01:30 Cooperative activities			
2	Event-B and related topics Duration: 02:00 Lecture Quizzes			
	Duration: 01:00 Problem-solving class			
3	Event-B and related topics Duration: 01:00 Lecture			Homework: solutions and discussion Individual presentation Continuous assessment Presential Duration: 02:00
4	Event-B and related topics  Duration: 02:00  Lecture  Quizzes  Duration: 01:00  Problem-solving class			
5	Event-B and related topics Duration: 02:00 Lecture  Event-B and related topics Duration: 02:00 Lecture			
6	Event-B and related topics Duration: 01:00 Lecture			Homework: solutions and discussion Individual presentation Continuous assessment Presential Duration: 02:00
7	Event-B and related topics Duration: 02:00 Lecture  Quizzes			
	Duration: 01:00 Problem-solving class			



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	Event-B and related topics		
	Duration: 02:00		
	Lecture		
	Lecture		
8			
	Quizzes		
	Duration: 01:00		
	Problem-solving class		
	Event-B and related topics		Homework: solutions and discussion
	Duration: 01:00		Individual presentation
	Lecture		Continuous assessment
9			Presential
3	Event-B and related topics		Duration: 02:00
	Duration: 02:00		Daration: 02:00
	Lecture		
	Quizzes		
	Duration: 01:00		
	Problem-solving class		
10	l		
	Event-B and related topics		
	Duration: 02:00		
	Lecture		
	Event-B and related topics		
	Duration: 02:00		
	Lecture		
	Lecture		
11			
	Quizzes		
	Duration: 01:00		
	Problem-solving class		
	Quizzes		
	Duration: 01:00		
	Problem-solving class		
12			
	Logic-based programming languages		
	Duration: 02:00		
	Lecture		
	Logic-based programming languages		Homework: solutions and discussion
	Duration: 02:00		Individual presentation
13	Lecture		Continuous assessment
			Presential
	l		Duration: 01:00
	Quizzes		
	Duration: 01:00		
	Problem-solving class	1	l
	1 Tobletti sulving class		
14			
	Logic-based programming languages	1	
	Duration: 02:00	1	
	Lecture		
	Logic-based programming languages		Homework: solutions and discussion
	Duration: 02:00		Individual presentation
15	Lecture		Continuous assessment
.5			Presential
	l	1	Duration: 01:00
			Daration, 01.00



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	Presentation of a developm	ent made with
	one of the tools studied in t	he course
	Group presentation	
	Continuous assessment	
	Presential	
	Duration: 03:00	
17		
	Final regular exam	
	Written test	
	Final examination	
	Presential	
	Duration: 03:00	

Depending on the programme study plan, total values will be calculated according to the ECTS credit unit as 26/27 hours of student face-to-face contact and independent study time.

<sup>\*</sup> The schedule is based on an a priori planning of the subject; it might be modified during the academic year, especially considering the COVID19 evolution.



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#### 7. Activities and assessment criteria

#### 7.1. Assessment activities

#### 7.1.1. Continuous assessment

Week	Description	Modality	Туре	Duration	Weight	Minimum grade	Evaluated skills
3	Homework: solutions and discussion	Individual presentation	Face-to-face	02:00	14%	0 / 10	CE13 CG13 CE14
6	Homework: solutions and discussion	Individual presentation	Face-to-face	02:00	14%	0 / 10	CG13 CE14 CE13
9	Homework: solutions and discussion	Individual presentation	Face-to-face	02:00	14%	0 / 10	CG13 CE14 CE13
13	Homework: solutions and discussion	Individual presentation	Face-to-face	01:00	9%	0 / 10	CG13 CE14 CE13
15	Homework: solutions and discussion	Individual presentation	Face-to-face	01:00	9%	0 / 10	CG13 CE14 CE13
17	Presentation of a development made with one of the tools studied in the course	Group presentation	Face-to-face	03:00	40%	5 / 10	CE13 CG13 CE14

#### 7.1.2. Final examination

Week	Description	Modality	Туре	Duration	Weight	Minimum grade	Evaluated skills
17	Final regular exam	Written test	Face-to-face	03:00	100%	5 / 10	CE13 CG13 CE14

# 7.1.3. Referred (re-sit) examination

Description	Modality	Туре	Duration	Weight	Minimum grade	Evaluated skills	
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Extra final exam	Written test	Face-to-face	03:00	100%	5/10	CE14 CG13
						CE13

#### 7.2. Assessment criteria

Students will be evaluated based on their performance in the course homework / quizzes and the project. In the presentation, the quality of the information and the ability to answer questions on the decision designs will be taken into account. All students participating in a project are expected to also present part of the project and be able to answer questions to any part of the project.

#### 8. Teaching resources

#### 8.1. Teaching resources for the subject

Name	Туре	Notes
Lawrence Paulson's class notes	Bibliography	Lawrence Paulson?s Logic and Proof are the course notes of the author for a Logic course in Cambridge. Highly recommended, as they are both rigorous and very concise. They provide very good background material for both parts of the course.
Logic in Computer Science (Huth and Ryan)	Bibliography	A very good book on the use of logic in computer science is Logic in Computer Science, by Huth and Ryan. The Computer Science School should have several copies. There may be electronic copies on the Internet, if possible of the second edition.
http://wiki.event-b.org/	Web resource	Central Event-B site
Modeling in Event-B: System and Software Engineering, by Jean-Raymond Abrial.	Bibliography	The reference book for Event B, with plenty of worked examples.



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http://ciao-lang.org/index.html	Web resource	Web site of the Ciao system
An overview of Ciao and its design philosophy	Bibliography	A paper describing the design principles behind Ciao Prolog: http://cliplab.org/papers/hermenegildo11:ciao-design-tplp.pdf

#### 9. Other information

#### 9.1. Other information about the subject

This course will be given in English. Please note that in case Spanish appears as the course language in the general description, that would be a clerical mistake.

It is expected that the health situation for the Spring semester would have improved enough as to make it possible to use fully the classrooms. Therefore, face-to-face teaching has been planned.

If the health situation does not allow fully using the classrooms, teaching will change to a mixed online / face-to-face model.

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# 7.4.7 Computer Security



COORDINATION PROCESS OF LEARNING ACTIVITIES PR/CL/001



# ANX-PR/CL/001-01 LEARNING GUIDE

#### **SUBJECT**

#### 103000738 - Computer Security

#### **DEGREE PROGRAMME**

10AM - Master Universitario En Ingenieria Del Software

#### **ACADEMIC YEAR & SEMESTER**

2021/22 - Semester 1



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Teaching resources	
Other information	



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# 1. Description

#### 1.1. Subject details

Name of the subject	103000738 - Computer Security
No of credits	4 ECTS
Туре	Optional
Academic year ot the programme	First year
Semester of tuition	Semester 1
Tuition period	September-January
Tuition languages	English
Degree programme	10AM - Master Universitario en Ingenieria del Software
Centre	10 - Escuela Tecnica Superior De Ingenieros Informaticos
Academic year	2021-22

# 2. Faculty

#### 2.1. Faculty members with subject teaching role

Name and surname	Office/Room	Email	Tutoring hours *
			Tu - 15:00 - 17:00
			W - 12:30 - 13:30
			Th - 15:00 - 17:00
			F - 12:30 - 13:30
Julio Mariño Carballo	D-2308	julio.marino@upm.es	Please get in touch
			with the instructor to
			get an appointment
			in order to check his
			availability.



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Manuel Carro Liñares (Subject coordinator)	2303	manuel.carro@upm.es	F - 15:00 - 19:00  Please send an e- mail to set up an appointment before going to the instructor's office.
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<sup>\*</sup> The tutoring schedule is indicative and subject to possible changes. Please check tutoring times with the faculty member in charge.

#### 2.3. External faculty

Name and surname	Email	Institution
Juan Caballero	Juan.caballero@imdea.org	IMDEA Software Institute
Pedro Moreno	pedro.moreno@imdea.org	IMDEA Software Institute
Marco Guarnieri	marco.guarnieri@imdea.org	IMDEA Software Institute
Dario Fiore	Dario.Fiore@imdea.org	IMDEA Software Institute
Alessandra Gorla	alessandra.gorla@imdea.org	IMDEA Software Institute

#### 3. Prior knowledge recommended to take the subject

#### 3.1. Recommended (passed) subjects

The subject - recommended (passed), are not defined.

#### 3.2. Other recommended learning outcomes

- An undergraduate level course on computer security is desired but not required. Some demonstrable knowledge on the basic principles of computer security is necessary.



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### 4. Skills and learning outcomes \*

#### 4.1. Skills to be learned

- CE13 Tener una visión de los distintos aspectos específicos y emergentes de la ingeniería del software, y profundizar en algunos de ellos
- CE14 Comprender lo que pueden y no pueden conseguir las prácticas actuales de ingeniería del software, y sus limitaciones y su posible futura evolución.
- CG1 Que los estudiantes sepan aplicar los conocimientos adquiridos y su capacidad de resolución de problemas en entornos nuevos o poco conocidos dentro de contextos más amplios (o multidisciplinares) relacionados con su área de estudio (RD)
- CG13 Apreciación de los límites del conocimiento actual y de la aplicación práctica de la tecnología más reciente
- CG14 Conocimiento y comprensión de la informática necesaria para la creación de modelos de información, y de los sistemas y procesos complejos
- CG3 Que los estudiantes sepan comunicar sus conclusiones y los conocimientos y razones últimas que las sustentan a públicos especializados y no especializados de un modo claro y sin ambigüedades (RD)
- CG7 E Especificación y realización de tareas informáticas complejas, poco definidas o no familiares
- CG8 Planteamiento y resolución de problemas también en áreas nuevas y emergentes de su disciplina
- CG9 Aplicación de los métodos de resolución de problemas más recientes o innovadores y que puedan implicar el uso de otras disciplinas



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#### 4.2. Learning outcomes

RA80 - Identify computer security threats and decide the best proactive and reactive measures against them

\* The Learning Guides should reflect the Skills and Learning Outcomes in the same way as indicated in the Degree Verification Memory. For this reason, they have not been translated into English and appear in Spanish.

#### 5. Brief description of the subject and syllabus

#### 5.1. Brief description of the subject

This course gives students a general view of Computer Security. Lectures are divided in independent blocks which provide basic cocepts in Computer Security, such as cryptography, software security, information access control, communication network security, or privacy. Each block includes a theory part to give students the basic concepts and a practical exercise to demonstrate and fix the presented concepts. The particular order and length of the topics in the blocks will depend on the schedule of the instructors.

#### 5.2. Syllabus

- 1. Cryptography
- 2. Software Security
- 3. Information Access Control
- 4. Network security
- 5. Privacy



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#### 6. Schedule

# 6.1. Subject schedule\*

Week	Face-to-face classroom activities	Face-to-face laboratory activities	Distant / On-line	Assessment activities
	Introduction to Computer Security		Introduction to Computer Security	
1	Duration: 02:00		Duration: 02:00	
	Lecture		Lecture	
	Cryptography		Cryptography	
2	Duration: 02:00		Duration: 02:00	
	Lecture		Lecture	
	Cryptography		Cryptography	
3	Duration: 02:00		Duration: 02:00	
	Lecture		Lecture	
	Cryptography		Cryptography	
4	Duration: 02:00		Duration: 02:00	
	Lecture		Lecture	
	Cryptography		Cryptography	Practical problem / exercise
	Duration: 02:00		Duration: 02:00	Individual work
5	Lecture		Lecture	Continuous assessment
				Not Presential
				Duration: 02:00
	Network security		Network security	
6	Duration: 02:00		Duration: 02:00	
	Lecture		Lecture	
	Network security		Network security	1
7	Duration: 02:00		Duration: 02:00	
,	Lecture		Lecture	
	Network security		Network security	Practical problem / exercise
	Duration: 02:00		Duration: 02:00	Individual work
	Lecture		Lecture	Continuous assessment
8	Lecture		Lecture	
				Not Presential
				Duration: 02:00
	Software security		Software security	
9	Duration: 02:00		Duration: 02:00	
	Lecture		Lecture	
	Software security		Software security	
10	Duration: 02:00		Duration: 02:00	
	Lecture		Lecture	
	Software security		Software security	Practical problem / exercise
	Duration: 02:00		Duration: 02:00	Individual work
11	Lecture		Lecture	Continuous assessment
	l			Not Presential
				Duration: 02:00
	Physical security		Physical security	
12	Duration: 02:00		Duration: 02:00	
-	Lecture		Lecture	
	I		1	I



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	Physical security	Physical security	
13	Duration: 02:00	Duration: 02:00	
13	Lecture	Lecture	
	Physical security		Practical problem / exercise
	Duration: 02:00	Duration: 02:00	Individual work
14	Lecture		Continuous assessment
			Not Presential
			Duration: 02:00
	Seminar / TBD	Seminar / TBD	
15	Duration: 02:00	Duration: 02:00	
	Lecture	Lecture	
16			
			Final exam
			Written test
			Continuous assessment
			Presential
			Duration: 02:00
17			
			Comprehensive exam
			Written test
			Final examination
			Presential
ı			Duration: 02:00

Depending on the programme study plan, total values will be calculated according to the ECTS credit unit as 26/27 hours of student face-to-face contact and independent study time.

<sup>\*</sup> The schedule is based on an a priori planning of the subject; it might be modified during the academic year, especially considering the COVID19 evolution.



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#### 7. Activities and assessment criteria

#### 7.1. Assessment activities

#### 7.1.1. Continuous assessment

Week	Description	Modality	Туре	Duration	Weight	Minimum grade	Evaluated skills
5	Practical problem / exercise	Individual work	No Presential	02:00	15%	0/10	CG9 CG7 E CG13 CG14 CE14 CG3 CG1 CG8 CE13
8	Practical problem / exercise	Individual work	No Presential	02:00	15%	0/10	CG9 CG7 E CG13 CG14 CE14 CG3 CG1 CG1 CG8 CE13
11	Practical problem / exercise	Individual work	No Presential	02:00	15%	0/10	CG9 CG7 E CG13 CG14 CE14 CG3 CG1 CG8 CE13
14	Practical problem / exercise	Individual work	No Presential	02:00	15%	0/10	CG9 CG7 E CG13 CG14 CE14 CG3 CG1 CG8 CE13



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17	Final exam	Written test	Face-to-face	02:00	40%	0/10	CG9 CG7 E CG13 CG14 CE14 CG3 CG1 CG8 CE13
----	------------	--------------	--------------	-------	-----	------	---

#### 7.1.2. Final examination

Week	Description	Modality	Туре	Duration	Weight	Minimum grade	Evaluated skills
17	Comprehensive exam	Written test	Face-to-face	02:00	100%	5/10	CG9 CG7 E CG13 CG14 CE14 CG3 CG1 CG8
							CE13

#### 7.1.3. Referred (re-sit) examination

Description	Modality	Туре	Duration	Weight	Minimum grade	Evaluated skills
						CG9
						CG7 E
						CG13
Exam for the students who did not						CG14
pass the course using continuous	Written test	Face-to-face	02:00	100%	5 / 10	CE14
assesment.						CG3
						CG1
						CG8
						CE13



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#### 7.2. Assessment criteria

#### 8. Teaching resources

#### 8.1. Teaching resources for the subject

Name	Туре	Notes
Various	Others	Will be decided based on the selected topics.

#### 9. Other information

#### 9.1. Other information about the subject

The health situation caused by the COVID-19 may require restricting the occupation of the classroom and have a mixed model (face-to-face + online) for teaching. There may be turns for students inside each group, so that every week one of the turns may have to attend lectures in person while the rest of the turns will tune in remotely. Turns will rotate in attending the classrom.

If the health conditions are good enough, all students will attend lectures physically,.

If the health conditions worsen, lectures will shift to a remote-teaching mode. Face-to-face evaluation tests will be performed online.

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# ${\bf 7.4.8}\quad {\bf Agent~Based~Software~Development}$



COORDINATION PROCESS OF LEARNING ACTIVITIES PR/CL/001



# ANX-PR/CL/001-01 LEARNING GUIDE

#### **SUBJECT**

#### 103000538 - Agent-based Software Development

#### **DEGREE PROGRAMME**

10AM - Master Universitario En Ingenieria Del Software

#### **ACADEMIC YEAR & SEMESTER**

2021/22 - Semester 2



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	Skills and learning outcomes	
	Brief description of the subject and syllabus	
	Schedule	
	Activities and assessment criteria	
	Teaching resources	



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# 1. Description

#### 1.1. Subject details

Name of the subject	103000538 - Agent-Based Software Development
No of credits	6 ECTS
Туре	Optional
Academic year ot the programme	First year
Semester of tuition	Semester 2
Tuition period	February-June
Tuition languages	English
Degree programme	10AM - Master Universitario en Ingenieria del Software
Centre	10 - Escuela Tecnica Superior De Ingenieros Informaticos
Academic year	2021-22

#### 2. Faculty

# 2.1. Faculty members with subject teaching role

Name and surname	Office/Room	Email	Tutoring hours *
Ricardo Imbert Paredes			Tu - 15:00 - 18:00
	D-5112	ricardo.imbert@upm.es	Th - 15:00 - 17:00
(Subject coordinator)			F - 15:00 - 16:00
			W - 10:30 - 14:00
		5108 angelica.deantonio@upm.es	Th - 09:30 - 12:00
Angelica De Antonio	E100		It is advisable to
Jimenez	3106		confirm by email the
			availability of the
			professor

<sup>\*</sup> The tutoring schedule is indicative and subject to possible changes. Please check tutoring times with the faculty



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member in charge.

# 3. Prior knowledge recommended to take the subject

### 3.1. Recommended (passed) subjects

The subject - recommended (passed), are not defined.

### 3.2. Other recommended learning outcomes

- Programming (java)

### 4. Skills and learning outcomes \*

### 4.1. Skills to be learned

- CE13 Tener una visión de los distintos aspectos específicos y emergentes de la ingeniería del software, y profundizar en algunos de ellos
- CE14 Comprender lo que pueden y no pueden conseguir las prácticas actuales de ingeniería del software, y sus limitaciones y su posible futura evolución.

### 4.2. Learning outcomes

- RA2 Facing a real problem, chooses an appropriate Software Engineering solution, analyzing its viability, what can and cannot be achieved from the current state of development of the selected solution, and what is expected to advance in the future
- RA1 Within an application field of Software Engineering, uses and designs the appropriate solution to solve some of its problems, describing the technical difficulties and the application limits
- RA3 Explains which are the Software Engineering limits and frontiers, and the base of new tendencies and developments and advanced topics and their possible application
- \* The Learning Guides should reflect the Skills and Learning Outcomes in the same way as indicated in the Degree Verification Memory. For this reason, they have not been translated into English and appear in Spanish.



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# 5. Brief description of the subject and syllabus

## 5.1. Brief description of the subject

The continuous search for more powerful and of a higher level new abstraction mechanisms has lead nowadays towards a new development paradigm, based on software agents. This approach, which has been so many times referred as the final solution for all the previously unaffordable problems, far from being a "silver bullet", must be considered as another software development paradigm and, as such, subject to the Software Engineering discipline.

This subject will introduce the students into this new paradigm, settling the basic concepts of the technology, offering them a wide perspective of the current Software Engineering efforts in this area, always from a practical and applied perspective.

### 5.2. Syllabus

- 1. Introduction to agents
  - 1.1. General concepts
  - 1.2. Agent architectures
  - 1.3. Social nature of agents
- 2. Agent oriented software engineering
  - 2.1. Pitfalls of agent oriented development
  - 2.2. Standards
  - 2.3. Agent communication languages
  - 2.4. Development frameworks
  - 2.5. Methodologies
  - 2.6. Development notations
- 3. Agent oriented analysis
  - 3.1. Concepts for building agents
  - 3.2. Analysis according to different methodologies
  - 3.3. Goal identification
  - 3.4. Role modelling



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- 3.5. Interface description
- 4. Agent oriented architectural design
  - 4.1. Architectural design according to different methodologies
  - 4.2. Agent type decision
  - 4.3. System architecture
  - 4.4. Interaction model
- 5. Agent oriented detailed design (part I)
  - 5.1. Detailed design according to different methodologies
  - 5.2. Detailed protocols
  - 5.3. Process specifications
  - 5.4. Ontology design
- 6. Agent implementation
  - 6.1. Introduction to an agent oriented development framework
  - 6.2. Administrative tools
  - 6.3. Execution of an agent
  - 6.4. Agent behaviors
  - 6.5. Agent messaging
- 7. Agent oriented detailed design (part II)
  - 7.1. Ontology construction
  - 7.2. Specification of ACL messages
  - 7.3. Packaging protocols
  - 7.4. Agent detailed desing
- 8. Development process
  - 8.1. Development scenario
  - 8.2. Development strategy
  - 8.3. Development team roles
  - 8.4. Project startup stage
  - 8.5. Project iteration stage



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# 6. Schedule

# 6.1. Subject schedule\*

Week	Face-to-face classroom activities	Face-to-face laboratory activities	Distant / On-line	Assessment activities
1	1. Introduction to agents Duration: 02:00 Lecture  2 Agent oriented software engineering Duration: 00:15 Lecture			Exercise about risks on agent based software engineering Group work Continuous assessment and final examination Presential Duration: 00:45
2	2 Agent oriented software engineering Duration: 00:30 Lecture 3. Agent oriented analysis Duration: 01:00 Lecture 3. Agent oriented analysis Duration: 01:30 Problem-solving class			
3	8. Development process Duration: 00:30 Cooperative activities		practical assignment Duration: 00:30 Cooperative activities	Presentation in the classroom of the first practical assignment Individual presentation Continuous assessment and final examination Presential Duration: 02:00
4	4 Agent oriented architectural design Duration: 01:15 Lecture		Duration: 03:00 Additional activities Project coordination	Exercise about systems topology Group work Continuous assessment and final examination Presential Duration: 00:45
5			Meeting in the classroom for the second practical assignment Duration: 01:00 Cooperative activities  Project coordination Duration: 03:00 Additional activities	
6	5. Agent oriented detailed design (part I) Duration: 02:30 Lecture			Exercise about agent communication protocols Individual work Continuous assessment and final examination Presential Duration: 00:30



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	6. Agent implementation	Meeting in the classroom for the second	
	Duration: 01:00	practical assignment	
	Lecture	Duration: 00:40	
		Cooperative activities	
	7. Agent oriented detailed design (part II)		
7	Duration: 01:00	Project coordination	
	Lecture	Duration: 03:00	
		Additional activities	
	8. Development process	, additional activities	
	Duration: 00:20		
	Lecture		
	Lecture		
		Integration test meeting in the classroom	
		Duration: 02:00	
		Cooperative activities	
		Meeting in the classroom for the second	
		practical assignment	
8		Duration: 01:00	
		Cooperative activities	
		Project coordination	
		Duration: 03:00	
		Additional activities	
		Meeting in the classroom for the second	
		practical assignment	
		Duration: 01:00	
9		Cooperative activities	
		L	
		Project coordination	
		Duration: 03:00	
		Additional activities	
		Integration test meeting in the classroom	
		Duration: 02:00	
		Cooperative activities	
		Meeting in the classroom for the second	
		practical assignment	
10		Duration: 01:00	
		Cooperative activities	
		Project coordination	
		Duration: 03:00	
		Additional activities	
		Meeting in the classroom for the second practical assignment	
		Duration: 01:00	
11		Cooperative activities	
		Basis of a sampling of an	
		Project coordination	
		Duration: 03:00	
		Additional activities	
		Integration test meeting in the classroom	
		Duration: 02:00	
		Cooperative activities	
		Meeting in the classroom for the second	
		practical assignment	
12		Duration: 01:00	
		Cooperative activities	
	1	Project coordination	
		Duration: 03:00	



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	1	Additional activities	1
		Meeting in the classroom for the second	
		practical assignment	
		Duration: 01:00	
		Cooperative activities	
13		Cooperative activities	
		Project coordination	
		Duration: 03:00	
		Additional activities	
		Integration test meeting in the classroom	
		Duration: 02:00	
		Cooperative activities	
		Meeting in the classroom for the second	
14		practical assignment	
1-7		Duration: 01:00	
		Cooperative activities	
		Project coordination	
		Duration: 03:00	
		Additional activities	
		Integration test meeting in the classroom	
15		Duration: 02:00	
		Cooperative activities	
			Presentation of the second practical
			assignment in the classroom
			Group presentation
			Continuous assessment and final
			examination
			Presential
16			Duration: 02:00
16			2 di diloni. 32.33
			Exercise about agent based development
			Group work
			Continuous assessment
			Presential
			Duration: 01:00
			Exercise about comparison of agent
			based methodologies
			Individual work
			Final examination
			Presential
17			Duration: 05:00
			L
			Student implication and participation
			Other assessment
			Continuous assessment
			Not Presential  Duration: 00:00

Depending on the programme study plan, total values will be calculated according to the ECTS credit unit as 26/27 hours of student face-to-face contact and independent study time.

\* The schedule is based on an a priori planning of the subject; it might be modified during the academic year, especially considering the COVID19 evolution.



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## 7. Activities and assessment criteria

## 7.1. Assessment activities

### 7.1.1. Continuous assessment

Week	Description	Modality	Туре	Duration	Weight	Minimum grade	Evaluated skills
1	Exercise about risks on agent based software engineering	Group work	Face-to-face	00:45	4%	0 / 10	CE14
3	Presentation in the classroom of the first practical assignment	Individual presentation	Face-to-face	02:00	15%	3/10	CE13 CE14
4	Exercise about systems topology	Group work	Face-to-face	00:45	4%	0 / 10	CE13
6	Exercise about agent communication protocols	Individual work	Face-to-face	00:30	3%	0/10	CE13
16	Presentation of the second practical assignment in the classroom	Group presentation	Face-to-face	02:00	60%	4 / 10	CE13 CE14
16	Exercise about agent based development	Group work	Face-to-face	01:00	4%	0 / 10	CE13
17	Student implication and participation	Other assessment	No Presential	00:00	10%	0/10	CE13

### 7.1.2. Final examination

Week	Description	Modality	Туре	Duration	Weight	Minimum grade	Evaluated skills
1	Exercise about risks on agent based software engineering	Group work	Face-to-face	00:45	4%	0/10	CE14
3	Presentation in the classroom of the first practical assignment	Individual presentation	Face-to-face	02:00	15%	3/10	CE13 CE14
4	Exercise about systems topology	Group work	Face-to-face	00:45	4%	0 / 10	CE13
6	Exercise about agent communication protocols	Individual work	Face-to-face	00:30	3%	0/10	CE13
16	Presentation of the second practical assignment in the classroom	Group presentation	Face-to-face	02:00	60%	4 / 10	CE13 CE14
17	Exercise about comparison of agent based methodologies	Individual work	Face-to-face	05:00	14%	0 / 10	CE13 CE14

## 7.1.3. Referred (re-sit) examination



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Description	Modality	Туре	Duration	Weight	Minimum grade	Evaluated skills
Exercise about risks on agent based software engineering	Individual work	Face-to-face	03:00	4%	0 / 10	CE14
First practical assignment	Individual work	Face-to-face	03:00	15%	3/10	CE13 CE14
Exercise about systems topology	Individual work	Face-to-face	03:00	4%	0 / 10	CE13
Exercise about agent communication protocols	Individual work	Face-to-face	03:00	3%	0 / 10	CE13
Second practical assignment	Group work	Face-to-face	50:00	60%	4/10	CE13 CE14
Exercise about comparison of agent based methodologies	Individual work	Face-to-face	05:00	14%	0 / 10	CE13 CE14

### 7.2. Assessment criteria

The subject is marked following continuous assessment.

The student passes the subject only if 5 or more points on 10 are obtained at the end of the course, regarding the following criteria:

FINAL GRADE = 3% Individual exercises in the classroom + 12% Group exercises in the classroom + 15% First practical assignment + 60% Second practical assignment + 10% Student participation

The final grade will be obtained from five components: (1) individual exercises and (2) group exercises performed in the classroom; (3) a first practical assignment consisting in a brief document and a classroom presentation about applications of agents (proposed by the professor); (4) a second practical assignment about a group development of a multiagent system, with weekly classroom meetings and weekly software integration group activities, also in the classroom; and (5) participation and implication of the student in the subject.

The maximum grade for each of these components and the minimum mark needed to compensate non-passed parts are indicated in the following table.

	MAXIMUM GRADE	MINIMUM (	GRADE	то
		COMPENSATE	NON-PAS	SED
	(and correspondence over the final	PARTS		
	grade)			
		(and corresponder	nce over the	final
		grade)		
Individual exercises in the classroom	10 (0,3)	-		



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(3%)		
Group exercises in the classroom	10 (1,2)	-
(12%)		
First practical assignment (15%)	10 (1,5)	3 (0,45)
Second practical assignment (60%)	10 (6)	4 (2,4)
Student participation (10%)	10 (1)	-

When failed, first and second practical assignment could be repeated in the extra exam period, using the new marks together to the ones obtained in individual and group exercises in the classroom and student participation in the previous period to calculate the final grade of the subject.

# 8. Teaching resources

## 8.1. Teaching resources for the subject

Name	Туре	Notes
de Antonio, A. and Imbert, R. (2005)		
Combining Requirements		
Engineering and Agents. In A. Silva		
and J. L. Maté (eds.) Requirements	Bibliography	Agent oriented analysis 
Engineering for Sociotechnical		
Systems, pp. 68-83. Idea Group		
Publishing, Hersey, PA, USA.		
Bellifemine, F., Caire, G. and		
Greenwood, D. (2007) Developing	Dibliography	A gent implementation
Multi-Agent Systems with JADE.	Bibliography	Agent implementation
John Wiley & Sons Ltd, England.		
Bratman, M. E., Israel, D. and		
Pollack, M. (1988) Plans and		
Resource-Bounded Practical	Bibliography	Introduction to agents: concepts
Reasoning. Computational		
Intelligence, 4(4): pp. 349-355.		



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Brooks, R. A. (1991) Intelligence		
without Representation. Artificial	Bibliography	Introduction to agents: reactive architectures
Intelligence, 47: p. 139-159.		
Franklin, S. and Graesser, A. (1996)		
Is It an Agent, or Just a Program?: A		
Taxonomy for Autonomous Agents.		
In Intelligent Agents III. Agent	Bibliography	Introduction to agents: definition
Theories, Architectures and		
Languages (ATAL-96), vol. 1193.		
Springer-Verlag, Berlin, Germany.		
Jennings, N. R., Sycara, K. and		
Wooldridge, M. (1998) A Roadmap of		
Agent Research and Development.	Bibliography	Introduction to agents: general view
Journal of Autonomous Agents and		
Multi-Agent Systems, 1(1): pp. 7-38.		
Müller, H. J. (1997) Towards Agent		
Systems Engineering. Data &	Dibliography	Architecture conceptualization and decign
Knowledge Engineering, 23: pp.	Bibliography	Architecture conceptualization and design
217?245.		
Padgham, L. and Winikoff, M. (2004)		
Developing Intelligent Agent	Bibliography	Agent oriented development
Systems. John Wiley & Sons Ltd,	ыынодгарпу	Agent onented development
England.		
Rao, A. S. and Georgeff, M. P.		
(1995) BDI Agents: From Theory to		
Practice. In V. Lesser (ed.),		
Proceedings of the First International	Bibliography	Introduction to agents: BDI
Conference on Multi-Agent Systems,		
ICMAS-95, pp. 312-319. MIT Press,		
San Francisco.		
Shoham, Y. and Leyton-Brown, K.		
(2009) Multiagent Systems.		
Algoritmic, Game-Theoretic, and	Bibliography	Design of multiagent systems
Logical Foundations. Cambridge		
University Press, USA.		



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Bibliography	Modeling of multiagent systems
Bibliography	Social nature of agents
Bibliography	Introduction to agents: general view
Bibliography	Agent oriented methodology: Gaia
Bibliography	Agent oriented methodology: Gaia
Web resource	Subject Moodle site
Equipment	Lecture and group work room
	Bibliography  Bibliography  Bibliography  Web resource

# ${\bf 7.4.9}\quad {\bf Experimental\ Software\ Engineering}$



COORDINATION PROCESS OF LEARNING ACTIVITIES PR/CL/001



# ANX-PR/CL/001-01 LEARNING GUIDE

### **SUBJECT**

# 103000542 - Experimental Software Engineering

## **DEGREE PROGRAMME**

10AM - Master Universitario En Ingenieria Del Software

## **ACADEMIC YEAR & SEMESTER**

2021/22 - Semester 2



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# 1. Description

# 1.1. Subject details

Name of the subject	103000542 - Experimental Software Engineering
No of credits	6 ECTS
Туре	Optional
Academic year ot the programme	First year
Semester of tuition	Semester 2
Tuition period	February-June
Tuition languages	English
Degree programme	10AM - Master Universitario en Ingenieria del Software
Centre	10 - Escuela Tecnica Superior De Ingenieros Informaticos
Academic year	2021-22

# 2. Faculty

# 2.1. Faculty members with subject teaching role

Name and surname	Office/Room	Email	Tutoring hours *
Natalia Juristo Juzgado	D-5104	natalia.juristo@upm.es	Sin horario.
Sira Vegas Hernandez (Subject coordinator)	D-5105	sira.vegas@upm.es	Tu - 14:00 - 17:00 Th - 12:00 - 15:00

<sup>\*</sup> The tutoring schedule is indicative and subject to possible changes. Please check tutoring times with the faculty member in charge.



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# 3. Prior knowledge recommended to take the subject

## 3.1. Recommended (passed) subjects

The subject - recommended (passed), are not defined.

### 3.2. Other recommended learning outcomes

- Basic knowledge of statistics.

## 4. Skills and learning outcomes \*

### 4.1. Skills to be learned

- CE13 Tener una visión de los distintos aspectos específicos y emergentes de la ingeniería del software, y profundizar en algunos de ellos
- CE14 Comprender lo que pueden y no pueden conseguir las prácticas actuales de ingeniería del software, y sus limitaciones y su posible futura evolución.
- CG1 Que los estudiantes sepan aplicar los conocimientos adquiridos y su capacidad de resolución de problemas en entornos nuevos o poco conocidos dentro de contextos más amplios (o multidisciplinares) relacionados con su área de estudio (RD)
- CG13 Apreciación de los límites del conocimiento actual y de la aplicación práctica de la tecnología más reciente
- CG14 Conocimiento y comprensión de la informática necesaria para la creación de modelos de información, y de los sistemas y procesos complejos



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- CG18 Capacidad de trabajar y comunicarse también en contextos internacionales
- CG3 Que los estudiantes sepan comunicar sus conclusiones y los conocimientos y razones últimas que las sustentan a públicos especializados y no especializados de un modo claro y sin ambigüedades (RD)
- CG6 Gestión de la información
- CG7 E Especificación y realización de tareas informáticas complejas, poco definidas o no familiares
- CG8 Planteamiento y resolución de problemas también en áreas nuevas y emergentes de su disciplina
- CG9 Aplicación de los métodos de resolución de problemas más recientes o innovadores y que puedan implicar el uso de otras disciplinas

### 4.2. Learning outcomes

- RA13 Given a particular software engineering field, the student will be able to design and evaluate the most adequate approach to solve some of the related problems, highlighting the technical difficulties and limits of application.
- \* The Learning Guides should reflect the Skills and Learning Outcomes in the same way as indicated in the Degree Verification Memory. For this reason, they have not been translated into English and appear in Spanish.

## 5. Brief description of the subject and syllabus

### 5.1. Brief description of the subject

Software engineering technologies are not being adequately evaluated. That is, professionals do not know for sure whether a technology is effective or not and, if so, cannot be sure how effective and applicable it is. This lack of proper evaluation undermines the ability of the industry to produce competitive quality software.

Experimental Software Engineering (ESE) is a discipline of Software Engineering that aims to produce reliable information for professionals about what technologies should be used in software development projects. ESE uses empirical studies (experiments, quasi-experiments, case studies, etc.) to evaluate the effectiveness of technologies for software development.



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This course aims to train students in the basic skills necessary to apply the empirical methods. It focuses on the experiments, since they constitute the most mature and best understood type of empirical study in the field of SE. Students will learn how to perform, analyze, aggregate and replicate experiments (in industry and in academic settings).

# 5.2. Syllabus

- 1. Introduction to Experimental Software Engineering
  - 1.1. Basics of experimentalism
  - 1.2. The scientific method
  - 1.3. Scientific rules: cause-effect relationships
  - 1.4. Scientific immaturity of software engineering
- 2. Laboratory and Experiment
  - 2.1. The concept of laboratory
  - 2.2. The concept of experiment
  - 2.3. A lab for software engineering
  - 2.4. An experiment for software engineering
- 3. Elements of an Experiment
  - 3.1. Response variables
  - 3.2. Factors and levels
  - 3.3. Types of empirical studies
- 4. Designing Experiments
  - 4.1. Types of variables
  - 4.2. Types of control
  - 4.3. Validity
- 5. Data Analysis
  - 5.1. Basics of inferential statistics
  - 5.2. Parametric tests for independent samples



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- 5.3. Parametric tests for related samples
- 5.4. Non parametric tests



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# 6. Schedule

# 6.1. Subject schedule\*

Week	Face-to-face classroom activities	Face-to-face laboratory activities	Distant / On-line	Assessment activities
1	Lecture: Chapter 1 Duration: 04:00 Lecture			
2	Lecture: Chapter 2 Duration: 02:00 Lecture  Problem-solving activity: Chapter 3 Duration: 02:00 Problem-solving class			
3	Lecture: Chapter 3 Duration: 01:00 Lecture  Problem-solving activity: Chapter 3 Duration: 01:00 Problem-solving class	Lecture: Chapter 5 Duration: 02:00 Laboratory assignments		
4	Lecture: Chapter 4 Duration: 02:00 Lecture  Problem-solving activity: Chapter 4 Duration: 02:00 Problem-solving class			
5	Brainstorming and group discussion of assignment 1 Duration: 02:00 Problem-solving class	Lecture: Chapter 5 Duration: 02:00 Laboratory assignments		
6	Brainstorming and group discussion of assignment 1 Duration: 02:00 Problem-solving class	Lecture: Chapter 5 Duration: 02:00 Laboratory assignments		
7				
8		Lecture: Chapter 5 Duration: 04:00 Laboratory assignments		
9				Presentation of assignments 1-3 Group presentation Continuous assessment Presential Duration: 04:00



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10	Brainstorming and group discussion of assignment 4 Duration: 04:00 Laboratory assignments	
11	Brainstorming and group discussion of assignment 4 Duration: 04:00 Laboratory assignments	
12		Presentation of assignment 4 Group presentation Continuous assessment Presential Duration: 04:00
13		
14		
15		
16		
17		Final exam Written test Final examination Presential Duration: 04:00

Depending on the programme study plan, total values will be calculated according to the ECTS credit unit as 26/27 hours of student face-to-face contact and independent study time.

<sup>\*</sup> The schedule is based on an a priori planning of the subject; it might be modified during the academic year, especially considering the COVID19 evolution.



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# 7. Activities and assessment criteria

## 7.1. Assessment activities

### 7.1.1. Continuous assessment

Week	Description	Modality	Туре	Duration	Weight	Minimum grade	Evaluated skills
							CG14
	1						CG18
							CE13
							CE14
							CG1
9	Presentation of assignments 1-3	Group	Face-to-face	04:00	50%	5/10	CG7 E
		presentation					CG13
							CG6
							CG8
							CG9
							CG3
							CG14
						5/10	CG18
							CE13
							CG13
							CE14
12	Presentation of assignment 4	Group presentation	Face-to-face	04:00	50%		CG1
		presentation					CG7 E
							CG6
							CG8
							CG9
							CG3

### 7.1.2. Final examination

Week	Description	Modality	Туре	Duration	Weight	Minimum grade	Evaluated skills
							CG13
							CG14
							CG18
							CE13
							CE14
17	Final exam	Written test	Face-to-face	04:00	100%	5 / 10	CG1
							CG7 E
							CG6
							CG8
							CG9
							CG3



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### 7.1.3. Referred (re-sit) examination

Description	Modality	Туре	Duration	Weight	Minimum grade	Evaluated skills
						CG14
						CG18
						CE13
						CG13
						CE14
Extraordinary exam	Written test	Face-to-face	04:00	100%	5 / 10	CG3
						CG1
						CG7 E
						CG6
						CG8
						CG9

### 7.2. Assessment criteria

- Students following continuous evaluation will be evaluated using the assignments only. No examination will
  be made. The assessment of assignments will depend on (1) presentation made by the students and (2)
  the correctness of the results. The final grade will be calculated using a weighted average as described
  above.
- Students following final test evaluation will be evaluated by means of an exam.



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# 8. Teaching resources

# 8.1. Teaching resources for the subject

Name	Туре	Notes
Natalia Juristo, Ana Moreno. Basics		
of software engineering	Bibliography	
experimentation. Kluwer 2001		
Claes Wohlin et al. Experimentation		
in software engineering: an	Bibliography	
introduction. Kluwer 2000.		
Course Moodle site	Web resource	www.moodle.upm.es
Laboratory	Equipment	TBD
Room	Equipment	MUIS room

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# 7.4.10 Fundamentals of Business Administration



COORDINATION PROCESS OF LEARNING ACTIVITIES PR/CL/001



# ANX-PR/CL/001-01 LEARNING GUIDE

### **SUBJECT**

### 103000680 - Fundamentals Of Business Administration

## **DEGREE PROGRAMME**

10AM - Master Universitario En Ingenieria Del Software

## **ACADEMIC YEAR & SEMESTER**

2021/22 - Semester 2



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	Brief description of the subject and syllabus	
	Schedule	
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# 1. Description

# 1.1. Subject details

Name of the subject	103000680 - Fundamentals Of Business Administration		
No of credits	4 ECTS		
Туре	Optional		
Academic year ot the programme	First year		
Semester of tuition	Semester 2		
Tuition period	February-June		
Tuition languages	English		
Degree programme	10AM - Master Universitario en Ingenieria del Software		
Centre	10 - Escuela Tecnica Superior De Ingenieros Informaticos		
Academic year	2021-22		

# 2. Faculty

# 2.1. Faculty members with subject teaching role

Name and surname	Office/Room	Email	Tutoring hours *
Pilar Quevedo Cano		pilar.quevedo@upm.es	W - 15:00 - 19:00 Th - 15:00 - 17:00
Ebru Susur Saurina Lucini (Subject coordinator)		ebru.susur@upm.es	Tu - 10:00 - 12:00

<sup>\*</sup> The tutoring schedule is indicative and subject to possible changes. Please check tutoring times with the faculty member in charge.



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### 2.3. External faculty

Name and surname	Email	Institution
Marta Olea De Cárdenas	marta.olea@upm.es	ETSISI

# 3. Skills and learning outcomes \*

### 3.1. Skills to be learned

- CE13 Tener una visión de los distintos aspectos específicos y emergentes de la ingeniería del software, y profundizar en algunos de ellos
- CE14 Comprender lo que pueden y no pueden conseguir las prácticas actuales de ingeniería del software, y sus limitaciones y su posible futura evolución.
- CG18 Capacidad de trabajar y comunicarse también en contextos internacionales

### 3.2. Learning outcomes

RA77 - Understands basic business principles

\* The Learning Guides should reflect the Skills and Learning Outcomes in the same way as indicated in the Degree Verification Memory. For this reason, they have not been translated into English and appear in Spanish.

# 4. Brief description of the subject and syllabus

### 4.1. Brief description of the subject

The course introduces the student to the contemporary global business world, entrepreneurship, marketing, managing people and organizations, resources and capabilities, managing information and financial issues.

The primary objective is to give the student an understanding of basic business principles.



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# 4.2. Syllabus

- 1. Global business environment
- 2. Entrepreneurship
- 3. Ideation
- 4. Marketing
- 5. Managing and organizing the business
- 6. Human resources management
- 7. Resources and capabilities
- 8. Market entry strategy
- 9. Accounting information and finance



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# 5. Schedule

# 5.1. Subject schedule\*

Week	Face-to-face classroom activities	Face-to-face laboratory activities	Distant / On-line	Assessment activities
1	Course foundations Duration: 01:00 Additional activities		Course foundations Duration: 01:00 Additional activities	
2	Tema 1. Global business environment Duration: 02:00 Lecture		Tema 1. Global business environment Duration: 02:00 Lecture	
3	Tema 2. Entrepreneurship  Duration: 02:00  Lecture		Tema 2. Entrepreneurship Duration: 02:00 Lecture	
4	Tema 3. Ideation Duration: 02:00 Lecture		Tema 3. Ideation Duration: 02:00 Lecture	
5	Tema 4. Marketing Duration: 02:00 Lecture		Tema 4. Marketing Duration: 02:00 Lecture	
6	Project workshop Duration: 02:00 Cooperative activities		Project workshop Duration: 02:00 Cooperative activities	
7	Tema 5. Managing and organizing the business Duration: 02:00 Lecture		Tema 5. Managing and organizing the business Duration: 02:00 Lecture	
8	Tema 6. Human resources management Duration: 02:00 Lecture		Tema 6. Human resources management Duration: 02:00 Lecture	
9	Project workshop Duration: 02:00 Cooperative activities		Project workshop Duration: 02:00 Cooperative activities	
10	Tema 8. Resources and capabilities  Duration: 02:00  Lecture		Tema 8. Resources and capabilities  Duration: 02:00  Lecture	
11	Tema 9. Market entry strategy Duration: 02:00 Lecture		Tema 9. Market entry strategy Duration: 02:00 Lecture	
12	Project workshop  Duration: 02:00  Cooperative activities		Project workshop Duration: 02:00 Cooperative activities	
13	Tema 9. Accounting information and finance Duration: 02:00 Lecture		Tema 9. Accounting information and finance Duration: 02:00 Lecture	



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	Project workshop	Project workshop	
14	Duration: 02:00	Duration: 02:00	
	Cooperative activities	Cooperative activities	
			Final report
			Group work
			Continuous assessment and final
			examination
			Not Presential
			Duration: 00:00
			Final presentation
			Group work
			Continuous assessment and final
15			examination
			Presential
			Duration: 02:00
			Attendance and participation
		l	Other assessment
			Continuous assessment and final
			examination
			Presential
			Duration: 00:00
16			
17			

Depending on the programme study plan, total values will be calculated according to the ECTS credit unit as 26/27 hours of student face-to-face contact and independent study time.

<sup>\*</sup> The schedule is based on an a priori planning of the subject; it might be modified during the academic year, especially considering the COVID19 evolution.



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## 6. Activities and assessment criteria

## 6.1. Assessment activities

### 6.1.1. Continuous assessment

Week	Description	Modality	Туре	Duration	Weight	Minimum grade	Evaluated skills
15	Final report	Group work	No Presential	00:00	60%	5 / 10	CE14 CG18
15	Final presentation	Group work	Face-to-face	02:00	30%	5 / 10	CE14 CE13 CG18
15	Attendance and participation	Other assessment	Face-to-face	00:00	10%	5 / 10	CG18

### 6.1.2. Final examination

Week	Description	Modality	Туре	Duration	Weight	Minimum grade	Evaluated skills
15	Final report	Group work	No Presential	00:00	60%	5/10	CE14 CG18
15	Final presentation	Group work	Face-to-face	02:00	30%	5 / 10	CE14 CE13 CG18
15	Attendance and participation	Other assessment	Face-to-face	00:00	10%	5/10	CG18

# 6.1.3. Referred (re-sit) examination

Description	Modality	Туре	Duration	Weight	Minimum grade	Evaluated skills
Test de conocimientos del curso	Written test	Face-to-face	01:00	100%	5 / 10	CE14 CE13



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### 6.2. Assessment criteria

Students will complete a group project. This project is a written business plan about the creation of a new company. Students will develop their project through continuous work throughout the semester. Both lectures and workshops will provide them with the proper grounds for their projects

The written project report will be uploaded and printed. The grading scale to evaluate it will be from 0 to 10 and the grade will be common for the whole group.

A final presentation (oral defence) is compulsory. The presentation will be in groups, and the grade will be common for the whole group.

<u>Active participation</u> in both presential and online sessions will be considered to upgrade the mark to a maximum of 10%.

# 7. Teaching resources

### 7.1. Teaching resources for the subject

Name	Туре	Notes	
Ebert and Griffin (2016): Business	Bibliography	Main book	
Essentials. Prentice Hall	ыынодгарту	Walli book	
Samuelson and Nordhaus (2009):	Dibliography	The world business environment	
Economics. McGraw Hill.	Bibliography		
Johnson et al. (2014): Exploring	Dibliography	The management process	
Strategy: Text and Cases. Pearson	Bibliography	The management process	



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### 8. Other information

# 8.1. Other information about the subject

In this seminar, and in case of any eventuality, although it will be a small group of students, every session could be moved to online teaching through Teams or Collaborate via Moodle. Uncertainty is rather high at the moment this guide is being validated, but everything has been defined to switch from unperson teaching to online sessions automatically.

# 7.4.11 Adaptive Systems



COORDINATION PROCESS OF LEARNING ACTIVITIES PR/CL/001



# ANX-PR/CL/001-01 LEARNING GUIDE

#### **SUBJECT**

## 103000739 - Adaptive Systems

## **DEGREE PROGRAMME**

10AM - Master Universitario En Ingenieria Del Software

## **ACADEMIC YEAR & SEMESTER**

2021/22 - Semester 1



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# 1. Description

## 1.1. Subject details

Name of the subject	103000739 - Adaptive Systems
No of credits	4 ECTS
Туре	Optional
Academic year ot the programme	First year
Semester of tuition	Semester 1
Tuition period	September-January
Tuition languages	English
Degree programme	10AM - Master Universitario en Ingenieria del Software
Centre	10 - Escuela Tecnica Superior De Ingenieros Informaticos
Academic year	2021-22

## 2. Faculty

# 2.1. Faculty members with subject teaching role

Name and surname	Office/Room	Email	Tutoring hours *
Angelica De Antonio	5108	angelica.deantonio@upm.es	W - 10:30 - 14:00
Jimenez			Th - 09:30 - 12:00
	5112		M - 16:00 - 18:00
Jaime Ramirez Rodriguez			Tu - 16:00 - 18:00
(Subject coordinator)		jaime.ramirez@upm.es	F - 10:00 - 12:00
(Subject coordinator)			by appointment by
			email

<sup>\*</sup> The tutoring schedule is indicative and subject to possible changes. Please check tutoring times with the faculty member in charge.



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## 3. Prior knowledge recommended to take the subject

## 3.1. Recommended (passed) subjects

The subject - recommended (passed), are not defined.

#### 3.2. Other recommended learning outcomes

- Computer programming

## 4. Skills and learning outcomes \*

#### 4.1. Skills to be learned

- CE13 Tener una visión de los distintos aspectos específicos y emergentes de la ingeniería del software, y profundizar en algunos de ellos
- CE14 Comprender lo que pueden y no pueden conseguir las prácticas actuales de ingeniería del software, y sus limitaciones y su posible futura evolución.
- CG13 Apreciación de los límites del conocimiento actual y de la aplicación práctica de la tecnología más reciente
- CG18 Capacidad de trabajar y comunicarse también en contextos internacionales
- CG3 Que los estudiantes sepan comunicar sus conclusiones y los conocimientos y razones últimas que las sustentan a públicos especializados y no especializados de un modo claro y sin ambigüedades (RD)



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CG8 - Planteamiento y resolución de problemas también en áreas nuevas y emergentes de su disciplina

CG9 - Aplicación de los métodos de resolución de problemas más recientes o innovadores y que puedan implicar el uso de otras disciplinas

#### 4.2. Learning outcomes

RA88 - Knowledge of Methods for student modelling and individualized and adapted interaction with learning systems

RA89 - Model the user and to design adaptive user interfaces based on the user

\* The Learning Guides should reflect the Skills and Learning Outcomes in the same way as indicated in the Degree Verification Memory. For this reason, they have not been translated into English and appear in Spanish.

#### 5. Brief description of the subject and syllabus

#### 5.1. Brief description of the subject

Interaction design methods focused on providing the same content to all users offer limited possibilities in addressing the specific needs and requirements of different types of users. Therefore, an essential feature of certain interactive applications should be their ability to provide some form of automatic adaptation and customization. The main objective of this course is to achieve an understanding of the models, techniques and architectures necessary to make a computer application dynamically adapt to the specific needs and requirements of different types of users at all times.

Adaptive systems maintain a model of the interests, preferences and / or knowledge of each individual user, and use this model to adapt the behavior of the systems to the needs of that user.

This course will cover the main components of the user model in the context of adaptive systems. And within the adaptive systems, the personalized search systems on the Web will be addressed first and it will be explained how these systems are supported by the user model.

Recommendation systems have become essential tools in many areas of application, because they help alleviate information overload as they select the most appropriate content for each user based on their preferences and / or interests. In this sense, these types of systems help users in decision-making by providing personalized services and help information providers and companies to serve customers more effectively.



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In this course, the general characteristics of the recommendation systems will be explained and a classification of these systems will be presented according to the type of techniques they use to generate the recommendations. According to this classification, we will distinguish between content-based, collaborative filtering, and hybrid recommenders. Following this, an introduction will be given to the main techniques on which each of these groups of recommenders are based, highlighting the strengths and weaknesses of each group.

By designing and testing improved forms of interactive collaboration between humans and digital assistants, we can enable decision-making processes that better leverage the strengths of both partners. To make the interaction between them more fruitful, we can resort to dialogue systems based on natural language processing techniques.

Therefore, one of the topics of the course will be devoted to dialogue systems taking as a case study the cognitive service of IBM, Watson Assistant. Likewise, the problem of designing dialogue systems that are truly adaptive to the user and not mere natural language interfaces for a database will be addressed.

E-learning is a traditional domain for the application of personalization and adaptation technologies. One of the main objectives of these applications is to improve the effectiveness and efficiency of learning experiences. The last topic of the course will be about adaptive e-learning systems paying special attention to intelligent tutoring systems.

#### 5.2. Syllabus

- 1. User Modeling for Adaptive Systems and Adaptive Web
- 2. Recommender Systems
- 3. Dialog Systems
- 4. Technology-enhanced adaptive learning



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## 6. Schedule

# 6.1. Subject schedule\*

Week	Face-to-face classroom activities	Face-to-face laboratory activities	Distant / On-line	Assessment activities
	Presentation of the subject		Presentation of the subject	
1	Duration: 02:00		Duration: 02:00	
	Lecture		Lecture	
	User modeling for Adaptive Systems and		User modeling for Adaptive Systems and	
	Adaptive Web		Adaptive Web	
2	Duration: 02:00		Duration: 02:00	
	Lecture		Lecture	
	Recommender Systems		Recommender Systems	
3	Duration: 02:00		Duration: 02:00	
	Lecture		Lecture	
	Recommender Systems		Recommender Systems	
4	Duration: 02:00		Duration: 02:00	
	Lecture		Lecture	
	Recommender Systems		Recommender Systems	Exam
	Duration: 02:00		Duration: 02:00	Online test
	Lecture		Lecture	Continuous assessment and final
5				examination
				Not Presential
				Duration: 01:00
	Recommender Systems		Recommender Systems	Research work
	Duration: 02:00		1	Individual work
	Lecture		Lecture	Continuous assessment and final
6				examination
				Not Presential
				Duration: 07:00
	Recommender Systems		Recommender Systems	Research work
	Duration: 02:00		Duration: 02:00	Individual work
_	Lecture		Lecture	Continuous assessment and final
7				examination
				Not Presential
				Duration: 07:00
	Presentation of the research work		Presentation of the research work	Research work
	Duration: 02:00		Duration: 02:00	Individual work
	Additional activities		Additional activities	Continuous assessment and final
8				examination
				Not Presential
				Duration: 10:00
	Recommender Systems		Recommender Systems	Project work
	Duration: 02:00		Duration: 02:00	Group work
	Lecture		Lecture	Continuous assessment and final
9				examination
				Not Presential
				Duration: 20:00



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	Dialog Systems	Dialog Systems	Project work
	Duration: 02:00	Duration: 02:00	Group work
	Lecture	Lecture	Continuous assessment and final
10			examination
			Not Presential
			Duration: 20:00
	Project supervision	Project supervision	Project work
	Duration: 02:00	Duration: 02:00	Group work
l	Additional activities	Additional activities	Continuous assessment and final
11			examination
			Not Presential
			Duration: 10:00
	Technology-enhanced adaptive learning	Technology-enhanced adaptive learning	
12	Duration: 02:00	Duration: 02:00	
l	Lecture	Lecture	
I			
	Technology-enhanced adaptive learning	Technology-enhanced adaptive learning	
13	Technology-enhanced adaptive learning Duration: 02:00	Technology-enhanced adaptive learning Duration: 02:00	
13	Duration: 02:00	Duration: 02:00	
13	Duration: 02:00 Lecture	Duration: 02:00 Lecture	
13	Duration: 02:00 Lecture Technology-enhanced adaptive learning	Duration: 02:00 Lecture Technology-enhanced adaptive learning	
13	Duration: 02:00 Lecture Technology-enhanced adaptive learning Duration: 02:00	Duration: 02:00 Lecture Technology-enhanced adaptive learning Duration: 02:00	Research topic analysis
13	Duration: 02:00 Lecture Technology-enhanced adaptive learning Duration: 02:00 Lecture	Duration: 02:00 Lecture  Technology-enhanced adaptive learning Duration: 02:00 Lecture	Research topic analysis Individual presentation
13	Duration: 02:00 Lecture  Technology-enhanced adaptive learning Duration: 02:00 Lecture  Research topic presentations	Duration: 02:00 Lecture  Technology-enhanced adaptive learning Duration: 02:00 Lecture  Research topic presentations	
13	Duration: 02:00 Lecture  Technology-enhanced adaptive learning Duration: 02:00 Lecture  Research topic presentations Duration: 02:00	Duration: 02:00 Lecture Technology-enhanced adaptive learning Duration: 02:00 Lecture Research topic presentations Duration: 02:00	Individual presentation
13	Duration: 02:00 Lecture  Technology-enhanced adaptive learning Duration: 02:00 Lecture  Research topic presentations Duration: 02:00	Duration: 02:00 Lecture Technology-enhanced adaptive learning Duration: 02:00 Lecture Research topic presentations Duration: 02:00	Individual presentation Continuous assessment and final
13	Duration: 02:00 Lecture  Technology-enhanced adaptive learning Duration: 02:00 Lecture  Research topic presentations Duration: 02:00	Duration: 02:00 Lecture Technology-enhanced adaptive learning Duration: 02:00 Lecture Research topic presentations Duration: 02:00	Individual presentation  Continuous assessment and final examination
13	Duration: 02:00 Lecture  Technology-enhanced adaptive learning Duration: 02:00 Lecture  Research topic presentations Duration: 02:00	Duration: 02:00 Lecture Technology-enhanced adaptive learning Duration: 02:00 Lecture Research topic presentations Duration: 02:00	Individual presentation Continuous assessment and final examination Presential

Depending on the programme study plan, total values will be calculated according to the ECTS credit unit as 26/27 hours of student face-to-face contact and independent study time.

<sup>\*</sup> The schedule is based on an a priori planning of the subject; it might be modified during the academic year, especially considering the COVID19 evolution.



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## 7. Activities and assessment criteria

## 7.1. Assessment activities

#### 7.1.1. Continuous assessment

Week	Description	Modality	Туре	Duration	Weight	Minimum grade	Evaluated skills
5	Exam	Online test	No Presential	01:00	10%	0 / 10	CE13 CE14 CG13
6	Research work	Individual work	No Presential	07:00	5%	5/10	CE13 CE14 CG13 CG3
7	Research work	Individual work	No Presential	07:00	5%	5 / 10	CE13 CE14 CG13 CG3
8	Research work	Individual work	No Presential	10:00	5%	5 / 10	CE13 CE14 CG13 CG3
9	Project work	Group work	No Presential	20:00	20%	5/10	CE13 CE14 CG18 CG13 CG8 CG9
10	Project work	Group work	No Presential	20:00	20%	5/10	CG8 CG18 CE13 CE14 CG13 CG9
11	Project work	Group work	No Presential	10:00	10%	5/10	CE13 CE14 CG8 CG18 CG13 CG9



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15	Research topic analysis	Individual presentation	Face-to-face	08:00	25%	5/10	CG13 CG3 CE13 CE14	
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## 7.1.2. Final examination

Week	Description	Modality	Туре	Duration	Weight	Minimum grade	Evaluated skills
5	Exam	Online test	No Presential	01:00	10%	0 / 10	CE13 CE14 CG13
6	Research work	Individual work	No Presential	07:00	5%	5 / 10	CE13 CE14 CG13 CG3
7	Research work	Individual work	No Presential	07:00	5%	5 / 10	CE13 CE14 CG13 CG3
8	Research work	Individual work	No Presential	10:00	5%	5 / 10	CE13 CE14 CG13 CG3
9	Project work	Group work	No Presential	20:00	20%	5/10	CE13 CE14 CG18 CG13 CG8 CG9
10	Project work	Group work	No Presential	20:00	20%	5/10	CG8 CG18 CE13 CE14 CG13 CG9
11	Project work	Group work	No Presential	10:00	10%	5/10	CE13 CE14 CG8 CG18 CG13 CG9
15	Research topic analysis	Individual presentation	Face-to-face	08:00	25%	5 / 10	CG13 CG3 CE13 CE14

#### 7.1.3. Referred (re-sit) examination



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Description	Modality	Туре	Duration	Weight	Minimum grade	Evaluated skills
						CE13
						CE14
						CG18
Research work	Individual work	Face-to-face	20:00	75%	5/10	CG13
						CG3
						CG8
						CG9
Even Technology enhanced						CE13
Exam Technology-enhanced	Written test	Face-to-face	02:00	25%	5 / 10	CE14
learning						CG13

## 7.2. Assessment criteria

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# 8. Teaching resources

## 8.1. Teaching resources for the subject

Name	Туре	Notes
		Brusilovsky, Peter, and Eva Millán. 2007.
Article		"User Models for Adaptive Hypermedia and
	Bibliography	Adaptive Educational Systems". The
		Adaptive Web, 3-53.
		doi:10.1007/978-3-540-72079-9_1.
		Ricci, Francesco, Lior Rokach, and Bracha
book	Piblicarophy	Shapira. 2015. Recommender Systems
DOOK	Bibliography	Handbook. Springer-Verlag. Vol. 54.
		doi:10.1007/978-0-387-85820-3.
		Brusilovsky, Peter, Alfred Kobsa, and
		Wolfgang Nejdl. 2007. The Adaptive Web:
book 2	Bibliography	Methods and Strategies of Web
		Personalization. The Adaptive Web. Vol.
		4321. doi:10.1007/978-3-540-72079-9.



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Article 2	Bibliography	O'Donnell, E., Lawless, S., Sharp, M., Wade, V. (2015) A Review of Personalised E- Learning: Towards Supporting Learner Diversity. International Journal of Distance Education Technologies, 13(1), 22-47, January-March 2015
book 3	Bibliography	K. Falk. Practical Recommender Systems. 2019. Publisher: Manning Publications

## 9. Other information

## 9.1. Other information about the subject

To contact professors, students can use their email addresses included in this document or a Moodle message.

Professors will publish the teaching materials (slides, assignments, etc.) they use throughout the course in the Moodle site of the subject. Additionally, professors will use the Moodle forum of the subject to announce key events and provide relevant information on the subject.